

# POEMS CFD MT5 USER GUIDE

LEARN HOW TO TRADE ON POEMS CFD MT5 LIKE A PRO.







WWW.PHILLIPCFD.COM

**Version 1** 

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# 01 Open a POEMS CFD MT5 Account

In order to open a MT5 account, you will need to have a POEMS CFD Account.

To open a POEMS CFD account, simply open one at <u>https://www.poems.com.sg/open-an-account/</u>. (Ensure that you have ticked the CFD box)

# To open a MT5 account, you will need to opt into POEMS CFD MT5 via your POEMS CFD account.

Step 1 : Login to your POEMS CFD account at <u>https://www.poems.com.sg/</u>, click on "Acct Mgmt".

Step 2: Click on "CFD".

Step 3: Under category at the left, click on "Meta Trader 5".

Step 4: Click on "Add POEMS CFD MT5 Account".

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MetaTrader 5	Note					STEP 4	
DMA Opt-in	For POEMS C	FD MT5 account or t	trade related enquiri	es, please contact o	dealing desk at +65 6336 3	338.	
Online Forms		Risk Fact Sheet & F	Risk Disclosure State	ement	Terms & Cond	ditions CFD Information	ation Sheet
Online Account Opening							
RFS & RDS			Di	sclaimer	FAQ		
STEP 3							

Once you are done with Step 4, you should be directed to the page shown below.

Tick the boxes after reading through the documents. Afterwards, enter in your registered POEMS email address as shown by the arrows before clicking "Acknowledge & Submit".

CUSTOMER'S ACKNOWLEDGEMENT & AGREEMENT
Risk Fact Sheet & Risk Disclosure Statement Terms & Conditions CFD Information Sheet
 <ul> <li>(*** Please click on the above buttons to view)</li> <li>I acknowledge that I have read through the RISK FACT SHEET &amp; RISK DISCLOSURE STATEMENT, TERMS &amp; CONDITIONS, CFD INFORMATION SHEET and understand its contents.</li> <li>I agree to notify Phillip Securities Pte Ltd (PSPL) of any material change in my personal situation and/or investment profile. I acknowledge and understand that any statements of financial goals or objectives by me does not make or imply any undertaking, agreement or guarantee by you as to the attainment or the feasibility of attainment of such goals or objectives.</li> </ul>
Important Note: CFDs may not be suitable for customers whose investment objective is preservation of capital and/or whose risk tolerance is low. Customers are advised to understand the nature and risks involved in margin trading. Trading in CFDs will and do involve risks. At the very least you must be and are prepared to risk the possibility of losing the entirety of the margin that you deposit with PSPL to establish or maintain a CFD position. Commission and Other Charges: Before you sign up for this product, you should be clear about all commissions, fees and other charges for which you will be liable. These charges will affect the performance/returns of your investment.
Confirm your registered email address "CFD************************************
A valid registered email is required to receive the login details for your POEMS CFD MT5 account, and to reset your password.           Return to Previous         Acknowledge & Submit         Click to Submit

After clicking on "Acknowledge & Submit", you should see the page below.

	S CPD MTS ACCOUNT	
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Your POEMS CFD MT5 Please check your email inbox f	5 account is ready! for first time login password	
Contin	nue	
<mark>isclaimer</mark> ou are advised to read carefully and understand the Risk Fact Sheet & Risk Di re all the trading information and Terms and Conditions that you must read, ur	sclosure Statement before undertakir nderstand and agree to when trading (	ng transactions in CFDs. The followir CFDs with us.
Risk Fact Sheet & Risk Disclosure Statement	Terms & Conditions	CFD Information Sheet
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# Congratulations! You have successfully open a POEMS CFD MT5 account!

You will receive an email through your registered POEMS email address for your first time login password and the links to download the MT5 platform.

# For Demo Account

To open a MT5 Demo account, simply go to <u>https://www.phillipcfd.com/mt5</u> and click "Try Demo".



#### Fill up the form below and click "Submit".

	1	2	
	Demo Account Setup	Account Verification	
5tep 1 of 2 – D	emo Account Setu	ıp	
Register for a free	POEMS CFD MT5 Demo	Trading Account.	
Name		Email Address	
e.g.Jane		e.g. yourname@gmail.com	
Mobile No.		Country of Residence	
+65		Singapore	~
+65 By clicking submit, yo and agents to send yo and/or services offere messages and fax. To	u agree and consent to allo ou marketing and advertisir ed by PSPL via your email, t withdraw your consent at	Singapore w Phillip Securities Pte Ltd ('PSPL'), its en ng materials relating to investment prod elephone contact number(s), by way of any time, please refer to our Privacy Pol	mploye lucts voice, te licy.

You will be directed to the page below. Simply key in the 6 digit OTP which will be sent to your email and click "Verify Account."



The page should now show as the picture below. Congratulations, you have successfully sign up for a POEMS CFD MT5 Demo account!

You will receive an email through your registered email address for your first time login password and the download links for the MT5 platform.



# 05 Installing MT5 on Desktop

After creating your POEMS CFD MT5 account/ demo account, you will receive an email with your first time login credentials as well as the links to install MT5 on various platforms.

To install MT5 on desktop, simply download the installation file here:

Windows PC -<u>https://download.mql5.com/cdn/web/phillip.securities.pte/mt</u> <u>5/poems5setup.exe</u>

MacOS -<u>https://download.mql5.com/cdn/web/metaquotes.software.co</u> <u>rp/mt5/MetaTrader5.dmg</u>

## Installing on Windows (Install Link)

**Step 1:** After clicking on the link, the installation file will be downloaded. Double click on the file, a screen below will appear. Click on "Yes" to proceed.



Step 2: Click "Next" when you see the screen.



Step 3: A loading screen will appear, wait for it to finish loading.



\*The page below will pop up, you may choose to ignore it.



**Step 4:** Once you see this page, you have successfully installed your POEMS CFD MT5 platform on your desktop! Proceed on to download the MT5 app to set up your OTP and attempt your first time login (Pg 10).



## Installing on Mac OS (Install Link)

**Step 1:** After clicking on the link, the MetaTrader 5 installer will be downloaded.

**Step 2**: Click on the installer file once it is downloaded.

**Step 3**: You will see a pop up as shown below. Drag the icon into your Application Folder.



**Step 4:** Go to your application folder and launch the MetaTrader 5 file. Click on "Open" when the pop up box appear.



**Step 5:** Once you see this page, you have successfully installed your POEMS CFD MT5 platform on your desktop! Proceed on to download the MT5 app to set up your OTP and attempt your first time login. (Pg 10).



## **Downloading MT5 App on** 10Android/iOS

#### To download the MT5 app, simply download the app here:





iOS: https://download.mql 5.com/cdn/mobile/mt 5/ios?server=Poems-<u>CFD</u>

Android: https://download.mql 5.com/cdn/mobile/mt 5/android? server=Poems-CFD

Huawei: https://appgallery.hu awei.com/app/C1020 15329

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**ONLINE TRADING** 

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MetaTrader 5 - Forex

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Forex & Stock brokers offer traders investing in

shares and currency trading via MetaTrader 5. Your ...

INSTALL (14.6 MB)

technical analysis and news.

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No ratings

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About

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Ad check · Manual check

# Setting up OTP / First time login

# For Mobile Phone (Recommended)



**Step 1:** Open the app, read the documents then click "Accept".



**Step 4:** Type in your Account Number and Password and click "Sign in".

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Step 2: Click on "Cancel".



**Step 5:** You will be prompted to change your password, click "Ok".



**Step 3:** Search for "POEMS" and click on the above.



**Step 6:** Type in your new password and confirm password to proceed.

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**Step 7:** You have successfully changed your password and bind your OTP using the MT5 app.

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**Step 8:** To find your OTP, click "Settings" and then "OTP".



**Step 9:** You will be prompted to set a 4-digit PIN to proceed.

< ОТР	
MetaTrader 5	
975479	
Enter this code when logging in to the bound trading accounts	
Bind to account	
Change Password	
Synchronize Time Last synchronization: 9:25 am	

**Step 10:** You can log in to your POEMS CFD MT5 account on your desktop with the OTP generated.

## **For Windows Desktop**

Once you have installed and launched the desktop application, you will see the screen below.

Step 1: Click on "Phillip Securities Pte Ltd".

Step 2: Click on "Next".



**Step 3:** Key in your login account number and password which was sent to your registered email address.

Step 4: Click on "Finish".



Once you have click 'Finish', the screen above will appear. Refer to Step 5-7.



**Step 5:** Download the Google Authenticator App to your mobile device and scan the QR code.

iOS: <u>https://apps.apple.com/us/app/google-authenticator/id388497605</u> Android: <u>https://play.google.com/store/apps/details?</u> <u>id=com.google.android.apps.authenticator2&hl=en&gl=US</u>

**Step 6**: On the authenticator app, upon scanning you should be able to see your One-Time Password (OTP).



Key in the OTP into the "One-time password" box.

Step 7: Click on "Enable 2FA".

#### Step 8: Click on "Login".



**Step 9:** Key in your Account Number, Password, as well as your OTP generated via the Google Authenticator App.

#### Step 10: Click "Ok".

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· 2023.03.15 15:15:53.482	HistoryCenter	delete old files from C:\U	ers\user\AppData\Roaming\A	AetaQuotes\Terminal\39B1D227C	C9FC5670922F8731B59FE2A	
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2023.03.15 15:19:46.983	Network	: authorization o	n Poems-CFD failed (Invalid or	ne-time password)	×	
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You are now able to generate your OTP and log into your POEMS CFD MT5 account! Upon logging in for the first time, you will be prompted to change your password.

**Step 12** : Enter your Account Number, New Password, Confirm Password and click "OK".



**Step 13 :** Re-login again with your account number, new password and OTP.

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## Once this screen appear, you have successfully login to your POEMS CFD MT5 account!

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# For MacOS

**Step 1:** Upon launching MetaTrader on your Mac, you should see the screen below.



**Step 2:** Simply key in your account number, password and server. The server should be **mt5.phillipcfd.com:443** as shown below.



**Step 3:** Next, you will see a screen asking you to key in your OTP. After that, the steps will be the same as **Windows Desktop Step 5 - 13** (**Pg 14**).

Once you have done so, you have successfully login to your POEMS CFD MT5 account and can begin your trading journey here!



# 20 Reset Password

Step 1 : Login to your POEMS account at <u>https://www.poems.com.sg/</u>

Step 2: Under account management, click on "CFD".

Step 3: Under category at the left, click on "Meta Trader 5".

Step 4: Click on "Reset Password".

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#### Step 5: Type in your registered email address and click "OK."

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			Dis	sclaimer	FAQ					

Upon clicking OK, you will see the screen below. Your password has been reset successfully and a new password will be sent to your registered email address.

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CATEGORY	Account Management Fund	d Transfer									
Outstanding Positions	APPLICATION FOR POEMS CFD MT5 ACCOUNT										
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You can now login to your POEMS CFD MT5 account with the new password and you will be prompted to change the password upon first login.



### Got a question for us?

### Email us at CFD@phillip.com.sg or Call us at +65 6336 3338

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