

poems CFD | MT5

POEMS CFD MT5 USER GUIDE

LEARN HOW TO TRADE ON
POEMS CFD MT5 LIKE A PRO.

*Open an account or
learn more here!*



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01 Open a POEMS CFD MT5 Account

In order to open a MT5 account, you will need to have a POEMS CFD Account.

To open a POEMS CFD account, simply open one at <https://www.poems.com.sg/open-an-account/>.
(Ensure that you have ticked the CFD box)

To open a MT5 account, you will need to opt into POEMS CFD MT5 via your POEMS CFD account.

Step 1 : Login to your POEMS CFD account at <https://www.poems.com.sg/>, click on "Acct Mgmt".

Step 2: Click on "CFD".

Step 3: Under category at the left, click on "Meta Trader 5".

Step 4: Click on "Add POEMS CFD MT5 Account".

The screenshot shows the POEMS CFD MT5 account application page. The page is titled "APPLICATION FOR POEMS CFD MT5 ACCOUNT". The left sidebar contains a navigation menu with categories like "CFD", "Unit Trust", "Regular Savings Plan (RSP)", "SBL", "e-Statements", and "Deposit Fund". Under the "CFD" category, "MetaTrader 5" is selected. The main content area shows the application form with fields for "Name", "Account No.", and "Remisier Code". A red box highlights the "Add POEMS CFD MT5 Account" button. Below the form, there is a table with columns "No", "POEMS CFD MT5", "Created", and "Status". The table shows "No POEMS CFD MT5 Account yet." A red box highlights the "Add POEMS CFD MT5 Account" button. Below the table, there is a "Note" section and several buttons for "Risk Fact Sheet & Risk Disclosure Statement", "Terms & Conditions", "CFD Information Sheet", "Disclaimer", and "FAQ".

Annotations on the screenshot:

- STEP 1: Points to the "Acct Mgmt" tab in the top navigation bar.
- STEP 2: Points to the "CFD" tab in the left sidebar.
- STEP 3: Points to the "MetaTrader 5" option in the left sidebar.
- STEP 4: Points to the "Add POEMS CFD MT5 Account" button in the main content area.

Once you are done with Step 4, you should be directed to the page shown below.

Tick the boxes after reading through the documents. Afterwards, enter in your registered POEMS email address as shown by the arrows before clicking "Acknowledge & Submit".

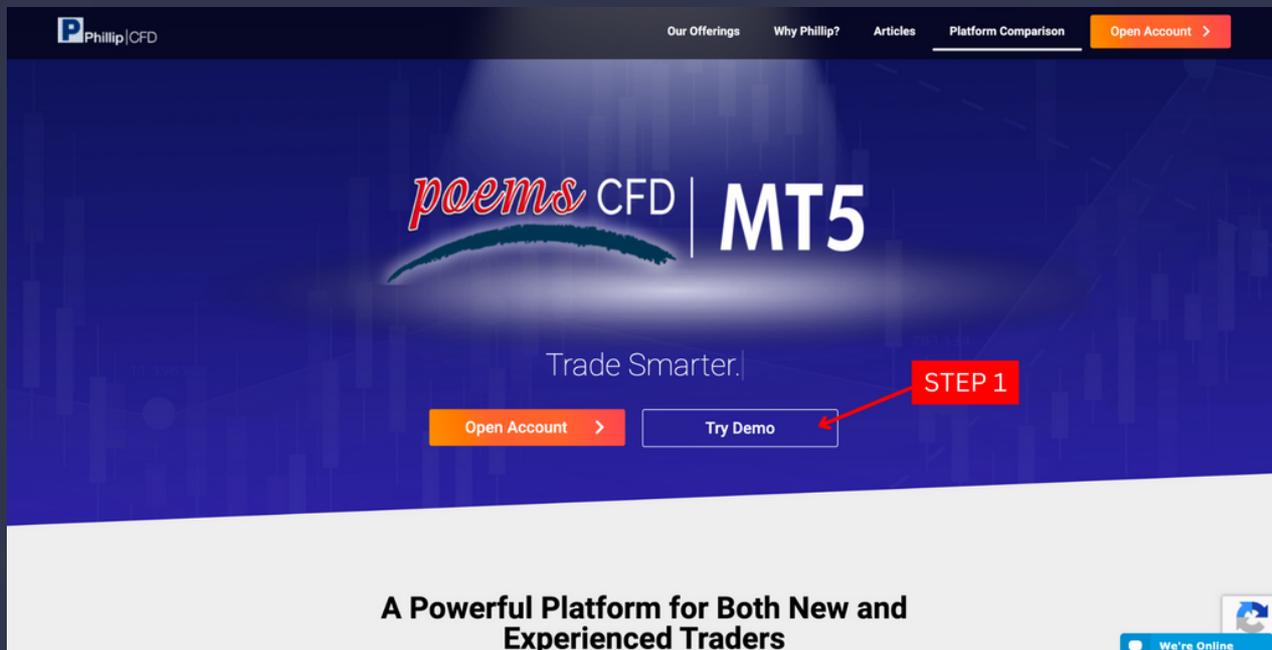
After clicking on "Acknowledge & Submit", you should see the page below.

Congratulations! You have successfully open a POEMS CFD MT5 account!

You will receive an email through your registered POEMS email address for your first time login password and the links to download the MT5 platform.

For Demo Account

To open a MT5 Demo account, simply go to <https://www.phillipcfd.com/mt5> and click "Try Demo".



Fill up the form below and click "Submit".

1 ————— **2**

Demo Account Setup Account Verification

Step 1 of 2 – Demo Account Setup

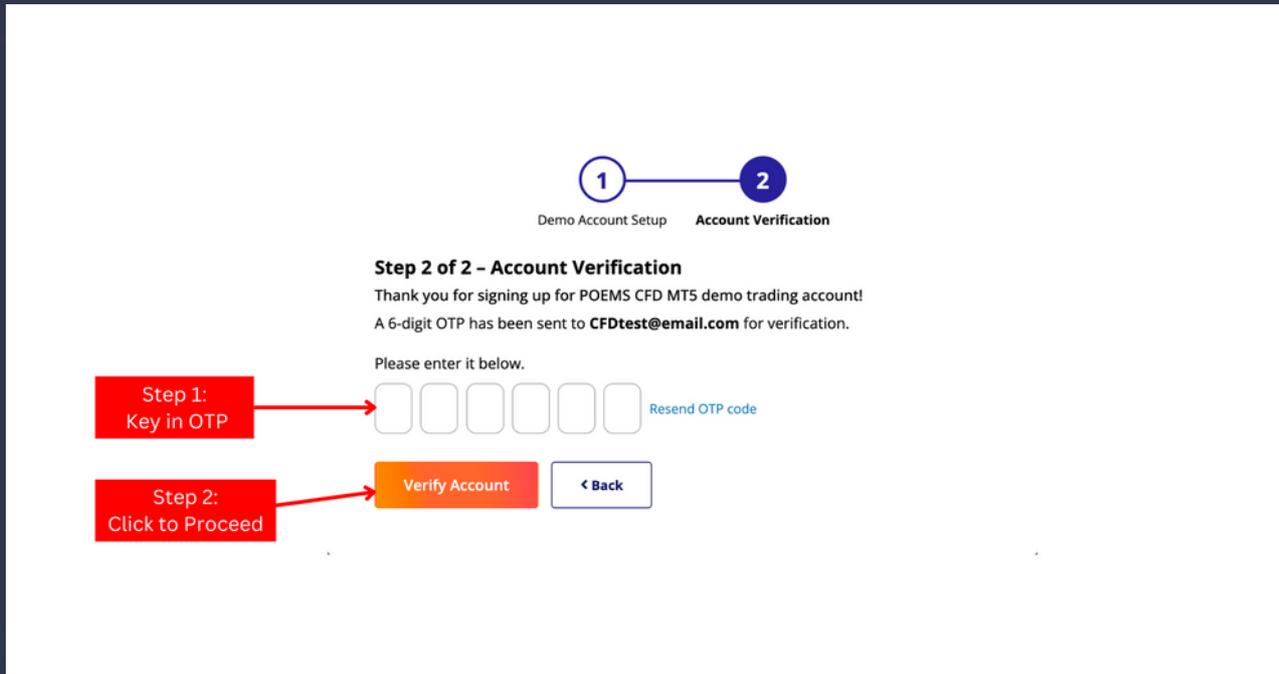
Register for a free POEMS CFD MT5 Demo Trading Account.

Name e.g. Jane	Email Address e.g. yourname@gmail.com
Mobile No. +65	Country of Residence Singapore

By clicking submit, you agree and consent to allow Phillip Securities Pte Ltd ('PSPL'), its employees and agents to send you marketing and advertising materials relating to investment products and/or services offered by PSPL via your email, telephone contact number(s), by way of voice, text messages and fax. To withdraw your consent at any time, please refer to our [Privacy Policy](#).

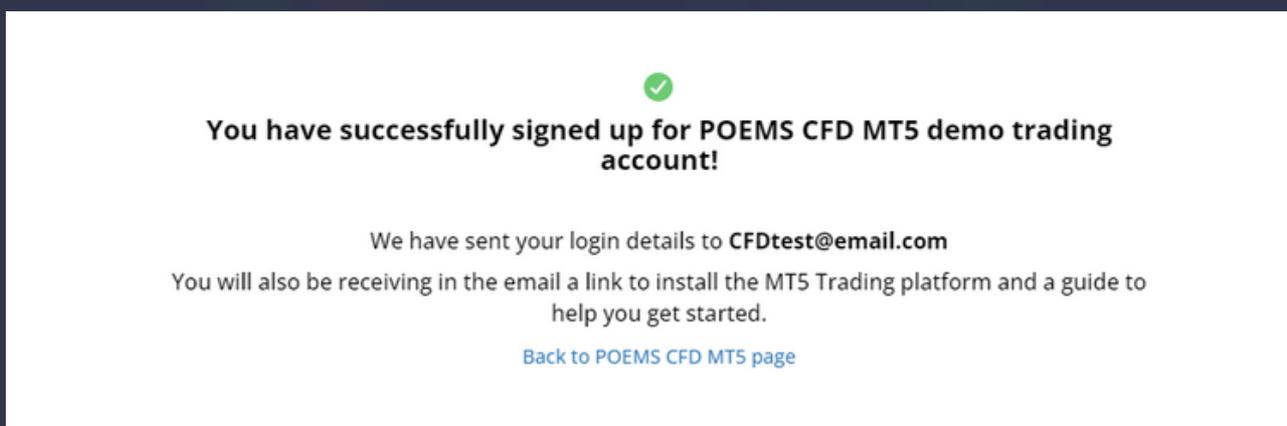
Submit

You will be directed to the page below. Simply key in the 6 digit OTP which will be sent to your email and click "Verify Account."



The page should now show as the picture below. Congratulations, you have successfully sign up for a POEMS CFD MT5 Demo account!

You will receive an email through your registered email address for your first time login password and the download links for the MT5 platform.



05 Installing MT5 on Desktop

After creating your POEMS CFD MT5 account/ demo account, you will receive an email with your first time login credentials as well as the links to install MT5 on various platforms.

To install MT5 on desktop, simply download the installation file here:

Windows PC -

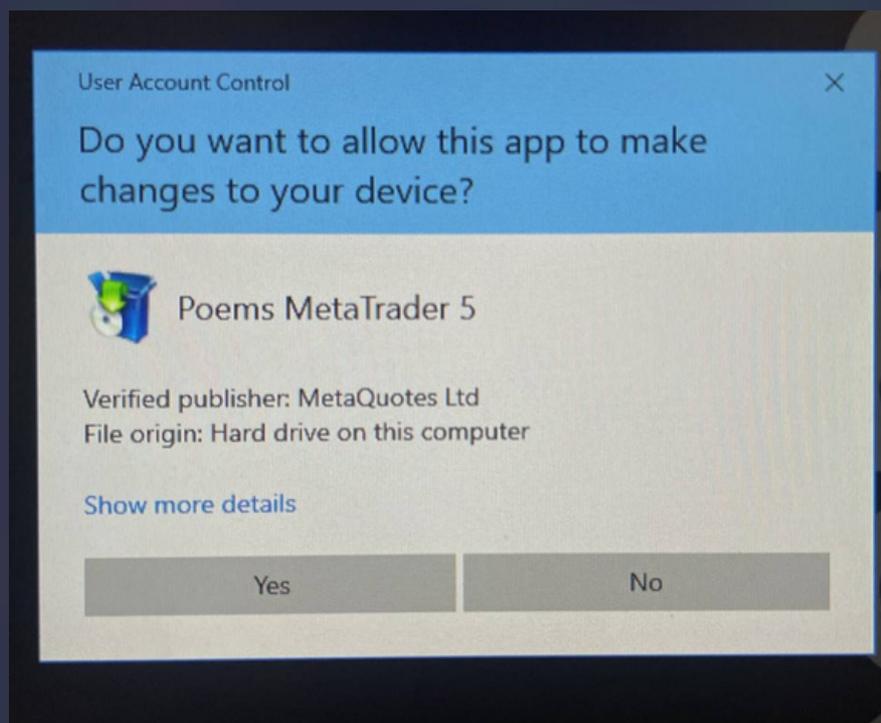
<https://download.mql5.com/cdn/web/phillip.securities.ptc/mt5/poems5setup.exe>

MacOS -

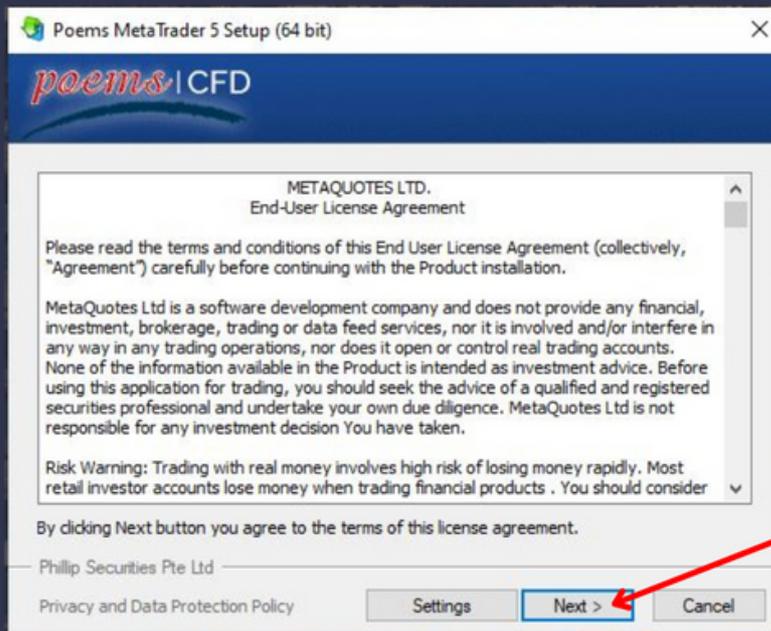
<https://download.mql5.com/cdn/web/metaquotes.software.corp/mt5/MetaTrader5.dmg>

Installing on Windows [\(Install Link\)](#)

Step 1: After clicking on the link, the installation file will be downloaded. Double click on the file, a screen below will appear. Click on "Yes" to proceed.



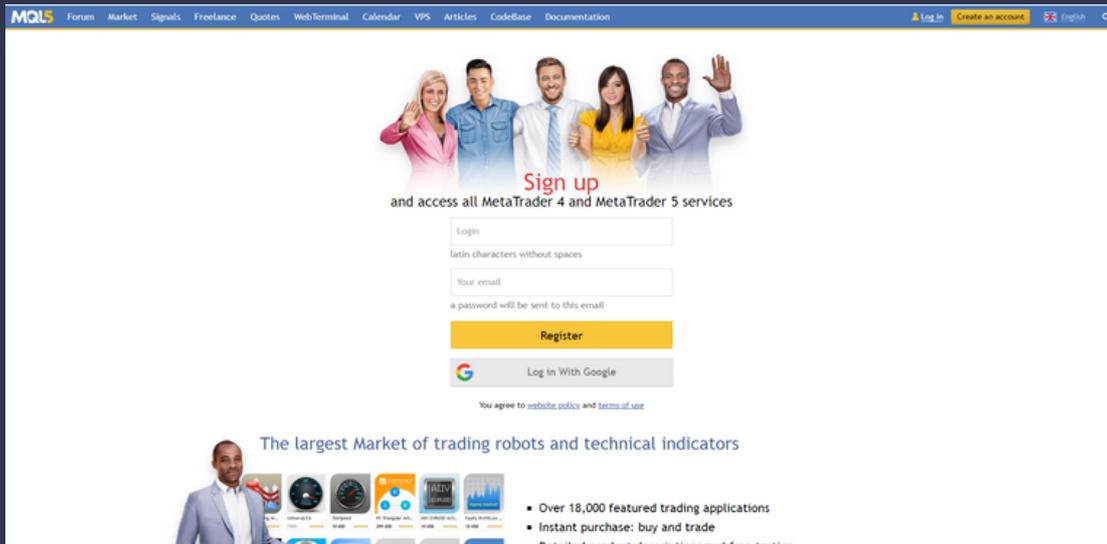
Step 2: Click "Next" when you see the screen.



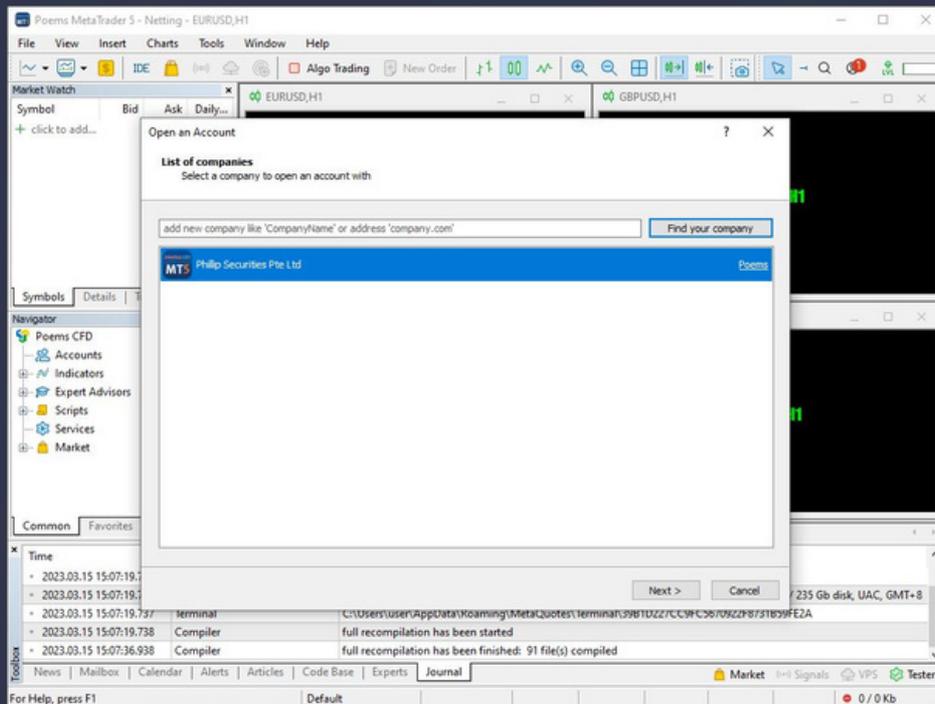
Step 3: A loading screen will appear, wait for it to finish loading.



*The page below will pop up, you may choose to ignore it.



Step 4: Once you see this page, you have successfully installed your POEMS CFD MT5 platform on your desktop! Proceed on to download the MT5 app to set up your OTP and attempt your first time login (Pg 10).



Installing on Mac OS ([Install Link](#))

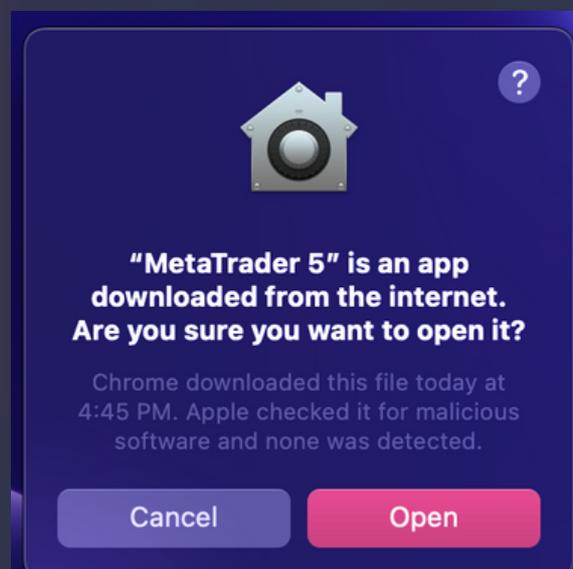
Step 1: After clicking on the link, the MetaTrader 5 installer will be downloaded.

Step 2: Click on the installer file once it is downloaded.

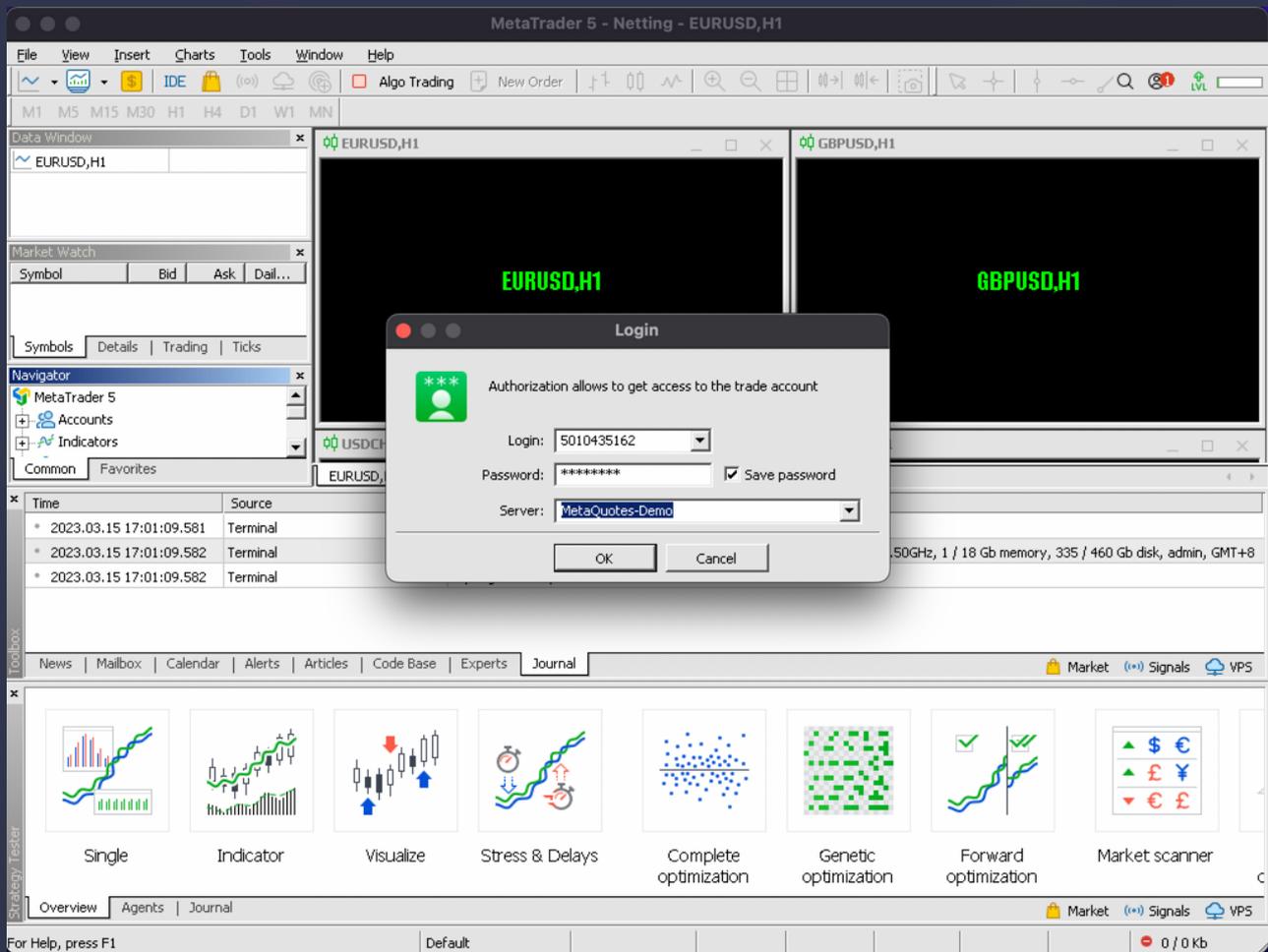
Step 3: You will see a pop up as shown below. Drag the icon into your Application Folder.



Step 4: Go to your application folder and launch the MetaTrader 5 file. Click on "Open" when the pop up box appear.

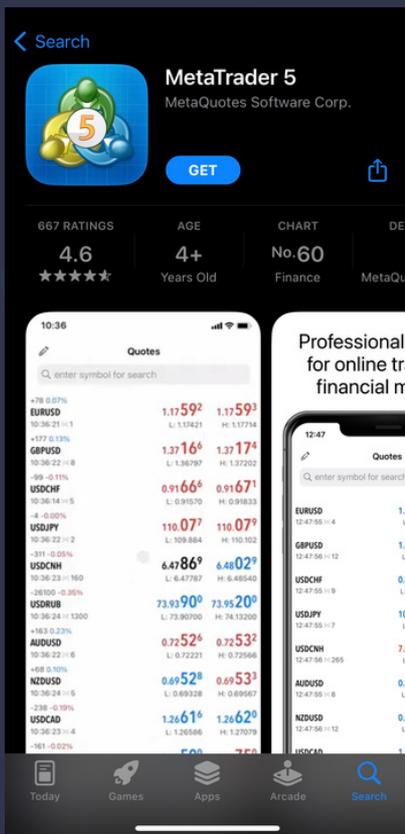


Step 5: Once you see this page, you have successfully installed your POEMS CFD MT5 platform on your desktop! Proceed on to download the MT5 app to set up your OTP and attempt your first time login. (Pg 10).



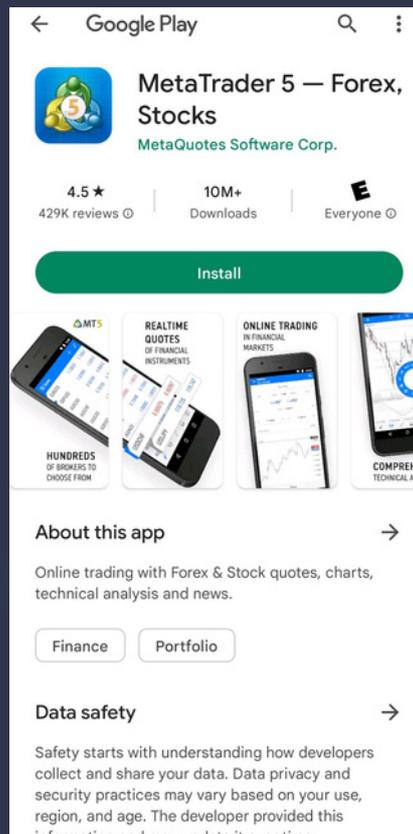
10 Downloading MT5 App on Android/iOS

To download the MT5 app, simply download the app here:



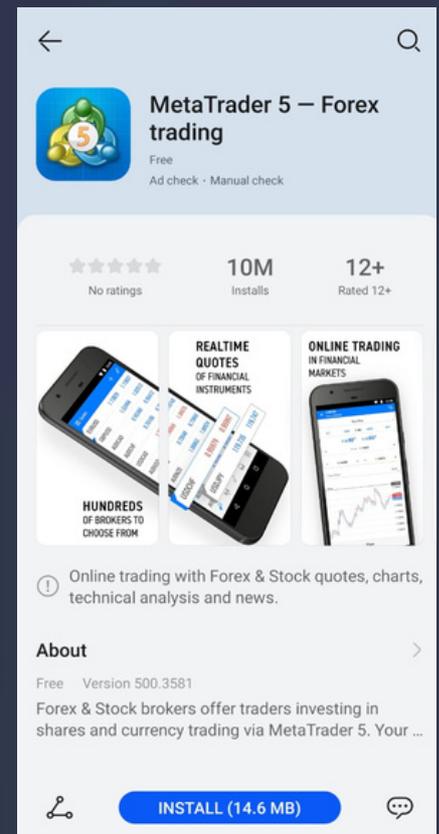
iOS:

<https://download.mql5.com/cdn/mobile/mt5/ios?server=Poems-CFD>



Android:

<https://download.mql5.com/cdn/mobile/mt5/android?server=Poems-CFD>

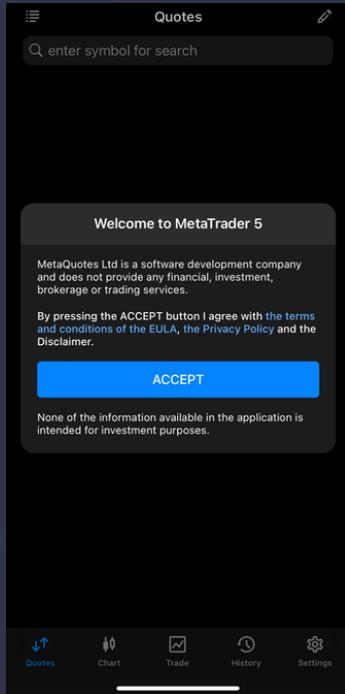


Huawei:

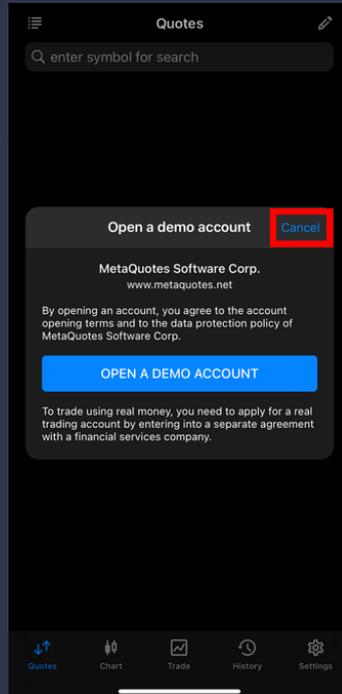
<https://appgallery.huawei.com/app/C102015329>

11 Setting up OTP / First time login

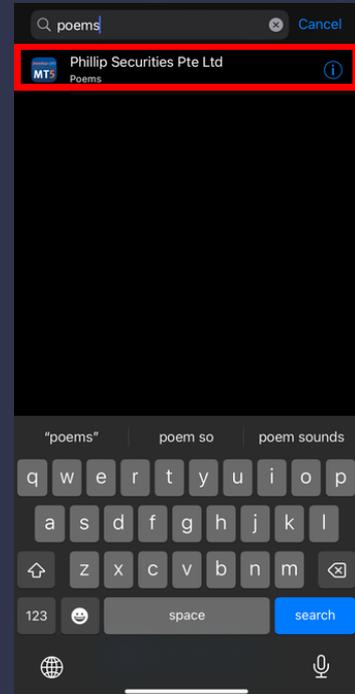
For Mobile Phone (Recommended)



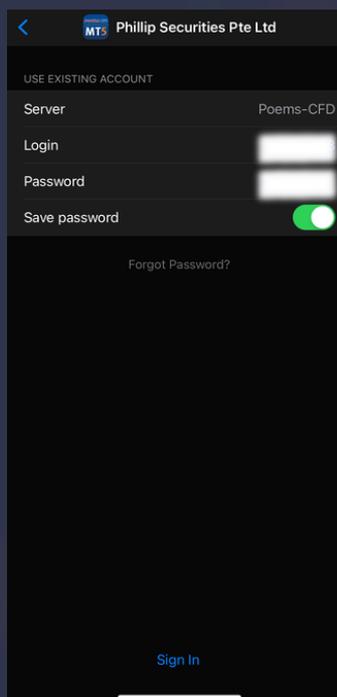
Step 1: Open the app, read the documents then click "Accept".



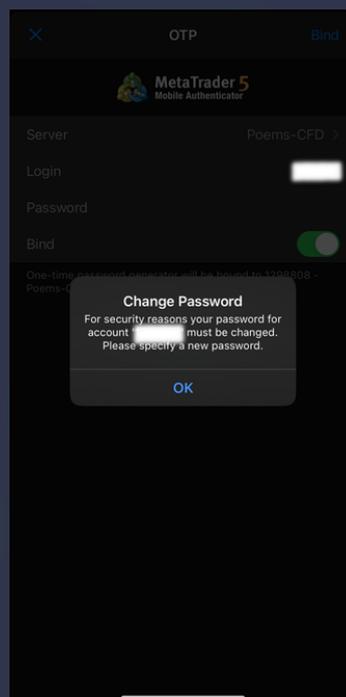
Step 2: Click on "Cancel".



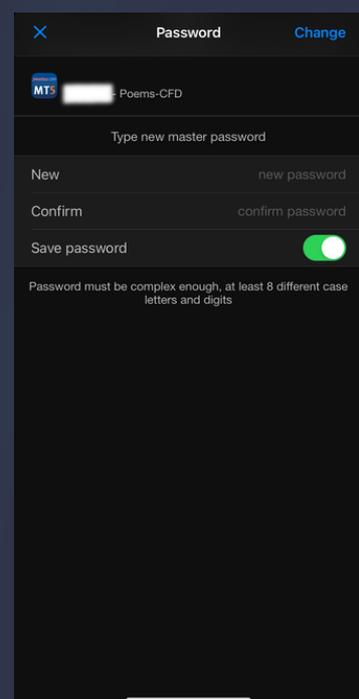
Step 3: Search for "POEMS" and click on the above.



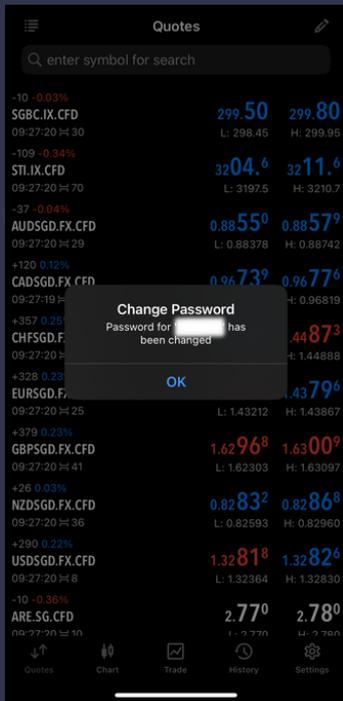
Step 4: Type in your Account Number and Password and click "Sign in".



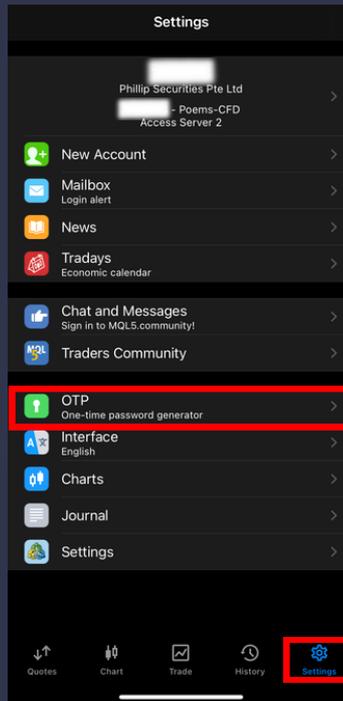
Step 5: You will be prompted to change your password, click "Ok".



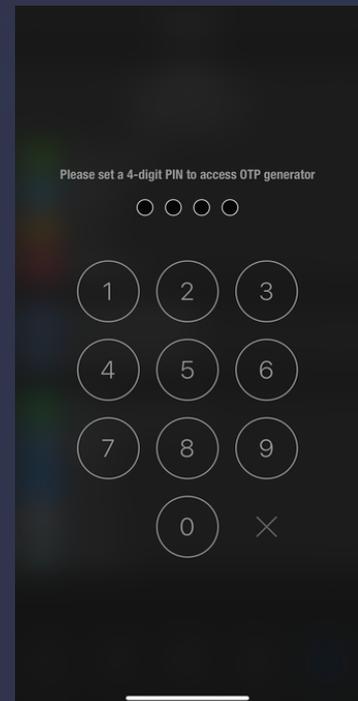
Step 6: Type in your new password and confirm password to proceed.



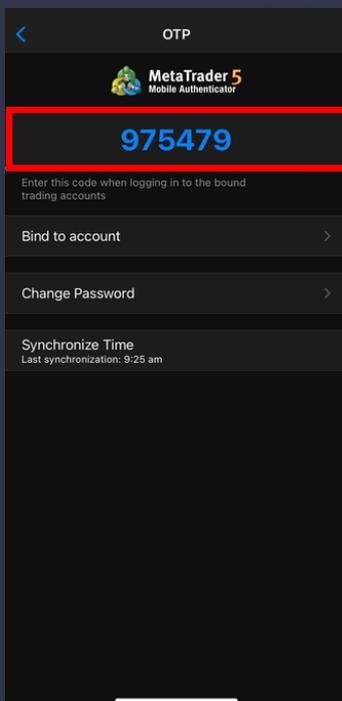
Step 7: You have successfully changed your password and bind your OTP using the MT5 app.



Step 8: To find your OTP, click "Settings" and then "OTP".



Step 9: You will be prompted to set a 4-digit PIN to proceed.



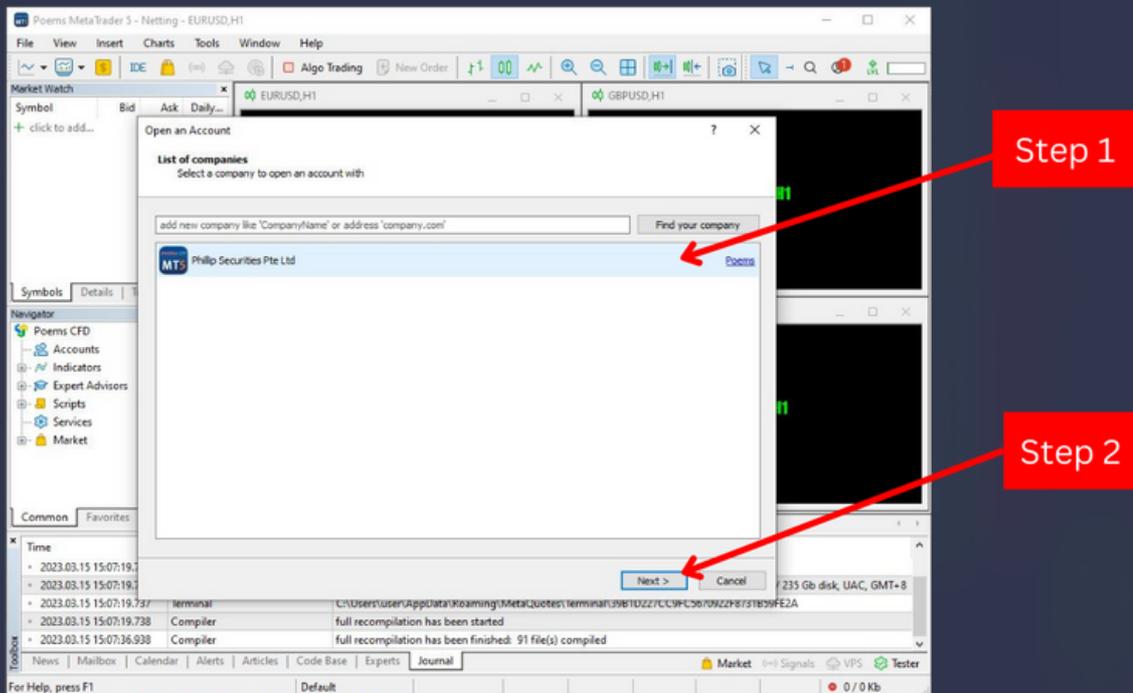
Step 10: You can log in to your POEMS CFD MT5 account on your desktop with the OTP generated.

For Windows Desktop

Once you have installed and launched the desktop application, you will see the screen below.

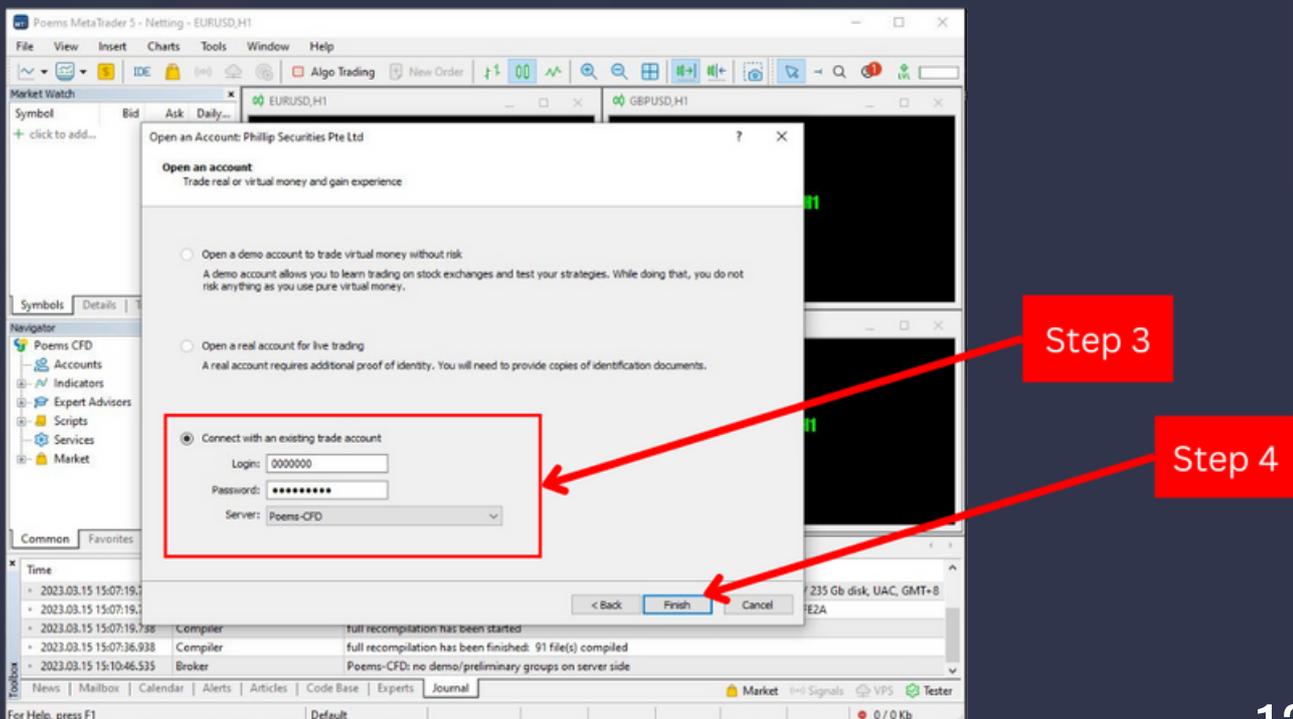
Step 1: Click on "Phillip Securities Pte Ltd".

Step 2: Click on "Next".

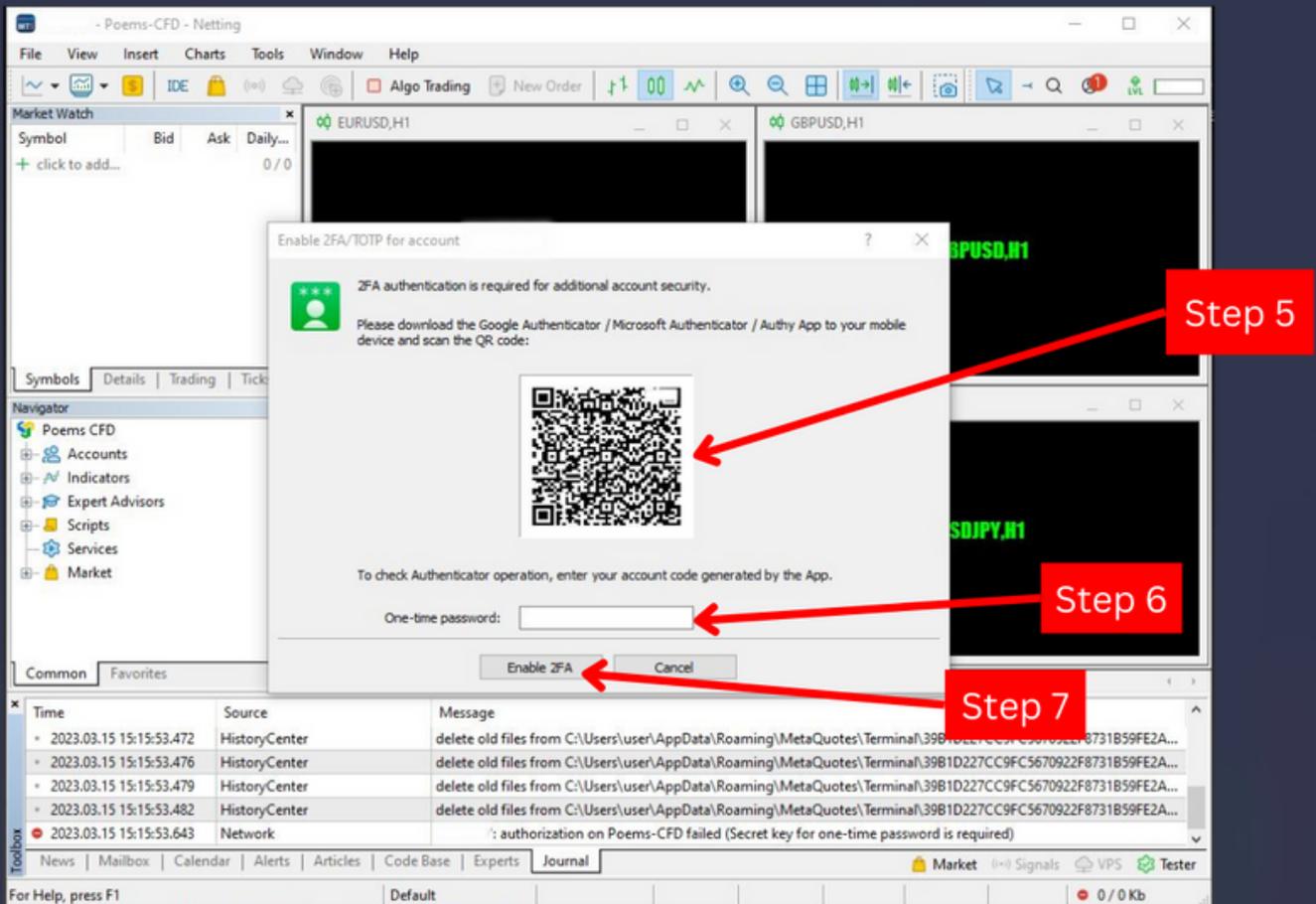


Step 3: Key in your login account number and password which was sent to your registered email address.

Step 4: Click on "Finish".



Once you have click 'Finish', the screen above will appear. Refer to Step 5-7.

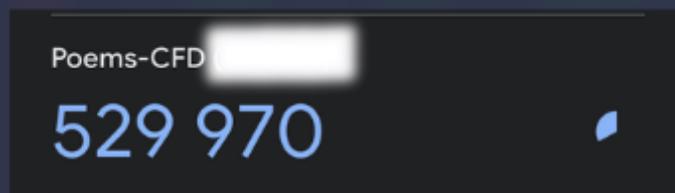


Step 5: Download the Google Authenticator App to your mobile device and scan the QR code.

iOS: <https://apps.apple.com/us/app/google-authenticator/id388497605>

Android: <https://play.google.com/store/apps/details?id=com.google.android.apps.authenticator2&hl=en&gl=US>

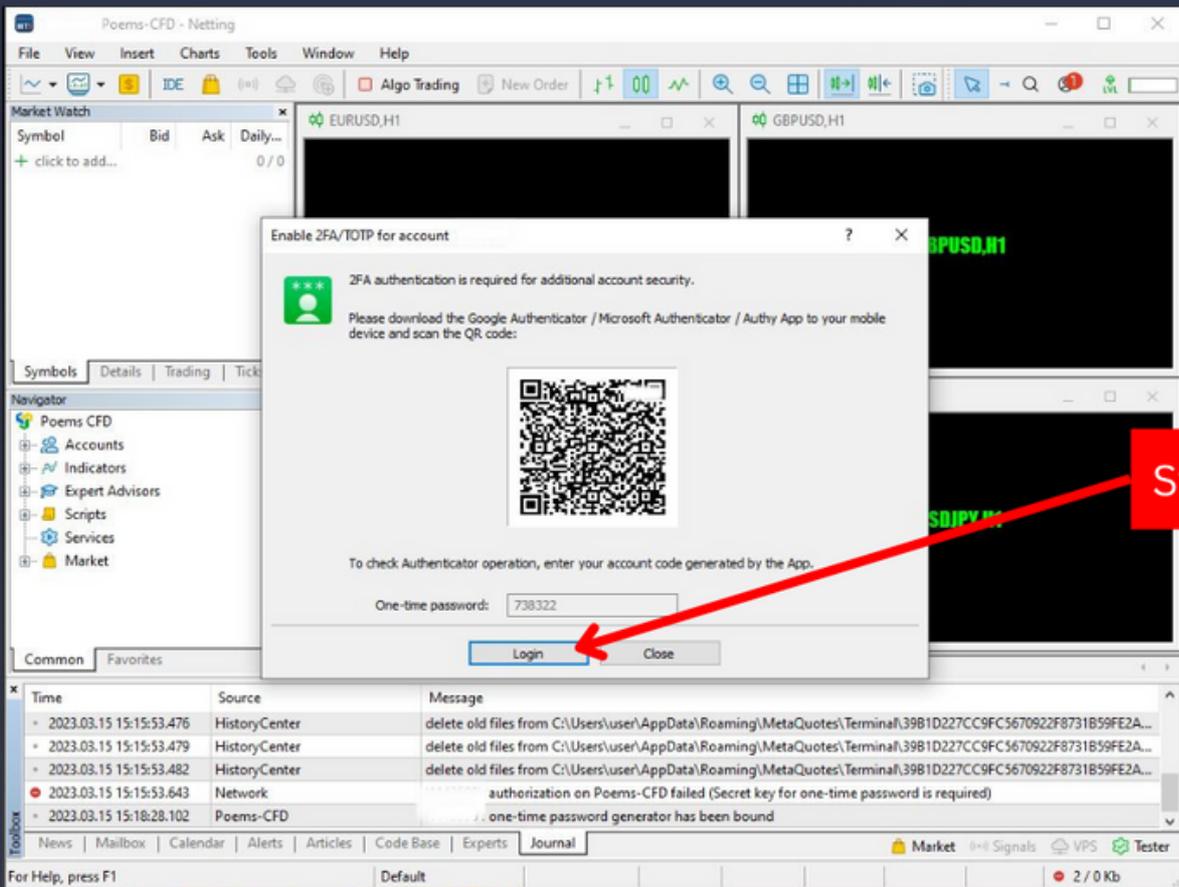
Step 6: On the authenticator app, upon scanning you should be able to see your One-Time Password (OTP).



Key in the OTP into the "One-time password" box.

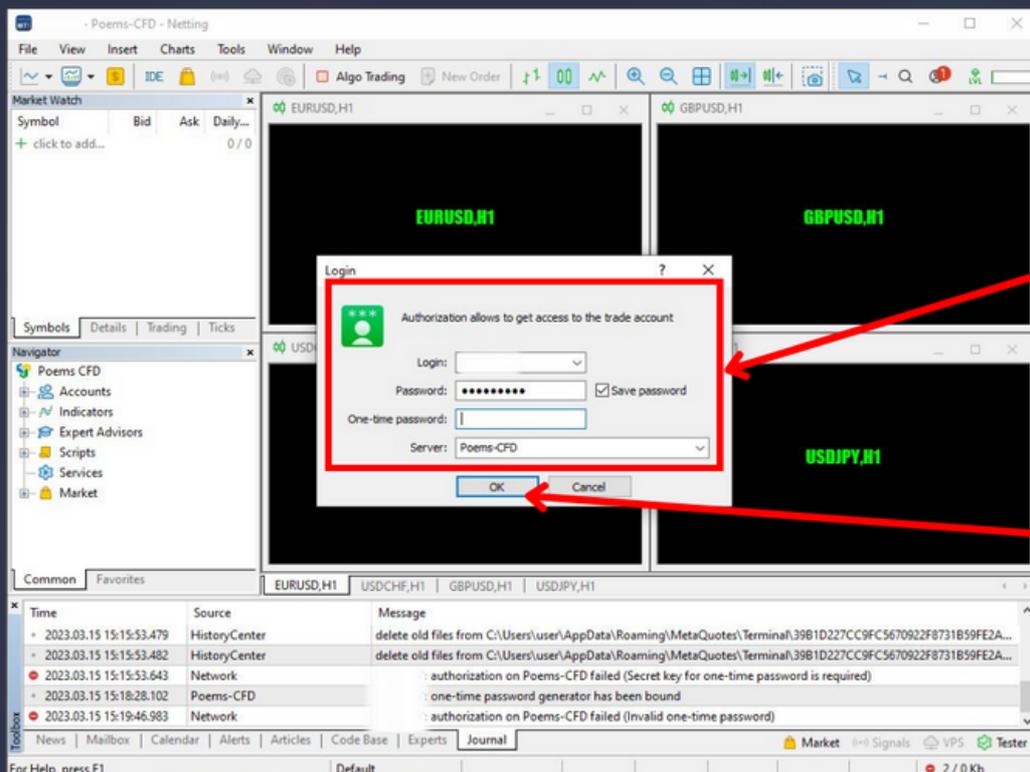
Step 7: Click on "Enable 2FA".

Step 8: Click on "Login".



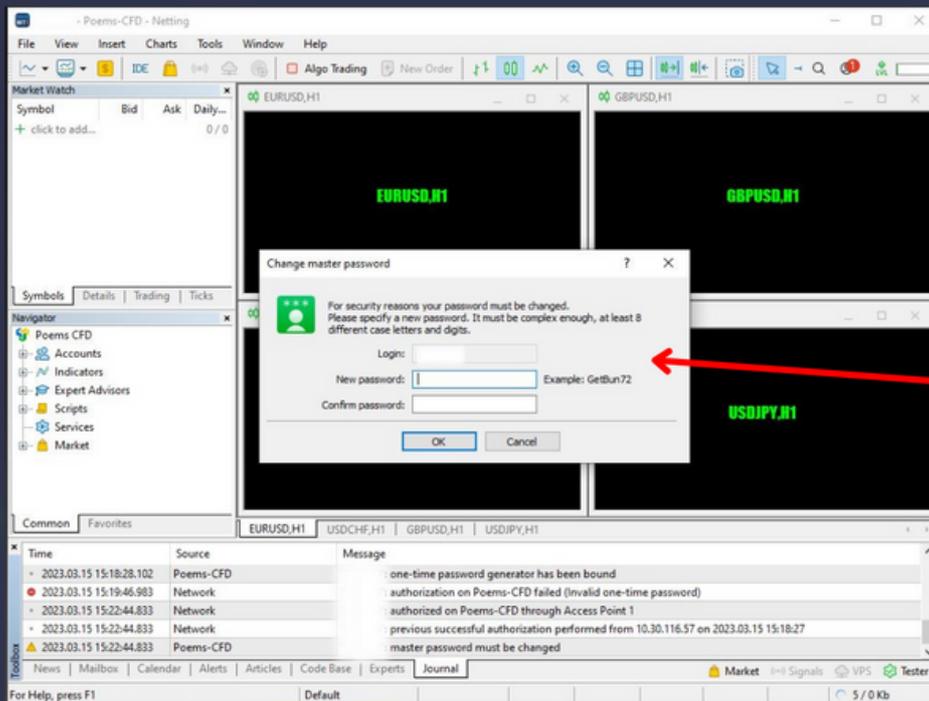
Step 9: Key in your Account Number, Password, as well as your OTP generated via the Google Authenticator App.

Step 10: Click "Ok".



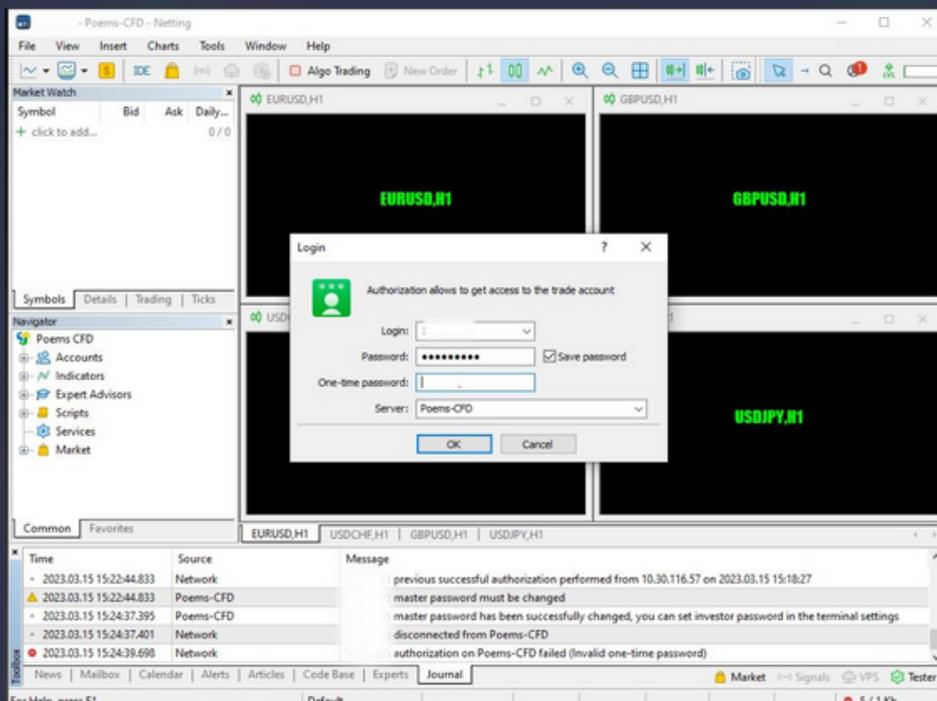
You are now able to generate your OTP and log into your POEMS CFD MT5 account! Upon logging in for the first time, you will be prompted to change your password.

Step 12 : Enter your Account Number, New Password, Confirm Password and click "OK".

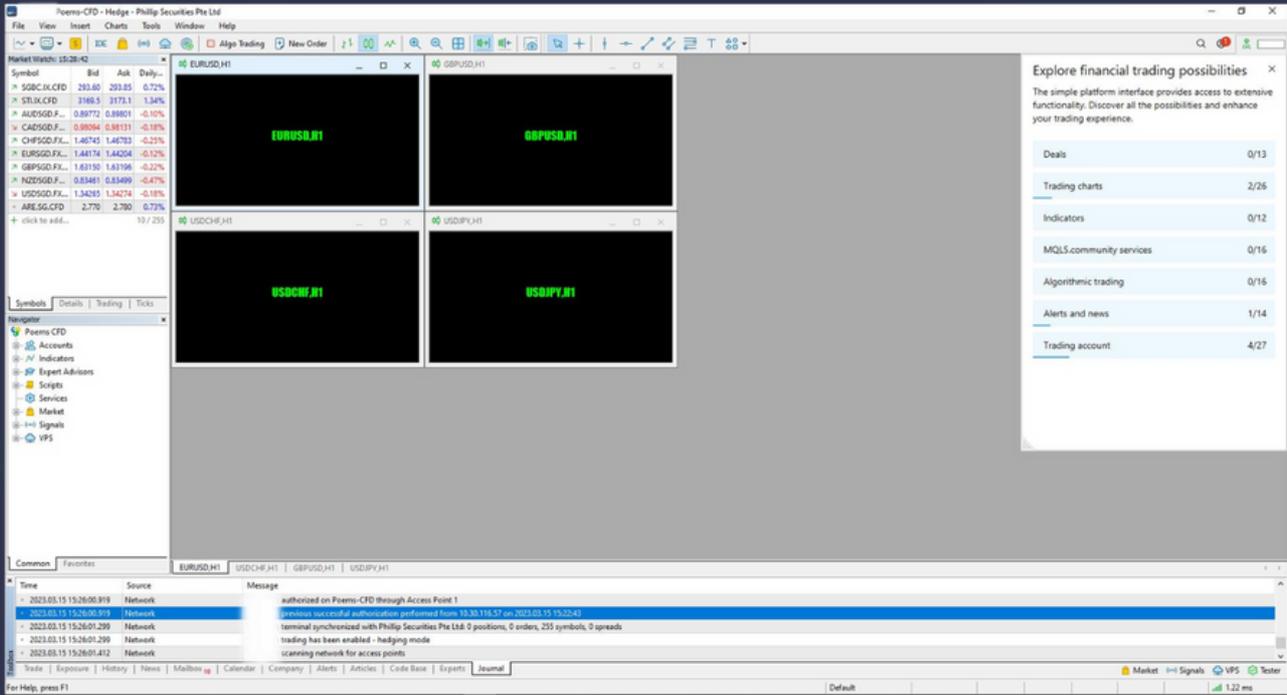


Step 11

Step 13 : Re-login again with your account number, new password and OTP.

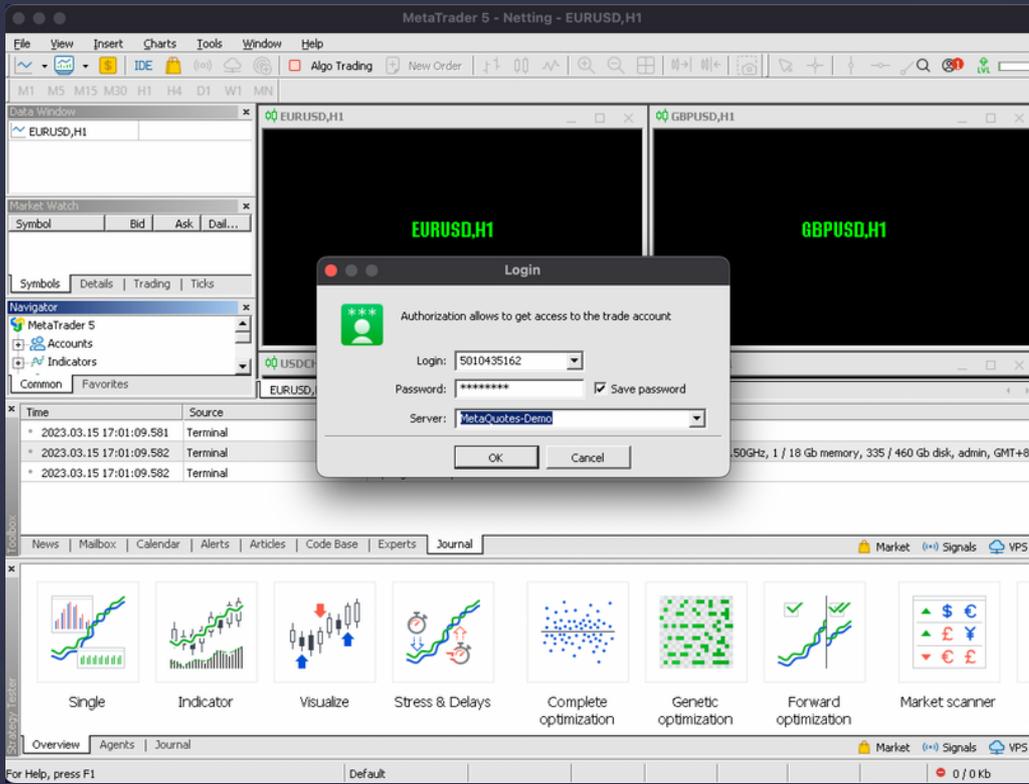


Once this screen appear, you have successfully login to your POEMS CFD MT5 account!

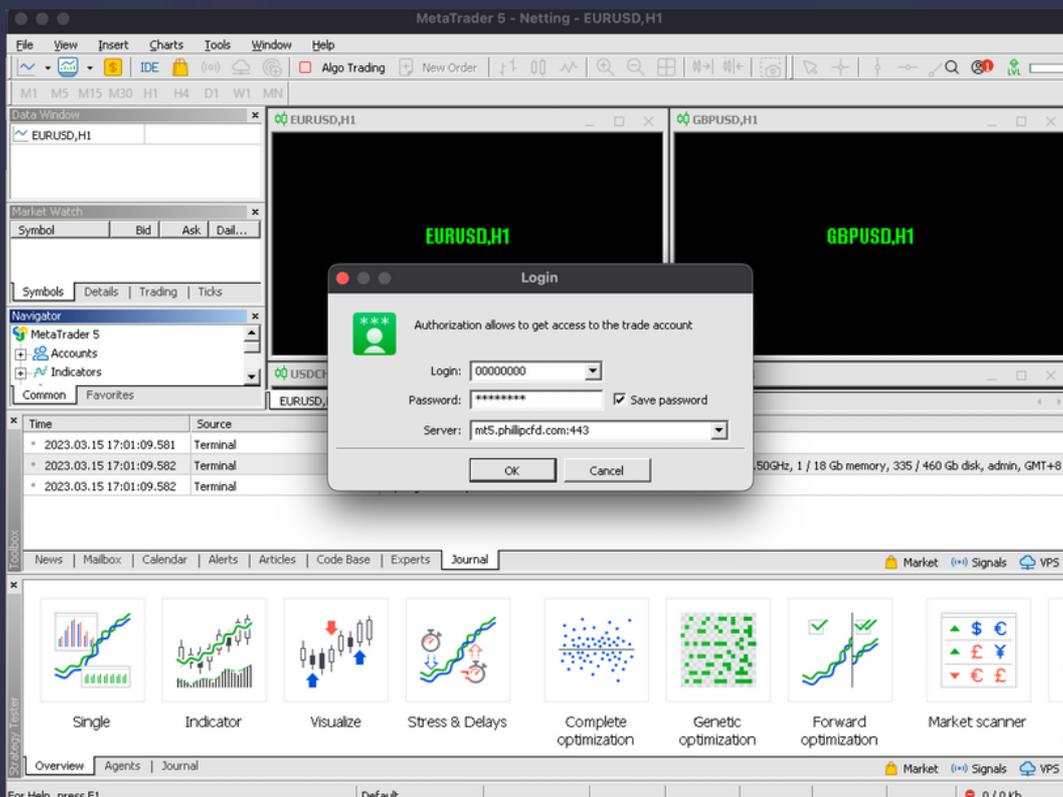


For MacOS

Step 1: Upon launching MetaTrader on your Mac, you should see the screen below.



Step 2: Simply key in your account number, password and server. The server should be **mt5.phillipcf.com:443** as shown below.



Step 3: Next, you will see a screen asking you to key in your OTP. After that, the steps will be the same as **Windows Desktop Step 5 - 13 (Pg 14)**.

Once you have done so, you have successfully login to your POEMS CFD MT5 account and can begin your trading journey here!



20 Reset Password

Step 1 : Login to your POEMS account at <https://www.poems.com.sg/>

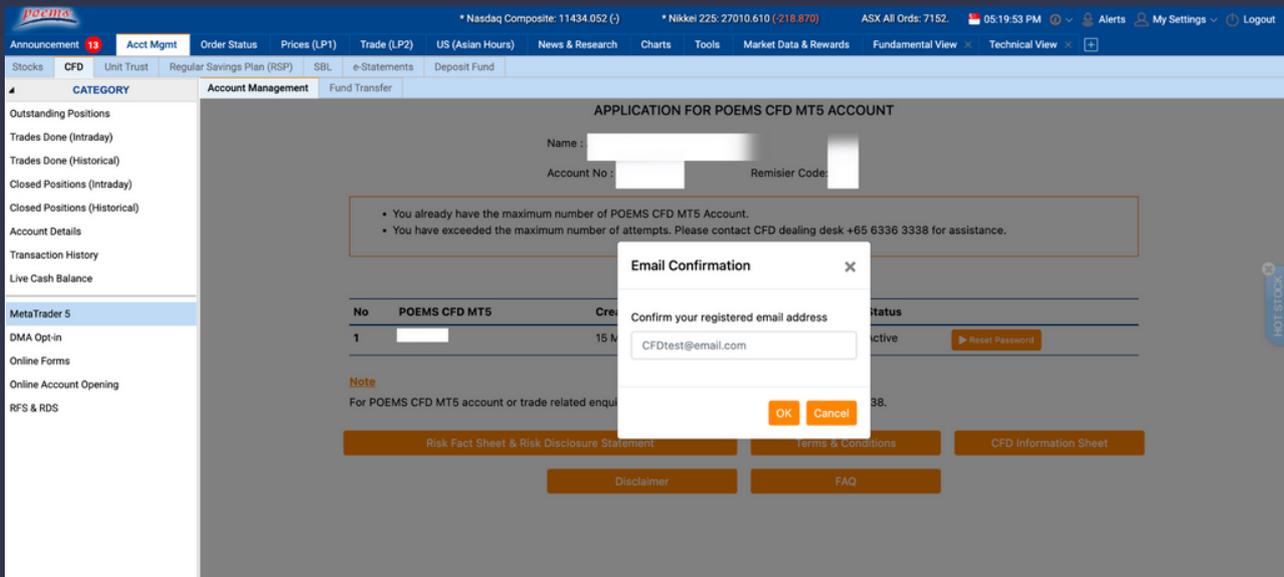
Step 2: Under account management, click on "CFD".

Step 3: Under category at the left, click on "Meta Trader 5".

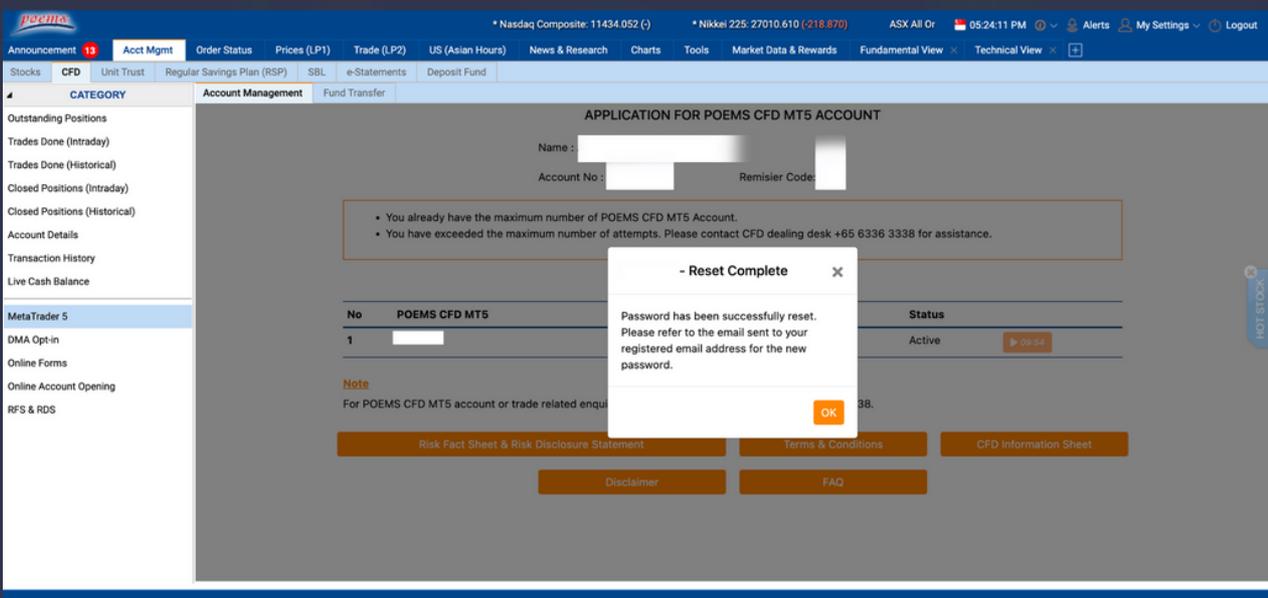
Step 4: Click on "Reset Password".

The screenshot shows the POEMS website interface. The top navigation bar includes 'Announcement', 'Acct Mgmt', 'Order Status', 'Prices (LP1)', 'Trade (LP2)', 'US (Asian Hours)', 'News & Research', 'Charts', 'Tools', 'Market Data & Rewards', 'Fundamental View', and 'Technical View'. The left sidebar menu is expanded to 'CFD', and 'MetaTrader 5' is selected. The main content area is titled 'APPLICATION FOR POEMS CFD MT5 ACCOUNT' and contains a form with fields for 'Name', 'Account No', and 'Remisier Code'. A warning message states: 'You already have the maximum number of POEMS CFD MT5 Account. You have exceeded the maximum number of attempts. Please contact CFD dealing desk +65 6336 3338 for assistance.' Below this is a table with one row: '1' under 'No', 'POEMS CFD MT5' under 'POEMS CFD MT5', 'Created' under 'Created', and 'Active' under 'Status'. A 'Reset Password' button is next to the 'Active' status. At the bottom, there are buttons for 'Risk Fact Sheet & Risk Disclosure Statement', 'Terms & Conditions', 'CFD Information Sheet', 'Disclaimer', and 'FAQ'. Red arrows and labels 'STEP 1' through 'STEP 4' indicate the navigation path: STEP 1 points to 'Acct Mgmt', STEP 2 points to 'CFD', STEP 3 points to 'MetaTrader 5', and STEP 4 points to the 'Reset Password' button.

Step 5: Type in your registered email address and click "OK."



Upon clicking OK, you will see the screen below. Your password has been reset successfully and a new password will be sent to your registered email address.



You can now login to your POEMS CFD MT5 account with the new password and you will be prompted to change the password upon first login.

22 Contact Us

Got a question for us?

**Email us at CFD@phillip.com.sg or
Call us at +65 6336 3338**

For more information, visit our website to learn more about our products as well as our platforms!

General CFD information : <http://www.phillipcfid.com>

POEMS CFD MT5 information: <http://www.phillipcfid.com/mt5>

Learn about our latest promotions!

POEMS CFD Promotion: <https://www.phillipcfid.com/promotions-mt5/>

POEMS CFD MT5 Promotion: <https://www.phillipcfid.com/promotions-poems/>