



# POEMS Mobile 3 User Guide

Scan the QR code to download the app





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### Contents

#### New Users Registration:

- 1. Mobile Number
- 2. Email Address
- 3. Password Reset

#### Getting Started:

- 1. Set up Touch ID/Face ID
- 2. Set up POEMS Digital Token
- 3. Generate a One-Time Pin (OTP) using POEMS Digital Token
- 4. Scenarios for setting up 2FA on different Mobile Apps
- 5. Switch Accounts

#### Navigation:

1.	Add counters to my watchlist	13
2.	View my Positions	15
3.	View my Order Status	16
4.	Currency Conversion	17
5.	View/download my e-statement(s)	18
6.	Check my outstanding position(s)	19
7.	Set Price notification(s)	20

#### Trade:

4

5

6

7

8

10

11

12

1.	Place a trade	21
2.	Amend or withdraw a trade	23
3.	Trade US Market Trading (Asian hrs)	24

#### Community:

1.	Create a Profile	25
2.	Join the interest group(s)	26
3.	Ideas	27
4.	Education	28

### **New Users Registration**

#### Mobile Number | Email Address | Password Reset



Step 1: Launch the POEMS Mobile 3 App and select the "SIGNUP' button



Step 2: Enter your mobile number based on your country code



Step 3: Enter the code sent to your mobile via SMS for verification



Step 4: Set your password to register

### **New Users Registration**

#### Mobile Number | Email Address | Password Reset



Step 1: Launch the POEMS Mobile 3 App and select the "SIGNUP' button



Step 2: Enter your Email Address



**Step 3:** Enter the code sent to your email address for verification



Step 4: Set your password to register

### **New Users Registration**

### Mobile Number | Email Address | Password Reset

9:41 🤝 🔲	9:41 🗢 🗖
< □	<b>&lt;</b> $\Box$
Announcements: Extension for our Oil Promotion - Fuel your portfolio with Oil CFD and get \$\$100 Petrol Voucher*! Learn More • • •	Announcements: Extension for our Oil Promotion - Fuel your portfolio with Oil CFD and get \$\$100 Petrol Voucher*! Learn More •••
Account Mobile Email	Account Mobile Email
Login	Login
+65 ~ []	Email
Password ()	Password (@
LOGIN	LOGIN
Login with Forgot Password? verification code	Forgot Password?
By logging in you are bound to our Terms and Conditions	By logging in you are bound to our Terms and Conditions





**Step 3:** Enter the new password and click Continue

**Step 1:** Launch the POEMS Mobile 3 App and select the "Forgot Password"

Touch ID/Face ID | POEMS Digital Token | One-Time Pin (OTP) using POEMS Digital Token | Scenarios for setting up 2FA on different Mobile Apps | Switch Accounts

9:41

Login

.ul 🗢 🔳

#### Touch ID

9:41

<



Step 1: Launch the POEMS Mobile 3 App and select the fingerprint



Touch the fingerprint sensor to login into

your Poems account simply by using your

Touch ID Fingerprint.

I agree to the Terms & Conditions

ACTIVATE POEMS TOUCH ID

Step 1: Launch the POEMS Mobile 3 App and select the face icon



Announcements: Extension for our Oil Promotion - Fuel

your portfolio with Oil CFD and get S\$100 Petrol Voucher\*!

LOGIN

CA Digital Token

111

Account Mobile Email

**POEMS Account Number** 

POEMS Account Password

Remember My Account No 

Step 2: Tick the Terms & Conditions and select activate POEMS Face ID

7

Touch ID/Face ID | POEMS Digital Token | One-Time Pin (OTP) using POEMS Digital Token | Scenarios for setting up 2FA on different Mobile Apps | Switch Accounts

Me			Ô			
Dan (123	iel Cheng 4567 📀		ginte			
ACCOUNT						
A Notification Centre	Portfolio	E- Statements	E Deposit Funds			
Withdraw Funds	Convert Currency	eNETS History	Transaction History			
Outstanding Positions	Realized P/L	CFD CFD Activation	EX Invest			
SUPPORT						
Feedbacks, Help Center, Online Chat > are here						
ACTIVITY						
Promotion						
Watchlist Mar	€ J		anity Me			

Step 1: Go to "Me" tab > select Settings



Step 2: Select "Digital Token" >
select 'Active Token'.



Step 3: Enter the activation code that will be sent to you via Email or SMS.

Touch ID/Face ID | POEMS Digital Token | One-Time Pin (OTP) using POEMS Digital Token | Scenarios for setting up 2FA on different Mobile Apps | Switch Accounts

OR

#### Method 1:

Method 2:



< Settings	
General	>
Account & Security	>
Digital Token	>
Watchlist	>
News	>
Calendar	>
Notifications	>
Watchlist News Calendar Notifications	> > > >

Step 1: Tap on the Digital Token icon on the login screen of the POEMS Mobile 3 App

Step 1: Login to your Account and select 'Digital Token' under Settings

Touch ID/Face ID | POEMS Digital Token | One-Time Pin (OTP) using POEMS Digital Token | Scenarios for setting up 2FA on different Mobile Apps | Switch Accounts



**Step 2:** Enter the generated OTP on the platform of your choice to access your Account.

Touch ID/Face ID | POEMS Digital Token | One-Time Pin (OTP) using POEMS Digital Token | Scenarios for setting up 2FA on different Mobile Apps | Switch Accounts

**Getting Started** 

#### 1) What if I have only downloaded POEMS Mobile 3 App?

You can set up 2FA via POEMS Mobile 3 App, either via the system prompt when you first login or Go to "Me" tab > select Settings > select "Digital Token" > select 'Active Token'.

#### 2) What if I have only downloaded POEMS Mobile 2.0 App?

You can still continue to use 2FA on POEMS Mobile 2.0 App.

#### 3) What if I have only downloaded both POEMS Mobile 3 App & POEMS Mobile 2.0 App?

- 2FA will only appear on the App that you have last set the digital token up.
- If you have set up 2FA on POEMS Mobile 3 App, you will need the OTP from POEMS Mobile 3 App to login to POEMS Mobile 2.0 App.
- If you wish to revert to POEMS Mobile 2.0 App to retrieve the OTP, click on the link provided on the OTP page from POEMS Mobile 2.0 App.
- If you choose not to set up 2FA on POEMS Mobile 3 App, please head over to POEMS Mobile 2.0 App for the OTP to login.







Touch ID/Face ID | POEMS Digital Token | One-Time Pin (OTP) using POEMS Digital Token | Scenarios for setting up 2FA on different Mobile Apps | Switch Accounts





Step 3: Select the account no. that you want to switch

Add Counters to Watchlist | View Positions | View Order Status | Currency Conversion | View/Download E-Statement(s) | View Outstanding Position(s) | Set Price Notification(s)



#### Method 1:

**Step 1:** Select 'Watchlist' on the shortcut bar

**Step 2:** Select 'Add Counter' at the bottom of the watchlist

**Step 3:** Search for your desired counter and tap on the Heart icon. The "Add to Watchlist" pop-up list will be shown and select the watchlist(s) you would like to add the counter by ticking the checkbox(s).



#### Method 2:

**Step 1:** Select 'Watchlist' on the shortcut bar

Step 2: Select the Search icon at the top

Step 3: Search for your desired counter and tap on the Heart icon. The "Add to Watchlist" pop-up list will be shown and select the watchlist(s) you would like to add the counter by ticking the checkbox(s).

< Search	
Арр	Q
Apple, INC TO US: AAPL	$\odot$
Aptech Ltd. ED US: AAPL	۲
Appollo Stones (ED) US: AAPL	$\odot$

≡ <u>All</u> Por	rtfolio Hot	Watchi	ک ک
NASDAQ 9,129.34	STI 3,256.92	Hang Seng 28,432.41	Nikkei 23,618
+0.66%	0.00%	-0.06%	-0.17
Name ‡ 🚫 省	V O_	Price ¢ Char	nge % ‡
Nasdaq Eq. US: NDAQ 🔇	$\sim$	<b>113.100</b> 132.910 +2	+5.03%
STI ETF ETF SG: ES3		3.288	-1.03%
UOB United Glob 036060	$\sim$	2.135	+0.88%
Tesla Motors Inc CFD US: TSLA		709.422	-0.67%
DBS DMA SG: D05 🜑	~~	31.122	+0.67%
ġ	Add Counte		
Google Parent Alph	nabet Logs 44% Re	evenue Growth in	APAC in Q
Watchlist	ets Trade	Community	Me

Add Counters to Watchlist | View Positions | View Order Status | Currency Conversion | View/Download E-Statement(s) | View Outstanding Position(s) | Set Price Notification(s)

#### Method 3:

**Step 1:** In the counter details page, tap on the Heart icon (Follow) at the top of the page and the counter will be added into the watchlist



Add Counters to Watchlist | View Positions | View Order Status | Currency Conversion | View/Download E-Statement(s) | View Outstanding Position(s) | Set Price Notification(s)



Add Counters to Watchlist | View Positions | View Order Status | Currency Conversion | View/Download E-Statement(s) | View Outstanding Position(s) | Set Price Notification(s)

**Step 1:** Select 'Trade' on the shortcut bar

Step 2: Select 'Orders'

Cash Plus: 12345	67	View D	etails >
Cash Balance 700,000.00		Bu 70	ying Power 0,000.00
	TRADE		
Positions	Orde	ers	Cash
	Today's Orde	ers	~
Name \$	Action Price \$	Status Type \$	Filled Qty Total Qty
Apple Inc.	Bury	Order	
EQ US: AAPL	113.100	Limit Order	10
Apple, Inc.	Buy	Done	10
EQ US: AAPL	113.100	Limit Order	
A 1 1		Order	
EQ US: AAPL	Buy 113.100	Limit Order	0 10
Apple, Inc.		Done	10
ED LIS AADI	113 100	Limit Order	

Order Details	5	×
Apple, Inc.		Order Received
Order No <b>87140</b>	Order Type Limit	Action BUY
Price (SGD) <b>113.100</b>	Quantity 10	Validity <b>Day</b>
Payment Type Cash	Currency USD	Fill During <b>Pre-Mkt &amp; RTH</b>
Order History Lo		
Status		Fill Qty / Total Qty
Received 22 Jun 2021, 10:09	ам <b>113.100</b>	0/10
АМЕ	END WITH	IDRAW

To view more details, simply tap on the order

Add Counters to Watchlist | View Positions | View Order Status | Currency Conversion | View/Download E-Statement(s) | View Outstanding Position(s) | Set Price Notification(s)



17

Add Counters to Watchlist | View Positions | View Order Status | Currency Conversion | View/Download E-Statement(s) | View Outstanding Position(s) | Set Price Notification(s)

6 Me 1234567 1234568 6 Daniel Cheng Montly 1234567 😒 FROM JAN 2021 Step 1: Select 'Me' on the TO JUNE 2021 ACCOUNT shortcut bar JUN 2021 For UT - 2023146 A Δ Ē Contract Note for CFD 3 Contract Note for CFD 3 MAY 2021 Step 3: Select the Withdraw statement you wish Contract Note for CFD E (3) to view or download Step 2: Select 'E-Statements' Contract Note for CFD 3 Realized Positions APR 2021 For Cash Management - 2023146 A SUPPORT Contract Note for CFD Account: 0000229 3 Help Service MAR 2021 For Cash Management - 2023146 A Feedbacks, Help Center, Online Chat **Contract Note for CFD** 3 Account: 0000229 ACTIVITY Contract Note for CFD ٢ 50 -

Add Counters to Watchlist | View Positions | View Order Status | Currency Conversion | View/Download E-Statement(s) | View Outstanding Position(s) | Set Price Notification(s)

**Step 1:** Select 'Trade' on the shortcut bar

Step 2: Select 'View Details'

Stocks UT	CFD R	SP	۲
Cash Plus: 123456	1	View De	tails 🗲
Cash Balance 700,000.00		Buyi 700,	ng Power ,000.00
	TRADE		
Positions	Orders	(	Cash
	raday Ho	ldings	
Last Updated:10 Jun	2022 07:00AM		
Total Market Value 292,776.589 SG	D	Unre -166,706.	alized P/L 253[-36%]
SGX 150,233.237 S	GD SGX		
Name ‡	Quantity Market Value	Last Price Avg. Price *	Unrealized P/L ‡
Apple, Inc.	10	113.100	+10.03%
EQ US: AAPL	1,131.00	101.100	+120.00
ASIAN PAY TELEVISION	63	0.575	-76%
EQ SG: S70U	8.316	0.555	
BUND CENTER	13.089	0.775	-34%
EQ SG: BTE	6,544.5	0.763	
ARA LOGOS LOBISTICS TRUST	0	0.835	0
₩ ⊕	↑↓		0
	Trade		

#### Step 3: Select 'Outstanding Positions'



Add Counters to Watchlist | View Positions | View Order Status | Currency Conversion | View/Download E-Statement(s) | View Outstanding Position(s) | Set Price Notification(s)

**Step 1:** In the counter details page, tap on the Set Price Alert (CUSTOM) at the bottom



**Step 2:** Key in the relevant information and tap 'CREATE' at the bottom

### Place a trade | Amend or withdraw a trade | Trade US Market Trading (Asian hrs)



### Method 1:

**Step 1:** In the counter details page, tap on 'TRADE' to open a trade ticket

Search Stocks UT Share Financing: •• Cosh Balance	CFD RS	View Det	&
	TRADE		
Positions	Orders	С	ash
	raday Hol	dings	
Last Updated: 01 Jun 2	022 07:00AM		
Total Market Value 290,358.763 SGD			
SGX 149,847.354 S	GD		
	Quantity # Market Value	Last Price + I Avg. Price +	Inrealized P/L ‡
ASCENDAS INDIA TRUST	16,074	1.125	+3%
EQ SG: CY6U	18,485.1		492.553
ASIAN PAY TELEVISION TRUST	63	0.575	-76%
EQ SG: S7DU	8.253		
BUND CENTER INVESTMENT LTD	13,089	0.775	-34%
EQ SG: BTE	6,544.5		
ARA LODOS	0	0.835	
Watchlist Markets	↑↓ Trade		

#### Method 2:

Step 1: Select Trade' on the shortcut bar

Step 2: Tap on 'TRADE' button

K Trade	
Appl	Q
Apple, INC © US: AAPL	
Aptech Ltd. © US: AAPL	
Appollo Stones	

**Step 3:** Search and tap on your desired counter to open a trade ticket

### Place a trade | Amend or withdraw a trade | Trade US Market Trading (Asian hrs)

Step 1: In the trade ticket, key in the relevant information including the order type, price, quantity, payment type, currency, fill during and validity

Step 2: Select 'PLACE ORDER'



Step 3: An Order Confirmation window will appear; double check your order details and tap on 'CONFIRM'

BUY

Limit

Day

1,131.00 USD

10

COMFIRM

### Place a trade | Amend or withdraw a trade | Trade US Market Trading (Asian hrs)



Swipe left and right and select the asset type to view the respective positions

Apple, Inc. (EQ) US: AAPL		Received		
Order No Ord 87140 Lir	der Type <b>nit</b>	Action BUY		
Price (SGD) Qu. 113.100 10		Validity <b>Day</b>		
Payment Type Cu Cash US	rrency D	Fill During Pre-Mkt & RTH		
Order History Log				
Status	Price	Fill Qty / Total Qty		
Received 113.100	113.100	0/10		
AMEND WITHDRAW				

**Step 4:** On the Order Details page, tap 'AMEND' or 'WITHDRAW'

### Place a trade | Amend or withdraw a trade | Trade US Market Trading (Asian hrs)

Stocks UT SG US Go to US Ma	News Calend HK CN M arket Trading (	dar Q 🎊 Y AU LN Asian Hrs)	
Straits Times Index <b>3,211.920</b> -0.02 -1.86%	FTSE ST All- Share Index 789.76 +1.16 +0.15%	FTSE ST Mid Cap Index 773.88 +0.77 +0.74%	
View All ゝ			
Top Volume	Warrants	>	
Name			
EcoWise SG: 5CT (0)	0.053	54,809.5 🚫	
Jiutian Chemical SG: C8R	0.099	43,586 🚫	
BlackGoldNatural SG: 41H	0.018	42,459.4 💙	
Shen Yao SG: A78	0.008	36,873.6 💙	
QT Vascular SG: 510	0.007	36,873.6 🛇	
Top Gainers	Warrants	) C) C	
watchtist Markets			

Step 1: Go to 'Markets" Tab > "Stocks" >
 "US" > "Go to US Market Trading (Asian Hrs)"

LIC Morket Tre	ding (Acian		~			
	ung (Asian	HIS	~			
≡		F	Account No 0000000			
Name	Symbol	Last	Chg			
Apple Inc.	APH	0.210	-0.010			
Adobe Inc.	HMN	0.210				
Advanced Micro Devices, Inc.	AMD	0.210	+0.65			
Adobe Inc.	HMN	0.210				
Apple Inc.	APH	0.210				
Adobe Inc.	нми	0.210				
Advanced Micro Devices, Inc.	AMD	0.210	+0.65			
Adobe Inc.	HMN	0.210				
Advanced Micro Devices, Inc.	AMD	0.210	+0.65			
Adobe Inc.	HMN	0.210				
	Apple, Inc. © US: AAPL					
<b>113.110</b> +6.02 +5.03	0 Bid % 113	.090	Ask 113.120			
Vol[K] 113.120	BVol(K) 113.120		<) 113.120			
В	UY	SELL				
Watchlist Markets						

Step 2: Select the desired counter



Step 3: Select "Place Buy Market Order" to place order

### **Create a Profile** | Join the interest group(s) | Ideas | Education

-

Step 2: Select 'Follow' Tab > Select "Begin"





Step 3: Enter your username, bio on the profile description, upload your picture, and tick the T&Cs > Select "Create Profile"

### Create a Profile | Join the interest group(s) | Ideas | Education



### Create a Profile | Join the interest group(s) | Ideas | Education

Step 2: Select Ideas tab > check out our daily morning note, market journal, weekly market call, and analyst research reports on the sliding tab

Step 3: Check out the most traded stocks that is tailored to your portfolio using AI

**Step 1:** Select 'Community' on the shortcut bar





**Step 4:** Scroll down to keep track of our in-house research analysts' call on stocks with the target price

**Step 5:** Explore our thematic portfolio that covers various topics including rule of 40, social media, gaming, and many more.

### Create a Profile | Join the interest group(s) | Ideas | Education

Step 2: Head to "Education" tab > "Seminars" to sign up for free seminars/webinars

**Step 1:** Select 'Community' on the shortcut bar

