POEMS Mobile 3 User Guide

Scan the QR code to download the app

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Contents
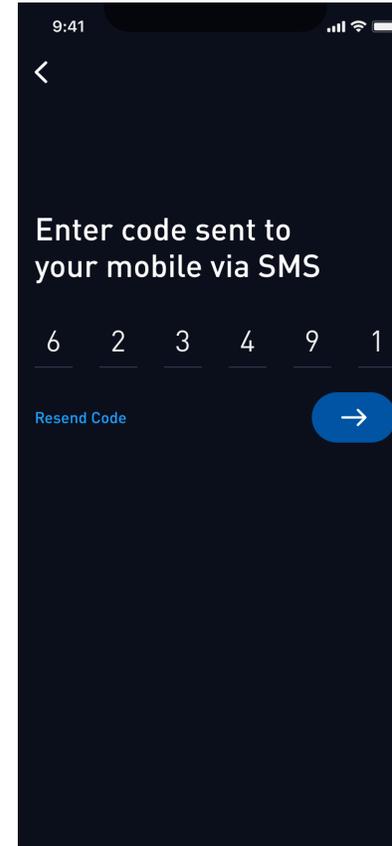
New Users Registration

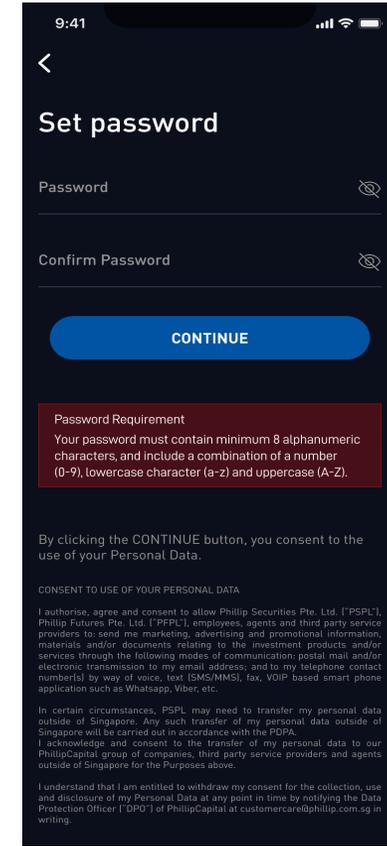## Mobile Number | Email Address | Password Reset

Step 1: Launch the POEMS Mobile 3 App and select the "SIGNUP" button

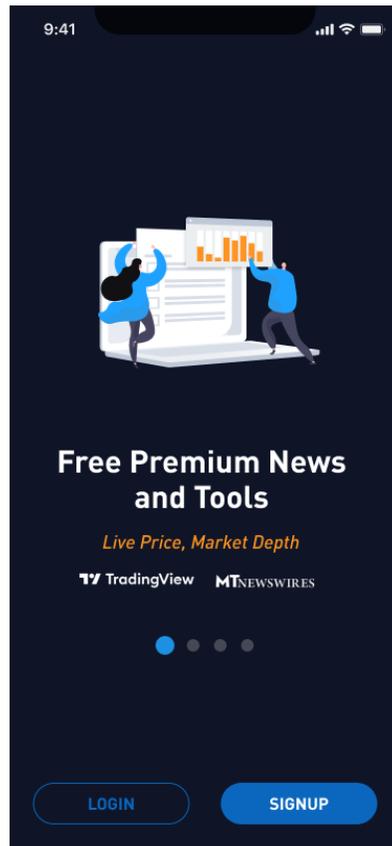**Step 2:** Enter your mobile number based on your country code

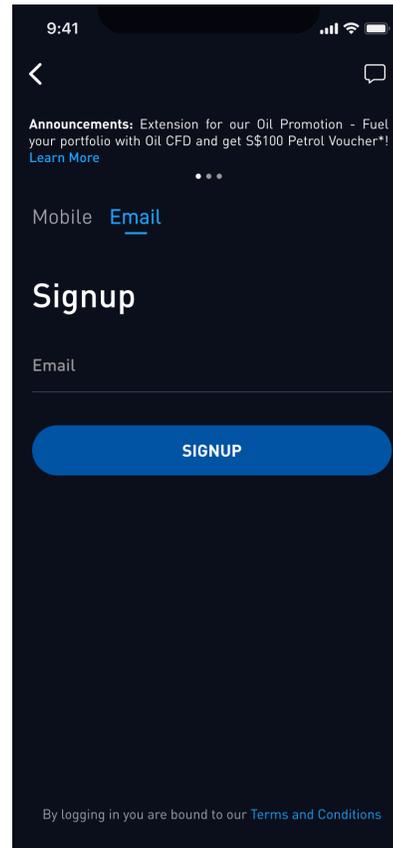**Step 3:** Enter the code sent to your mobile via SMS for verification

Step 4: Set your password to register
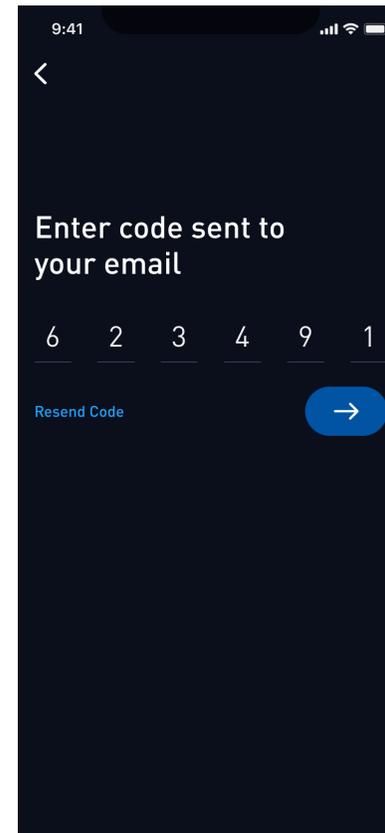
New Users Registration

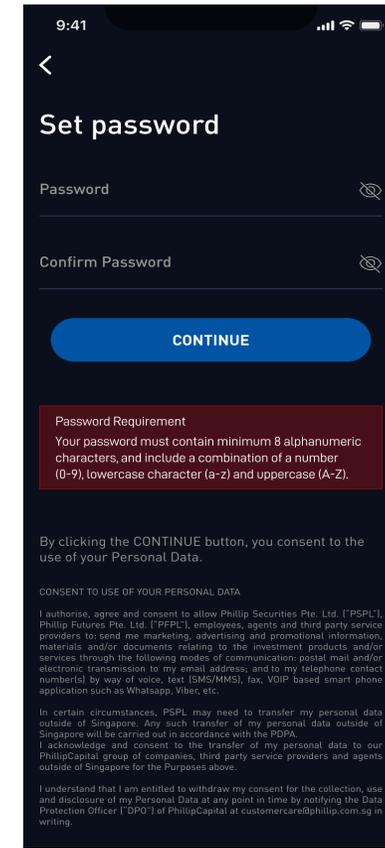Mobile Number | **Email Address** | Password Reset

Step 1: Launch the POEMS Mobile 3 App and select the "SIGNUP" button
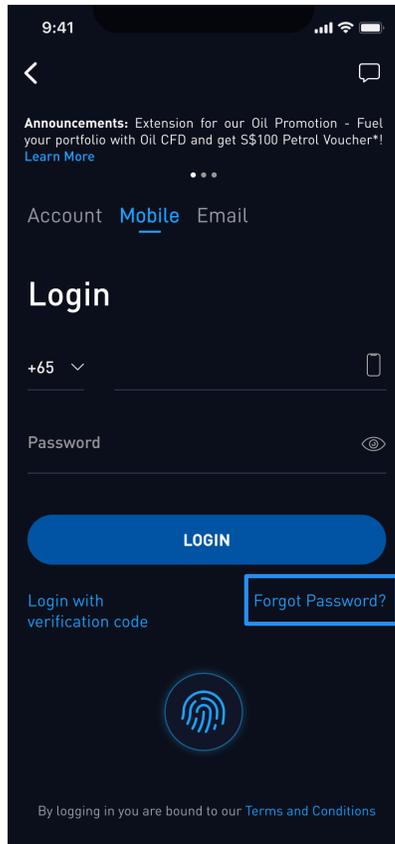
Step 2: Enter your Email Address

Step 3: Enter the code sent to your email address for verification
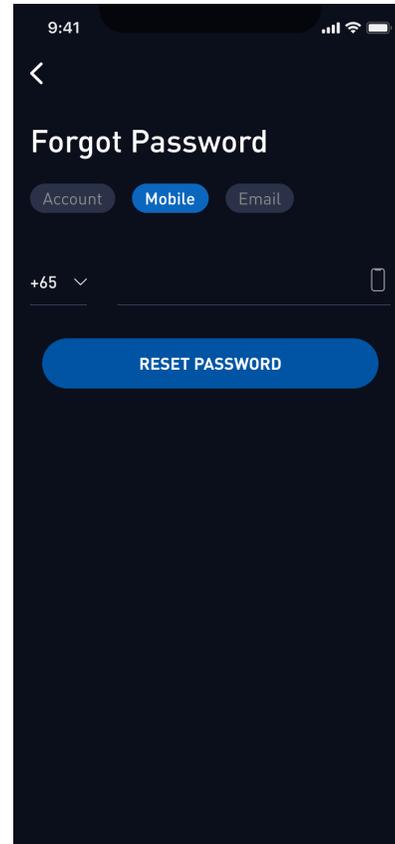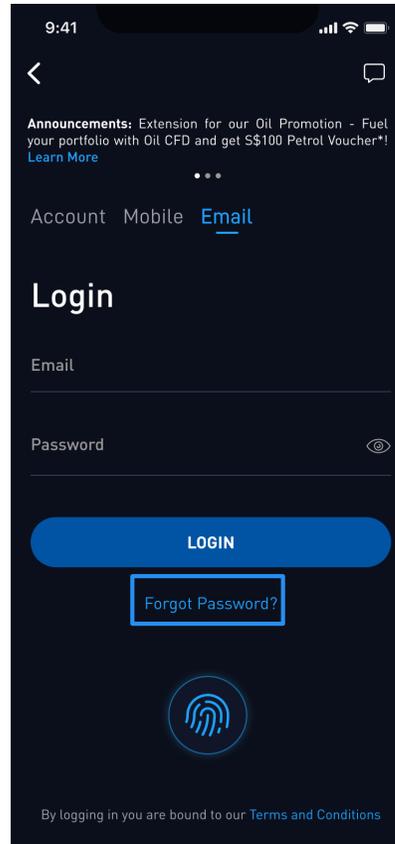
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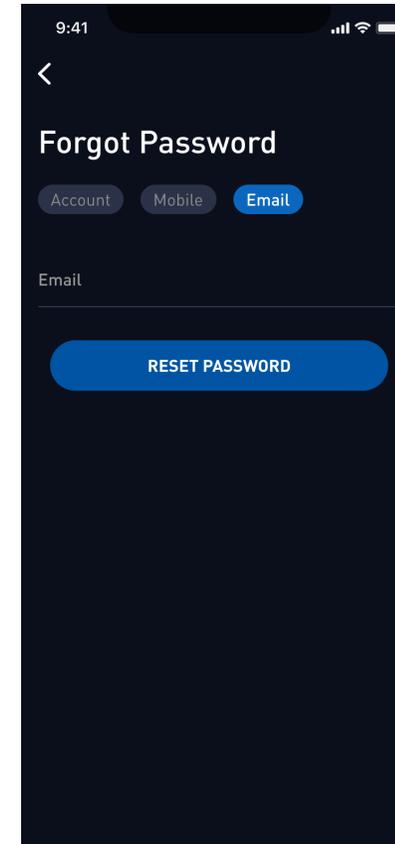
New Users Registration

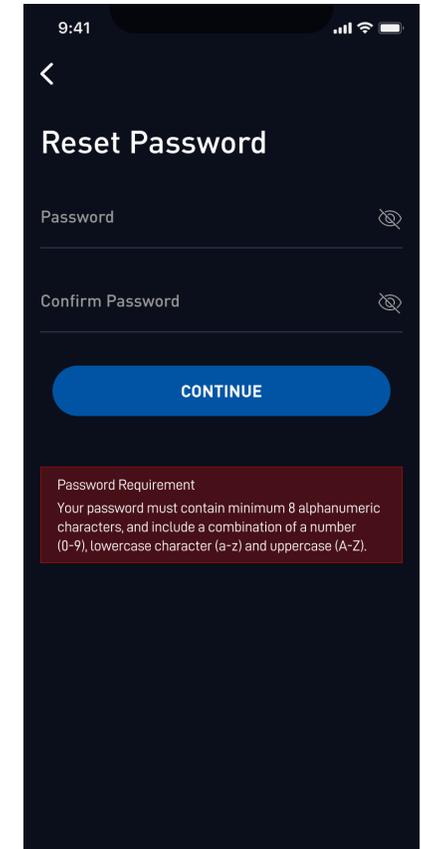## Mobile Number | Email Address | **Password Reset**

Step 1: Launch the POEMS Mobile 3 App and select the "Forgot Password"

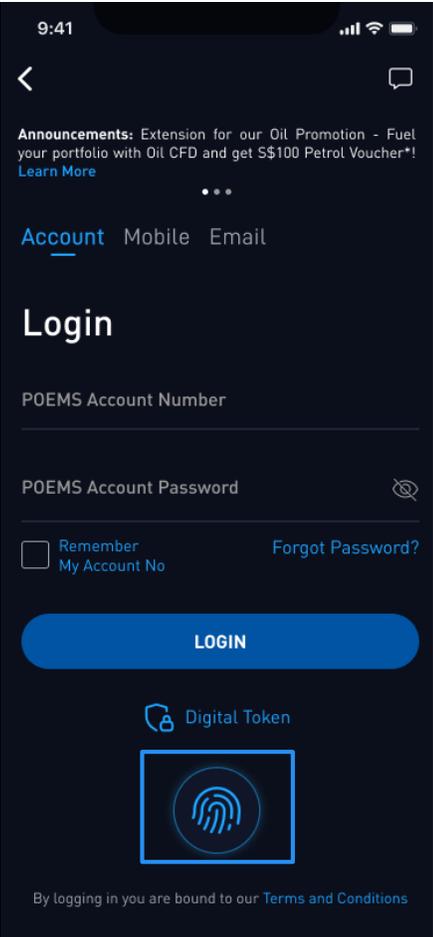**Step 2:** Enter your Mobile Number

Step 2: Enter your Email Address
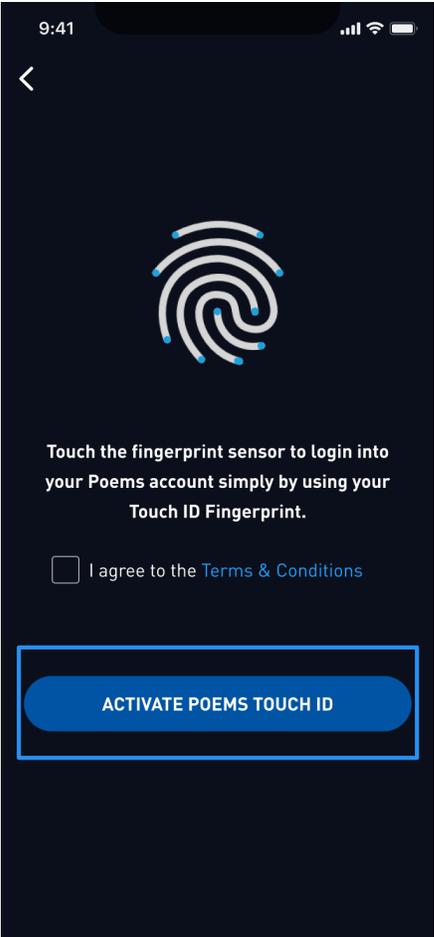
Step 3: Enter the new password and click Continue

Getting Started

Touch ID

Face ID
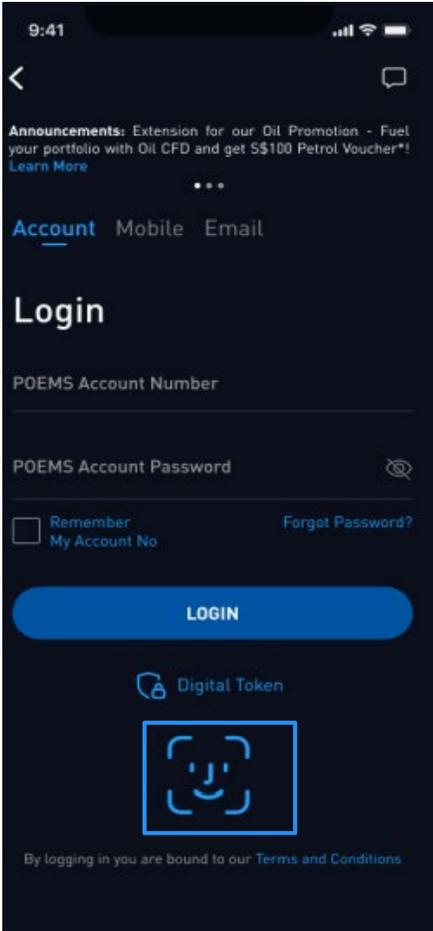

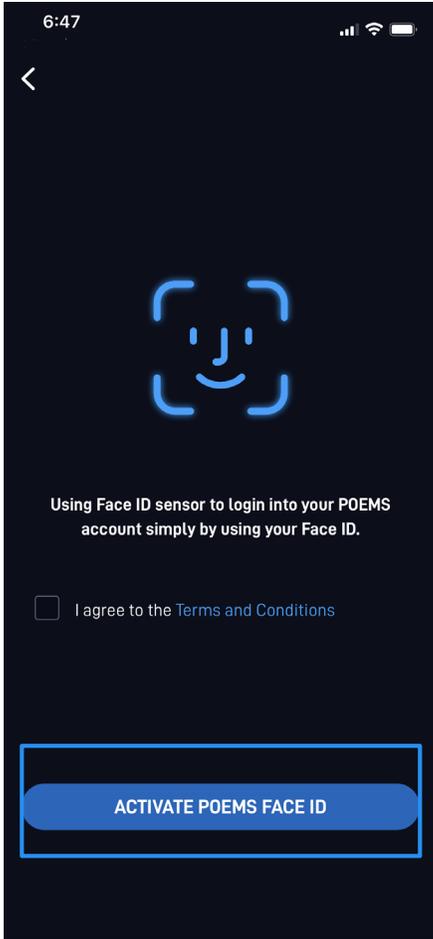**Step 1:** Launch the POEMS Mobile 3 App and select the fingerprint

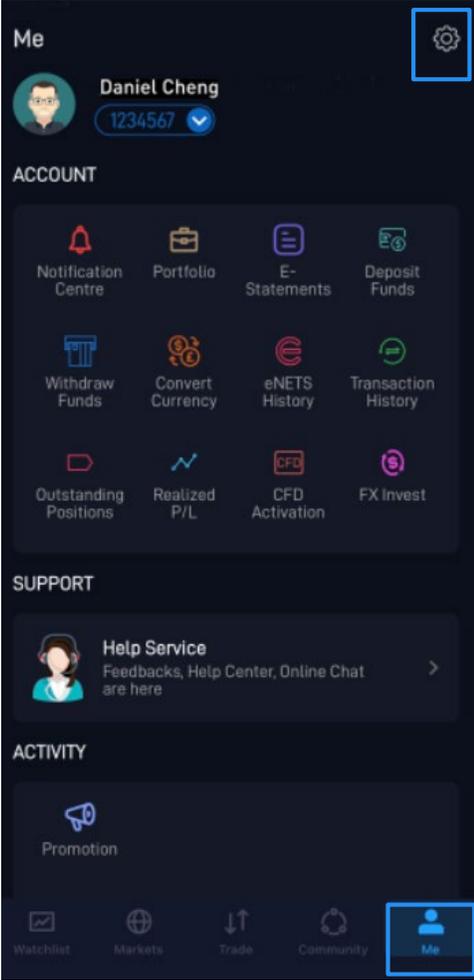**Step 2:** Tick the Terms & Conditions and select activate POEMS Touch ID

Step 1: Launch the POEMS Mobile 3 App and select the face icon

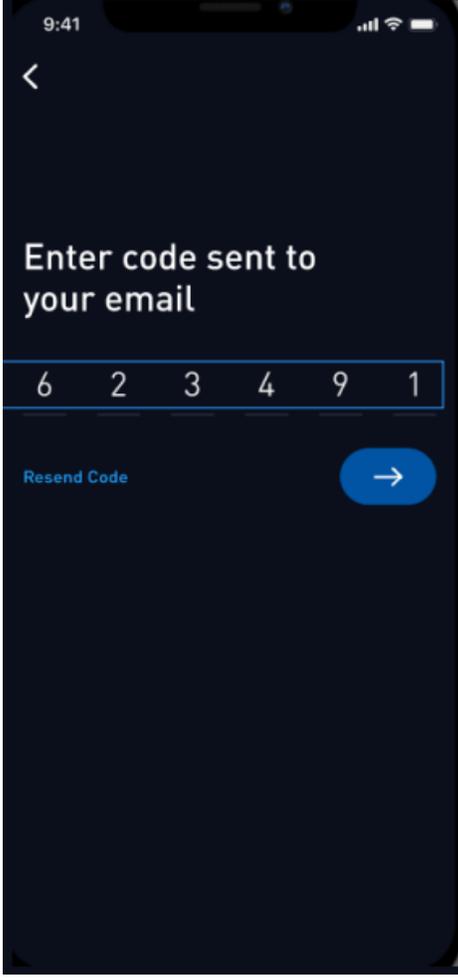**Step 2:** Tick the Terms & Conditions and select activate POEMS Face ID

Getting Started

Touch ID/Face ID l **POEMS Digital Token** l One-Time Pin (OTP) using POEMS Digital Token l Scenarios for setting up 2FA on different Mobile Apps l Switch Accounts

Step 1: Go to "Me" tab > select Settings

Step 2: Select "Digital Token" > select 'Active Token'.

Step 3: Enter the activation code that will be sent to you via Email or SMS.

Getting Started

Touch ID/Face ID | POEMS Digital Token | **One-Time Pin (OTP) using POEMS Digital Token** | Scenarios for setting up 2FA on different Mobile Apps | Switch Accounts
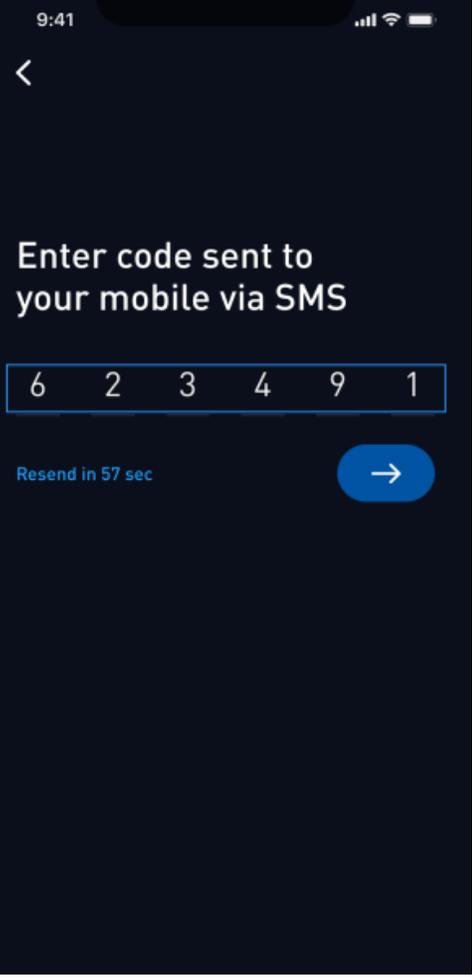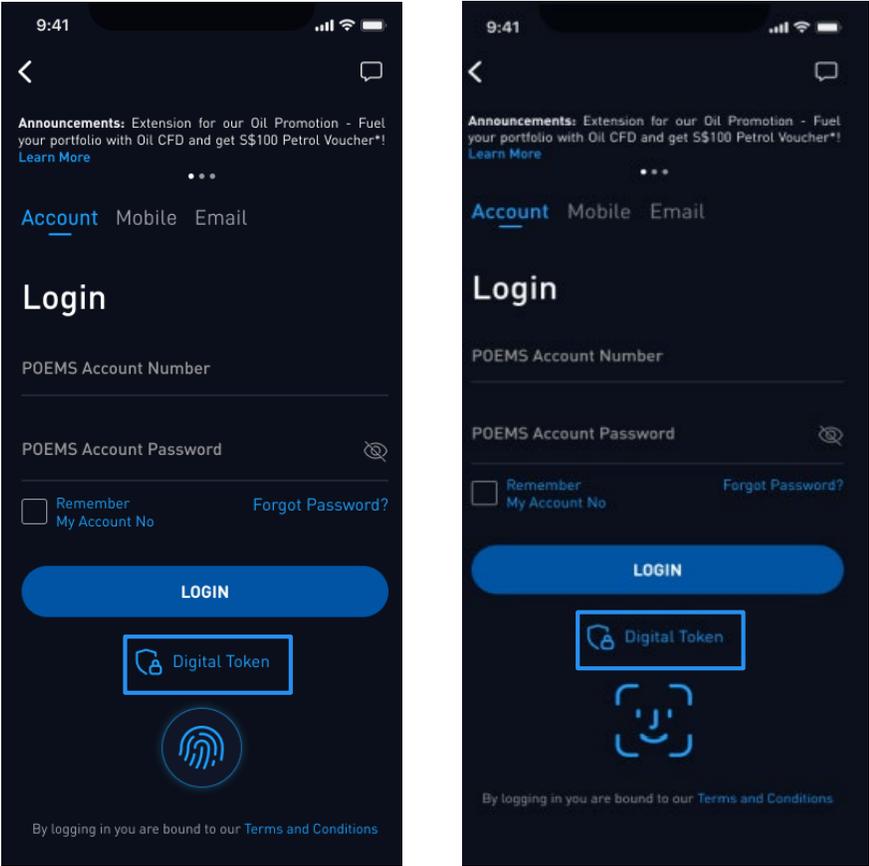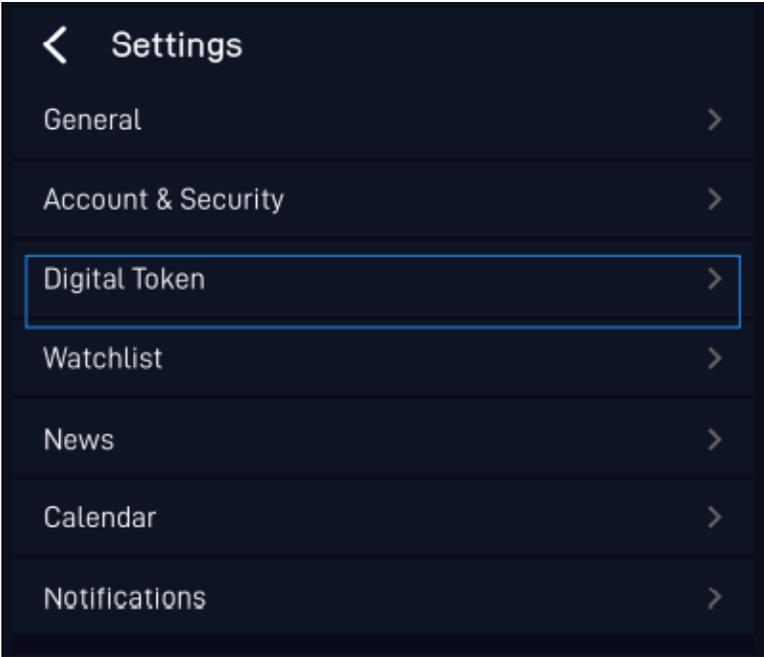
Method 1:

Method 2:

OR

Step 1: Tap on the Digital Token icon on the login screen of the POEMS Mobile 3 App

Step 1: Login to your Account and select 'Digital Token' under Settings
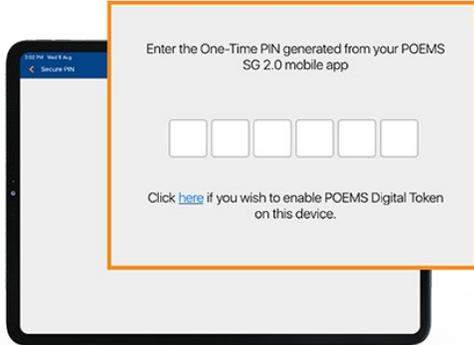
Getting Started

POEMS 2.0
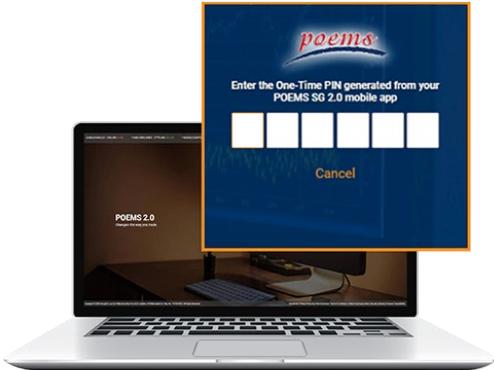
POEMS Pro

POEMS Mobile 2.0

POEMS Mobile 3

Step 2: Enter the generated OTP on the platform of your choice to access your Account.

Getting Started

1) What if I have only downloaded POEMS Mobile 3 App?

You can set up 2FA via POEMS Mobile 3 App, either via the system prompt when you first login or Go to "Me" tab > select Settings > select "Digital Token" > select 'Active Token'.

2) What if I have only downloaded POEMS Mobile 2.0 App?

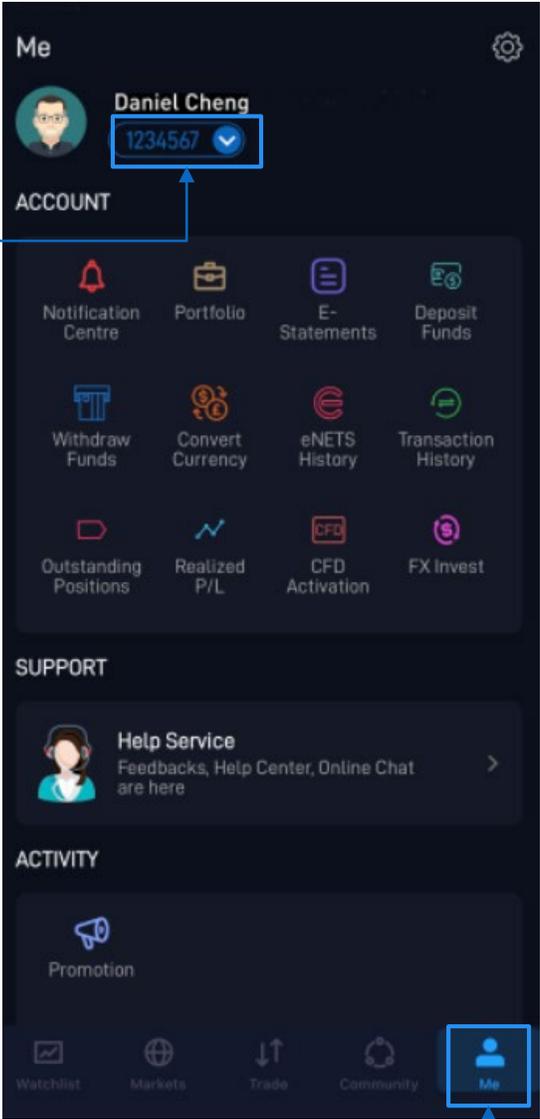You can still continue to use 2FA on POEMS Mobile 2.0 App.

3) What if I have only downloaded both POEMS Mobile 3 App & POEMS Mobile 2.0 App?

- 2FA will only appear on the App that you have last set the digital token up.

- If you have set up 2FA on POEMS Mobile 3 App, you will need the OTP from POEMS Mobile 3 App to login to POEMS Mobile 2.0 App.

- If you wish to revert to POEMS Mobile 2.0 App to retrieve the OTP, click on the link provided on the OTP page from POEMS Mobile 2.0 App.

- If you choose not to set up 2FA on POEMS Mobile 3 App, please head over to POEMS Mobile 2.0 App for the OTP to login.
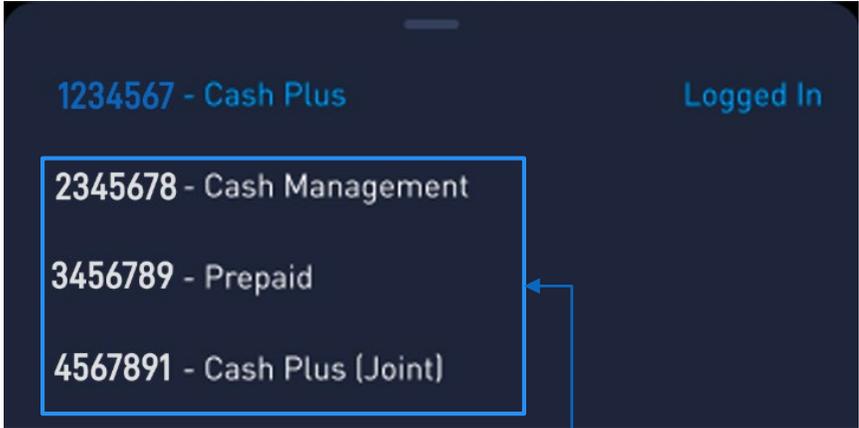
Getting Started

Touch ID/Face ID l POEMS Digital Token l One-Time Pin (OTP) using POEMS Digital Token l Scenarios for setting up 2FA on different Mobile Apps l **Switch Accounts**

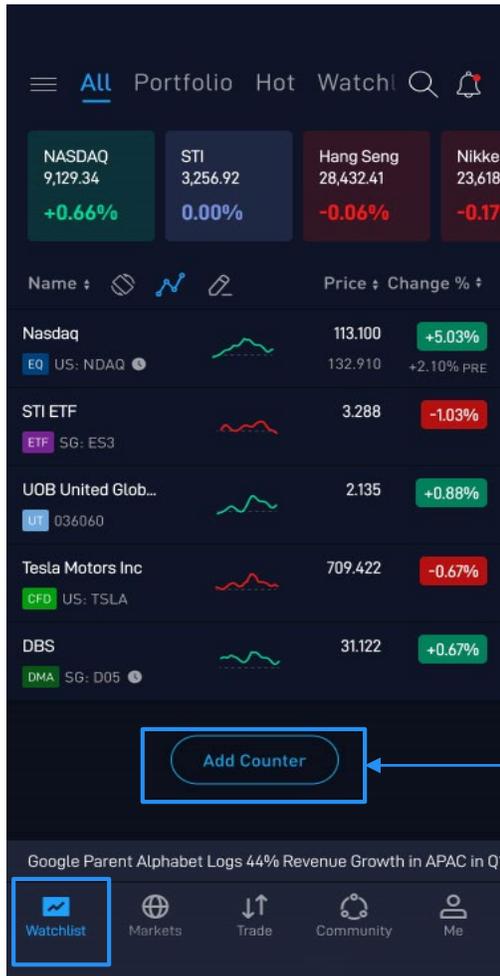**Step 2:** Select the drop-down menu on the account no.

Step 1: Select 'Me' on the shortcut bar

Step 3: Select the account no. that you want to switch
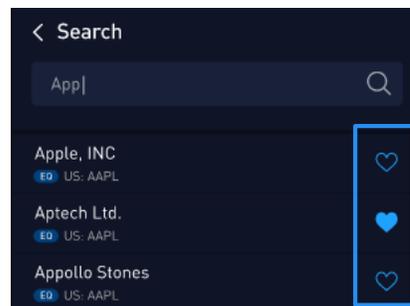
Navigation

Method 1:

Step 1: Select 'Watchlist' on the shortcut bar

Step 2: Select 'Add Counter' at the bottom of the watchlist

Step 3: Search for your desired counter and tap on the Heart icon. The "Add to Watchlist" pop-up list will be shown and select the watchlist(s) you would like to add the counter by ticking the checkbox(s).
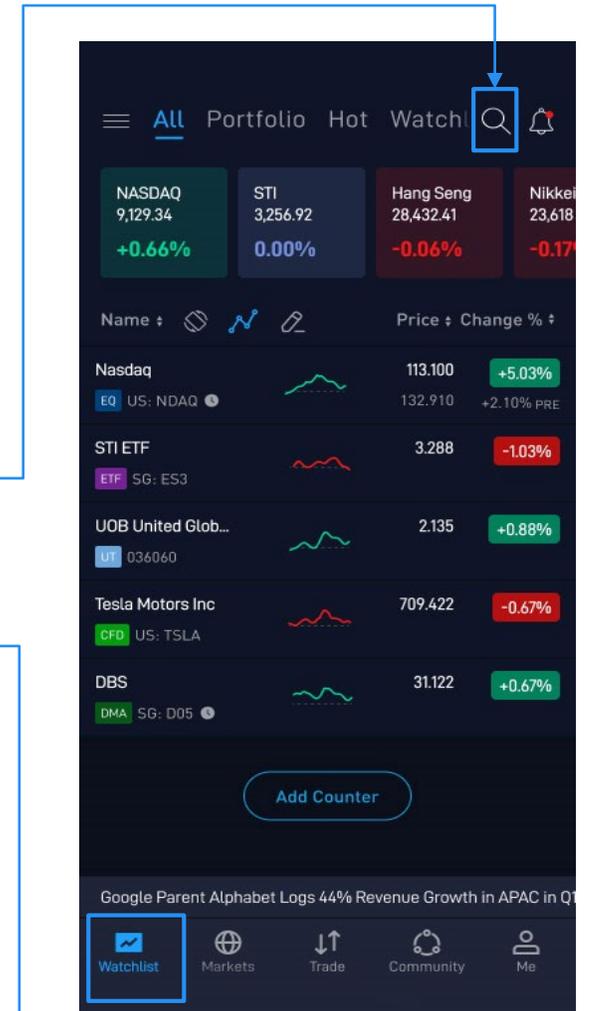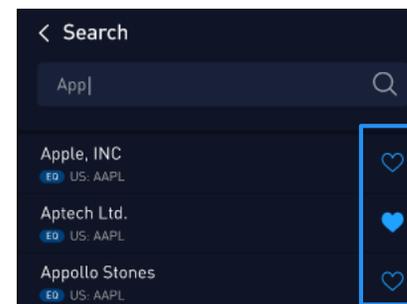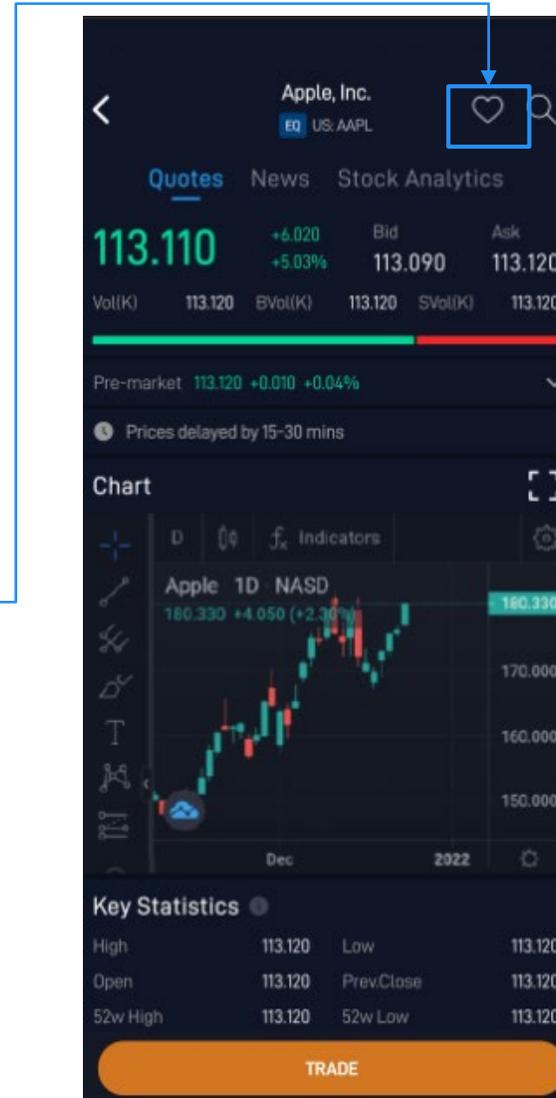
Method 2:

Step 1: Select 'Watchlist' on the shortcut bar

Step 2: Select the Search icon at the top

Step 3: Search for your desired counter and tap on the Heart icon. The "Add to Watchlist" pop-up list will be shown and select the watchlist(s) you would like to add the counter by ticking the checkbox(s).

Navigation

Method 3:

Step 1: In the counter details page, tap on the Heart icon (Follow) at the top of the page and the counter will be added into the watchlist

Navigation

Step 1: Select 'Trade' on the shortcut bar

Step 2: Select 'Positions' > 'Holdings'

Step 3: Select the desired counter

Navigation

Step 1: Select 'Trade' on the shortcut bar

Step 2: Select 'Orders'

To view more details, simply tap on the order

Navigation

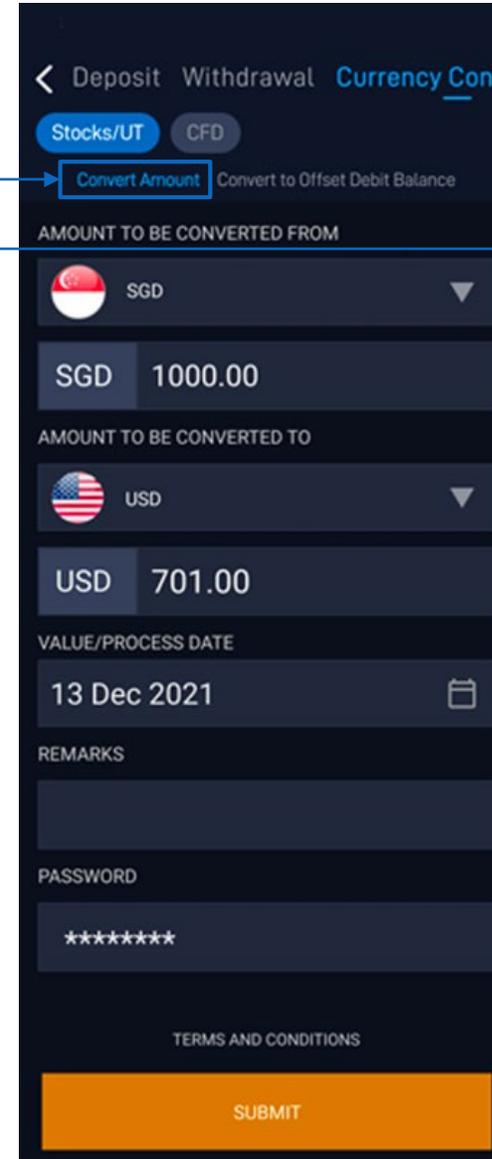**Step 3:** Select 'Convert Amount' and key in the amount that you want to convert

Step 2: Select 'Cash' > 'Currency Conversion'

Step 1: Select 'Trade' on the shortcut bar

Navigation

Step 1: Select 'Me' on the shortcut bar

Step 2: Select 'E-Statements'
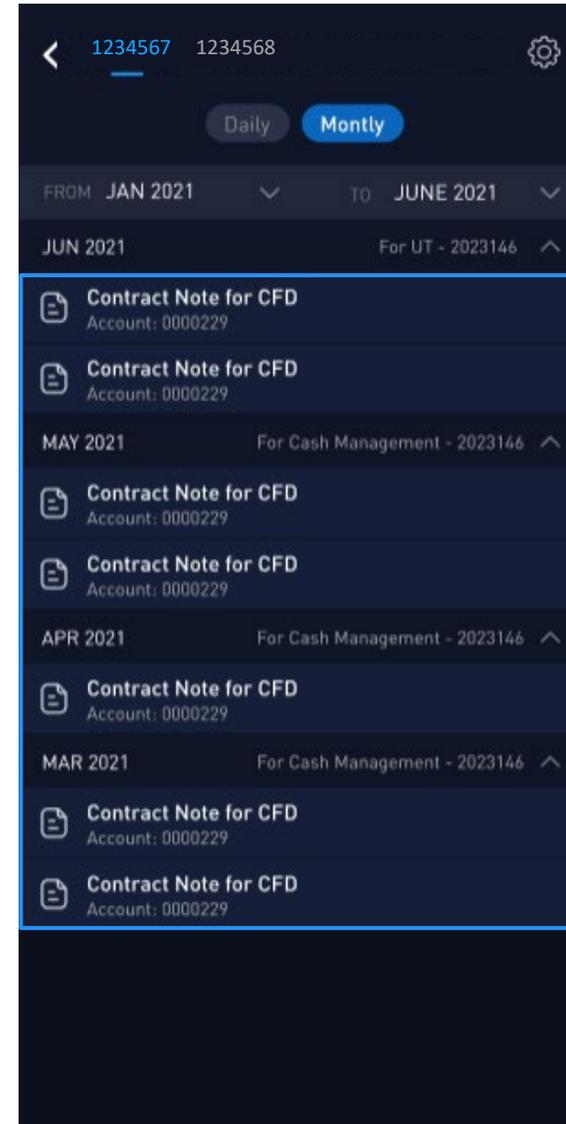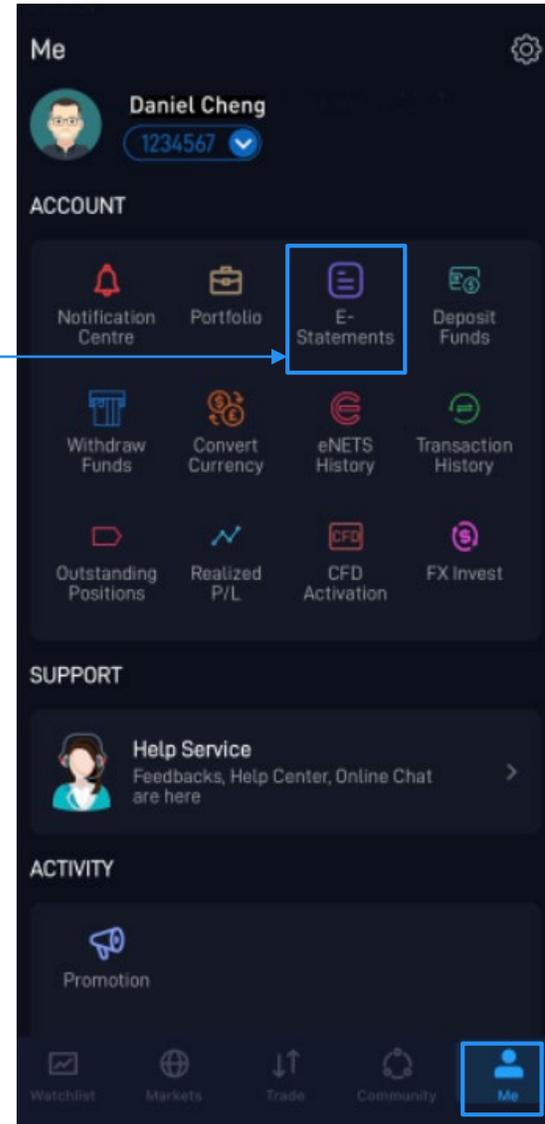
Step 3: Select the statement you wish to view or download

Navigation

Step 1: Select 'Trade' on the shortcut bar

Step 2: Select 'View Details'
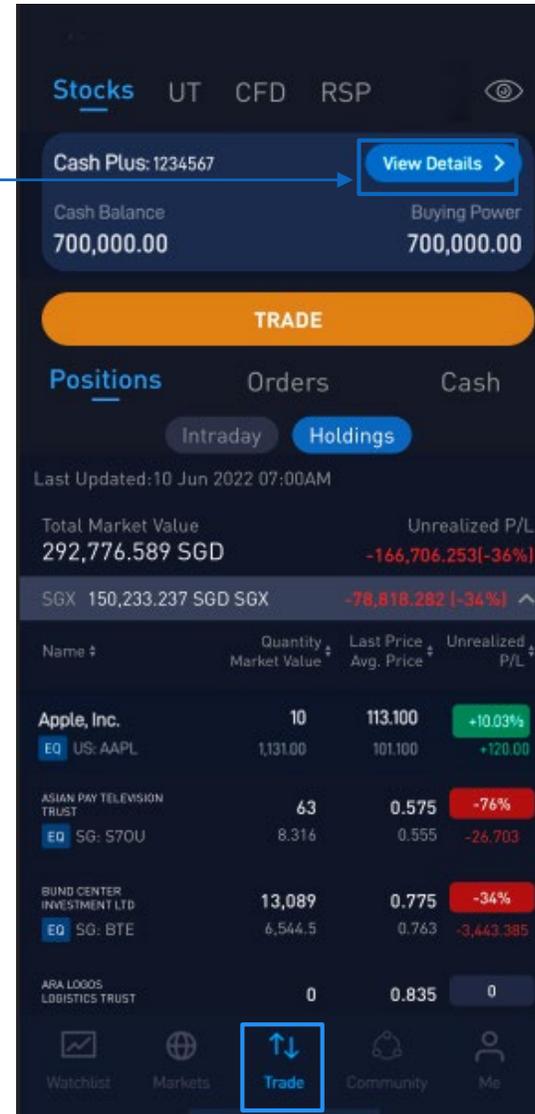
Step 3: Select 'Outstanding Positions'

Navigation

Step 1: In the counter details page, tap on the Set Price Alert (CUSTOM) at the bottom

Step 2: Key in the relevant information and tap 'CREATE' at the bottom
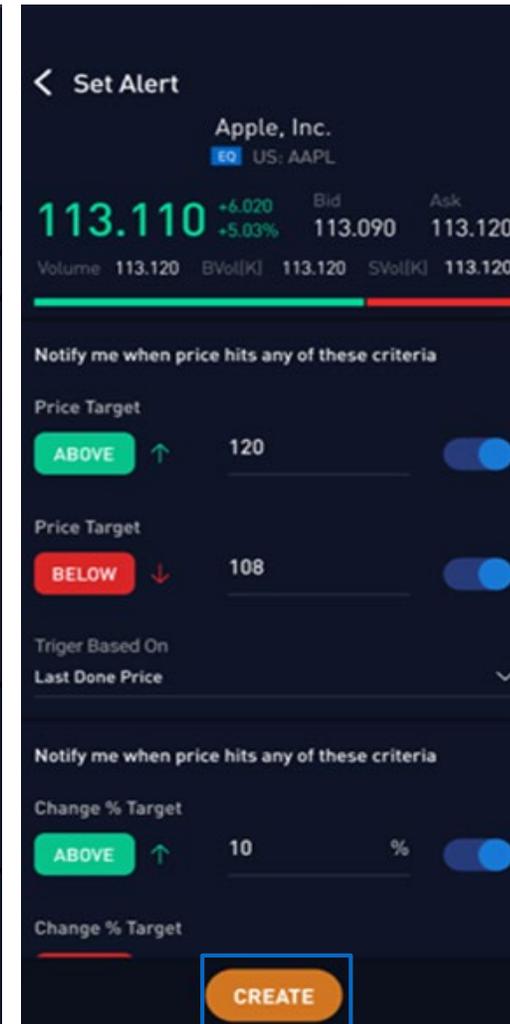
Trade

Place a trade | Amend or withdraw a trade | Trade US Market Trading (Asian hrs)

Method 1:

Step 1: In the counter details page, tap on 'TRADE' to open a trade ticket
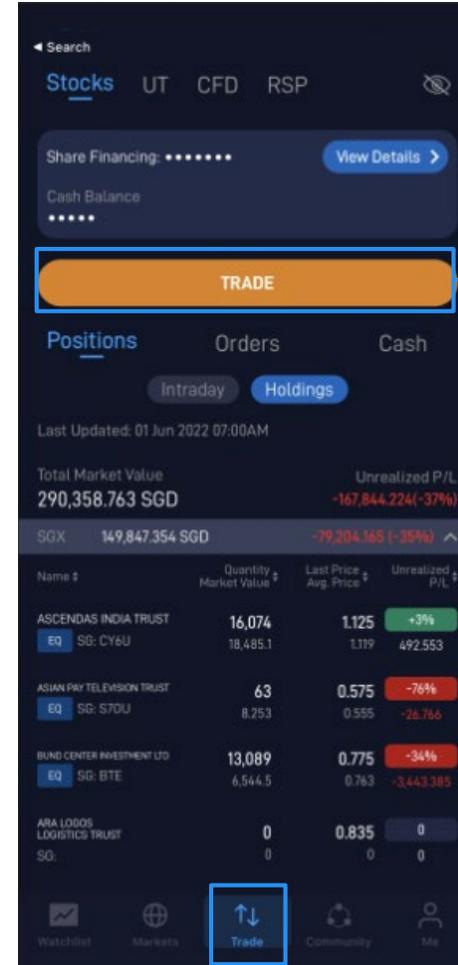
Method 2:

Step 1: Select Trade' on the shortcut bar

Step 2: Tap on 'TRADE' button
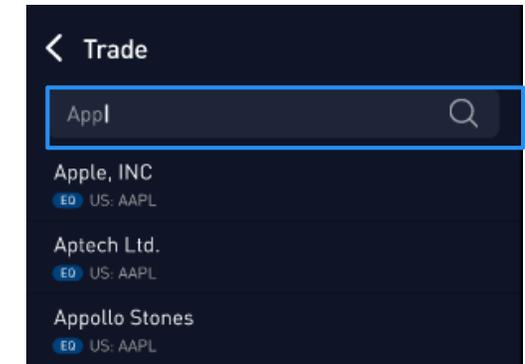
Step 3: Search and tap on your desired counter to open a trade ticket

Trade

Place a trade | Amend or withdraw a trade | Trade US Market Trading (Asian hrs)

Step 1: In the trade ticket, key in the relevant information including the order type, price, quantity, payment type, currency, fill during and validity

Step 2: Select 'PLACE ORDER'
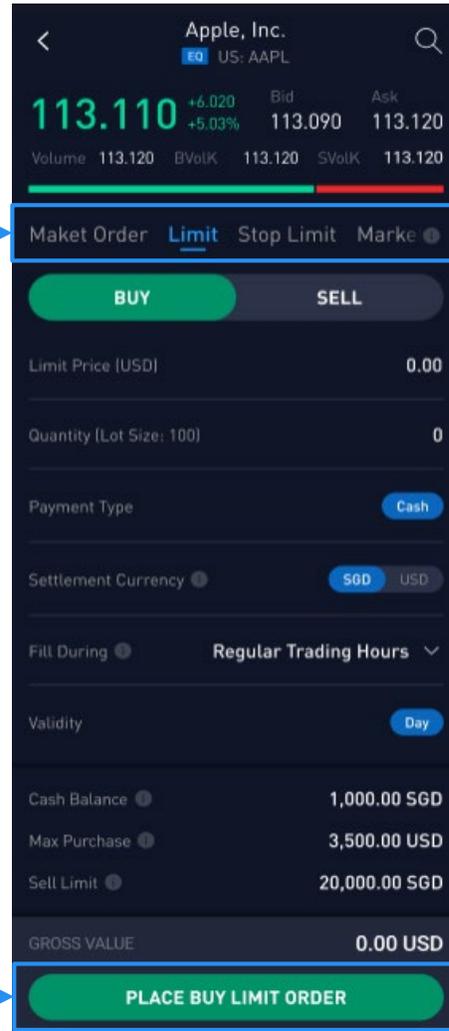
Swipe left and right to see the available order types

Step 3: An Order Confirmation window will appear; double check your order details and tap on 'CONFIRM'

Trade

Place a trade | **Amend or withdraw a trade** | Trade US Market Trading (Asian hrs)

Swipe left and right and select the asset type to view the respective positions

Step 1: Select 'Trade' on the shortcut bar

Step 2: Select 'Orders'

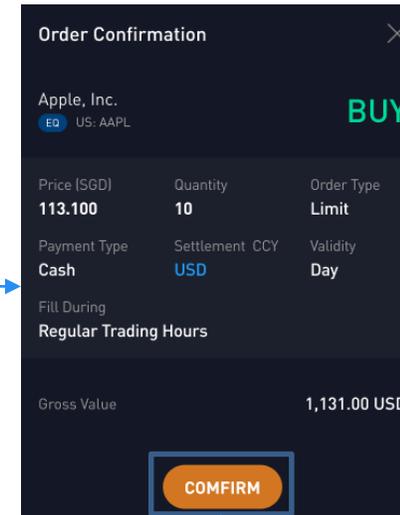**Step 3:** Select the order you would like to withdraw/amend
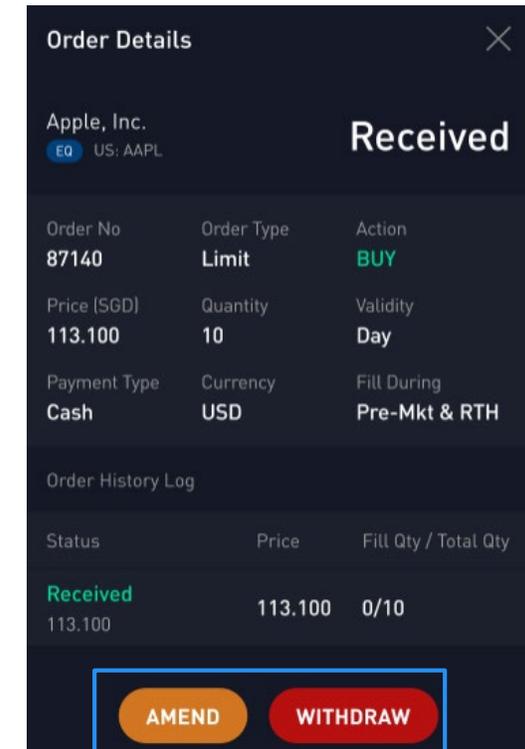
Step 4: On the Order Details page, tap 'AMEND' or 'WITHDRAW'

Trade

Place a trade | Amend or withdraw a trade | **Trade US Market Trading (Asian hrs)**
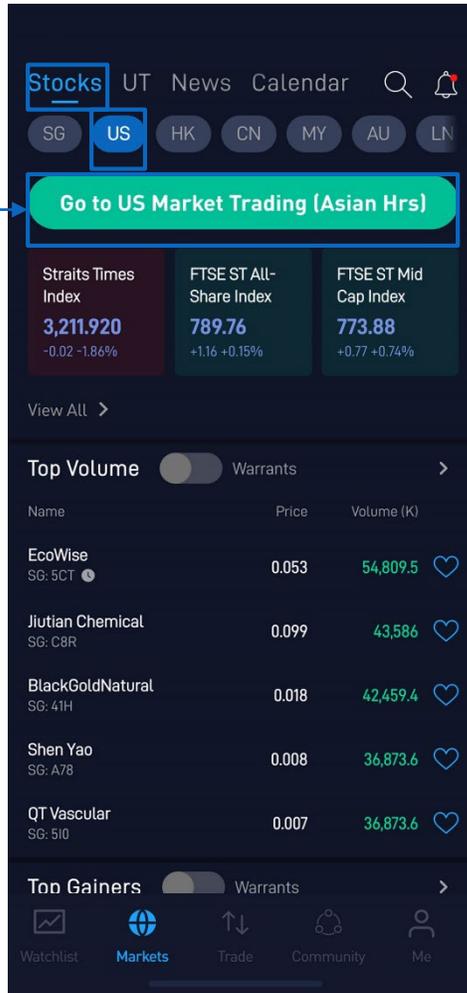
Step 1: Go to 'Markets" Tab > "Stocks" > "US" > "Go to US Market Trading (Asian Hrs)"

Step 2: Select the desired counter

Step 3: Select "Place Buy Market Order" to place order

Community

Create a Profile | Join the interest group(s) | Ideas | Education

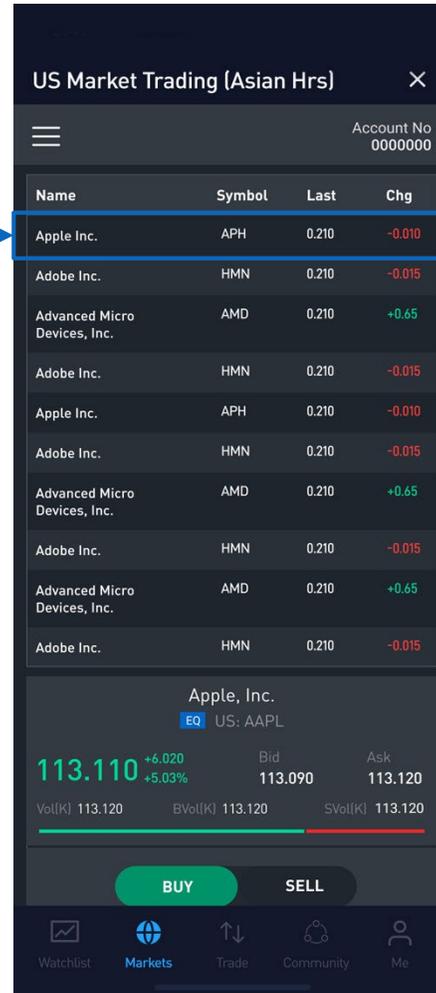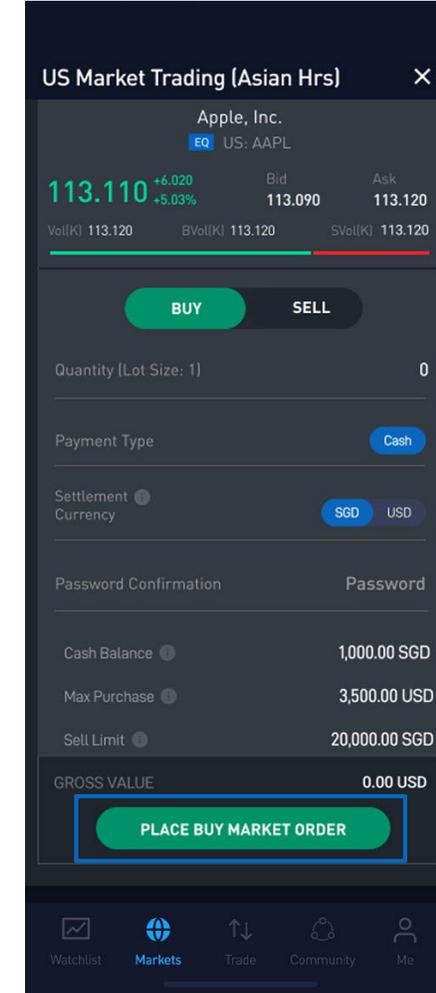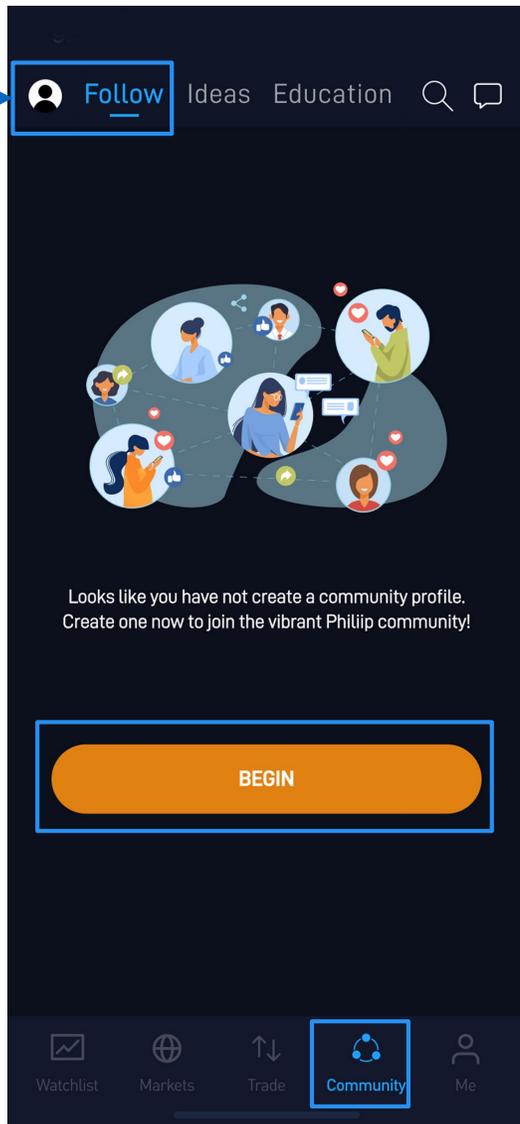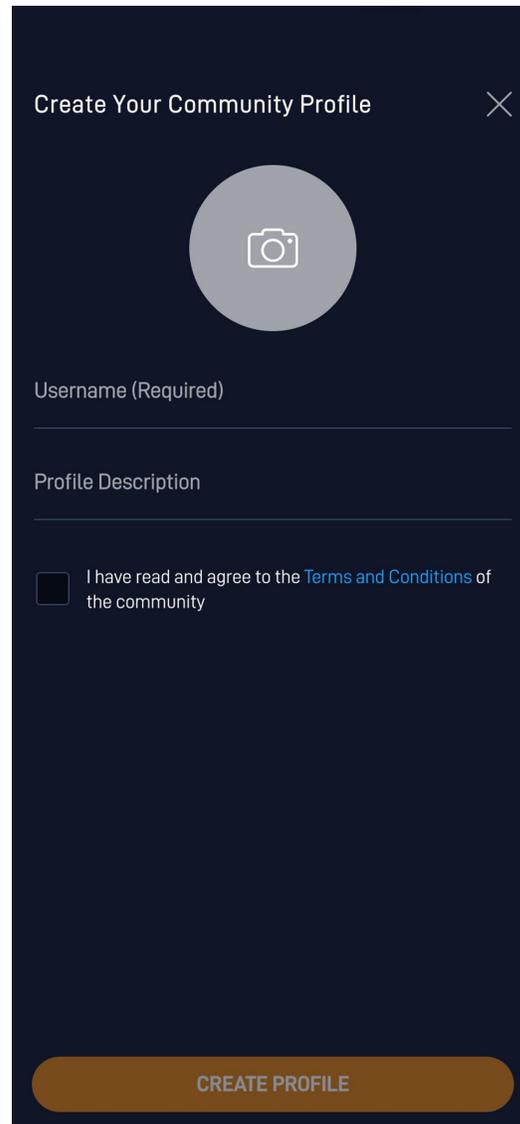**Step 2:** Select 'Follow' Tab > Select "Begin"

Step 3: Enter your username, bio on the profile description, upload your picture, and tick the T&Cs > Select "Create Profile"

Step 1: Select 'Community' on the shortcut bar

Community

Create a Profile | **Join the interest group(s)** | Ideas | Education

Step 3: Select 'Browse Groups' Tab > Select "Join" to the group/s that you want to join

Step 2: Select 'Groups' Tab > Select "Your Groups"

Step 1: Select 'Community' on the shortcut bar

Community

Create a Profile | Join the interest group(s) | **Ideas** | Education

Step 2: Select Ideas tab > check out our daily morning note, market journal, weekly market call, and analyst research reports on the sliding tab

Step 3: Check out the most traded stocks that is tailored to your portfolio using AI

Step 1: Select 'Community' on the shortcut bar

Step 4: Scroll down to keep track of our in-house research analysts' call on stocks with the target price

Step 5: Explore our thematic portfolio that covers various topics including rule of 40, social media, gaming, and many more.
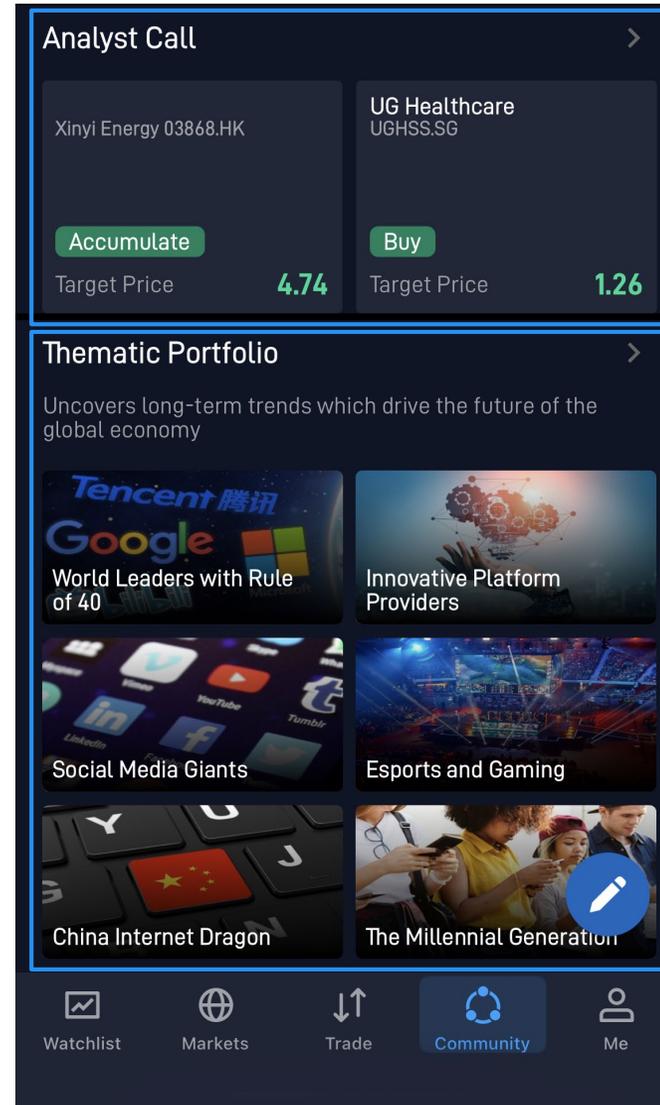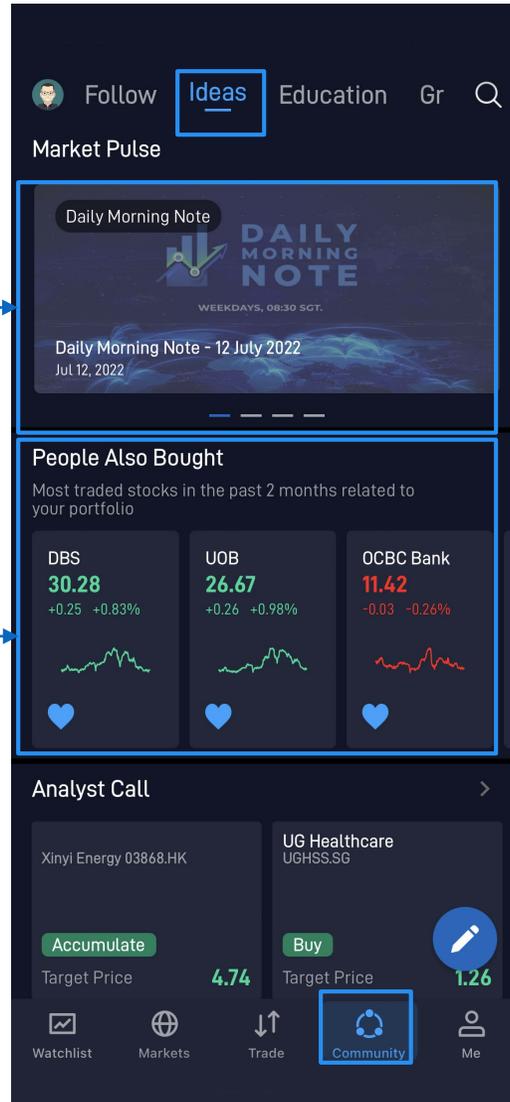
Community

Create a Profile | Join the interest group(s) | Ideas | **Education**

Step 1: Select 'Community' on the shortcut bar

Step 2: Head to "Education" tab > "Seminars" to sign up for free seminars/webinars

Step 3: Head to "Articles" and "Guides" sections to read our investment articles/guides that covers trending topics based on the market