

poems

# POEMS Mobile 3 User Guide

Scan the QR code to download the app



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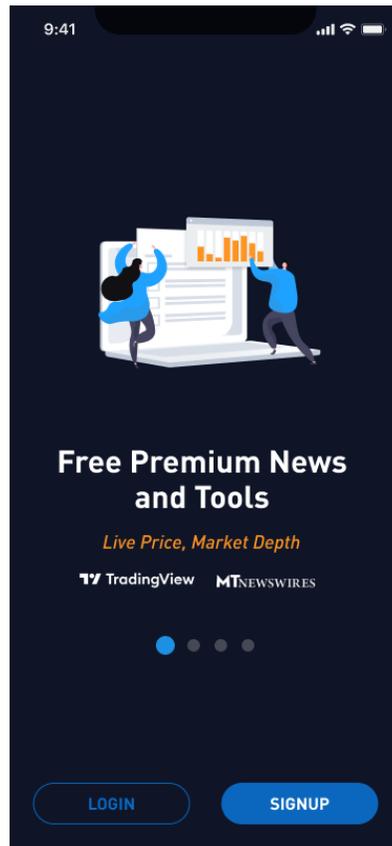
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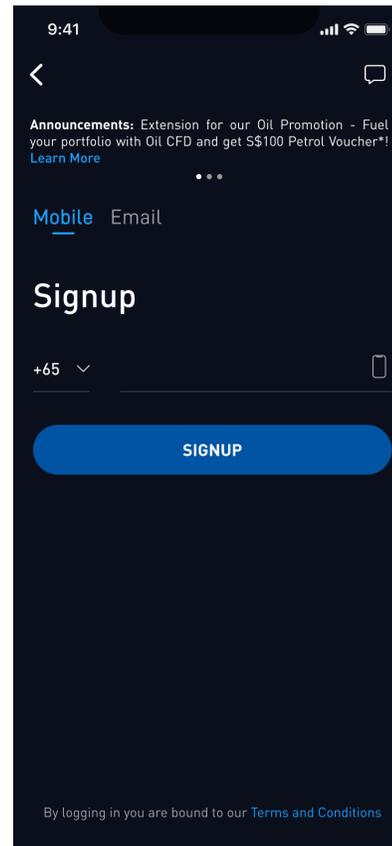
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# New Users Registration

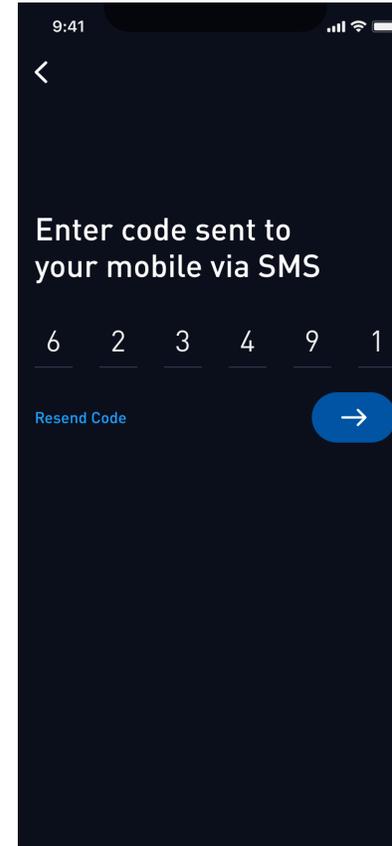
## Mobile Number | Email Address | Password Reset



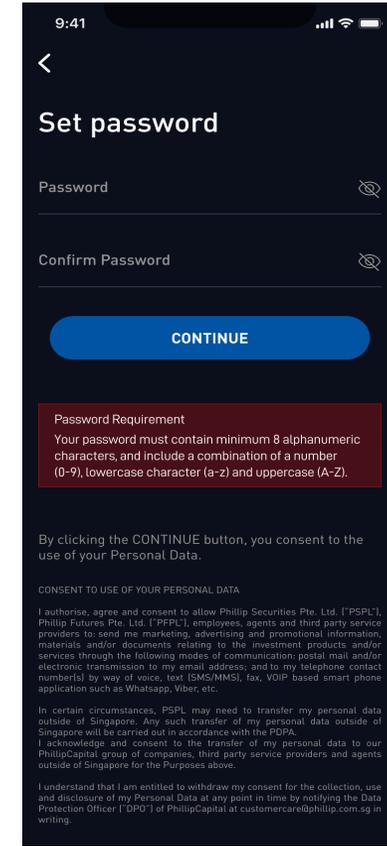
**Step 1:** Launch the POEMS Mobile 3 App and select the "SIGNUP" button



**Step 2:** Enter your mobile number based on your country code



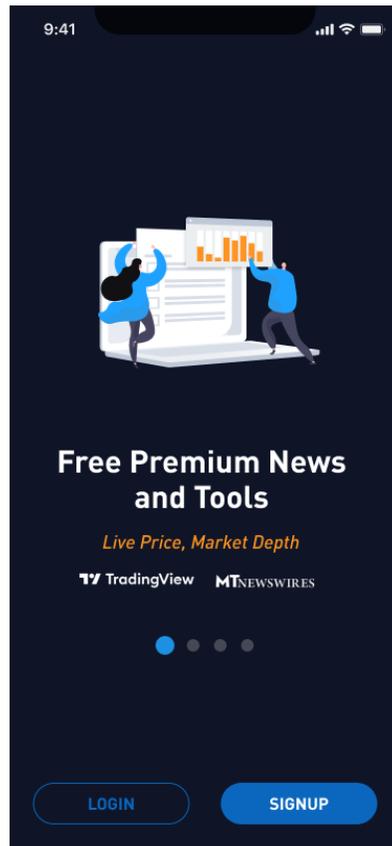
**Step 3:** Enter the code sent to your mobile via SMS for verification



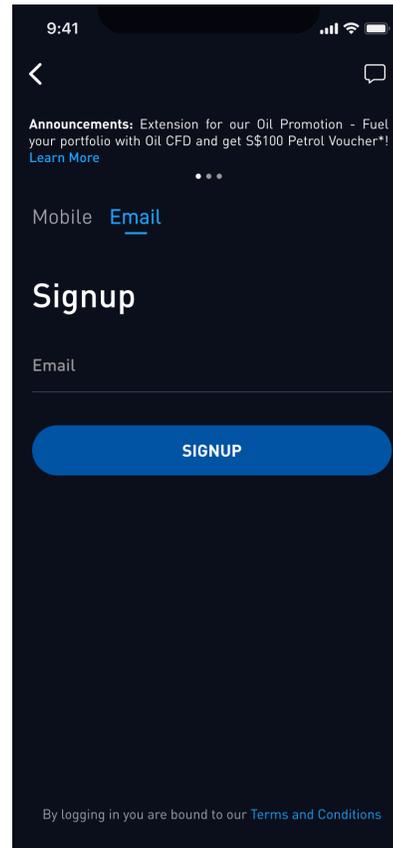
**Step 4:** Set your password to register

# New Users Registration

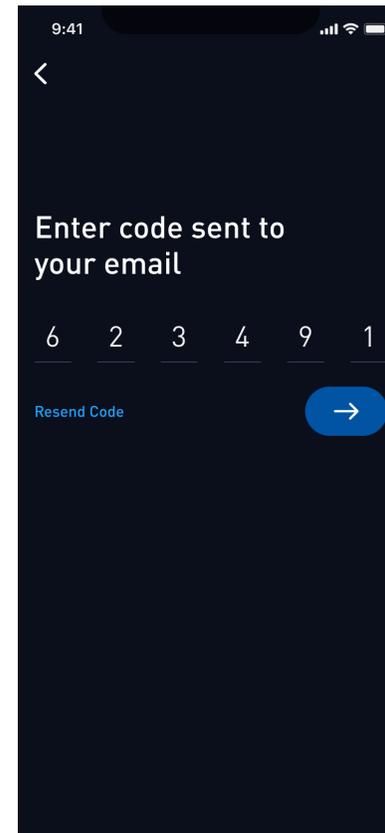
Mobile Number | Email Address | Password Reset



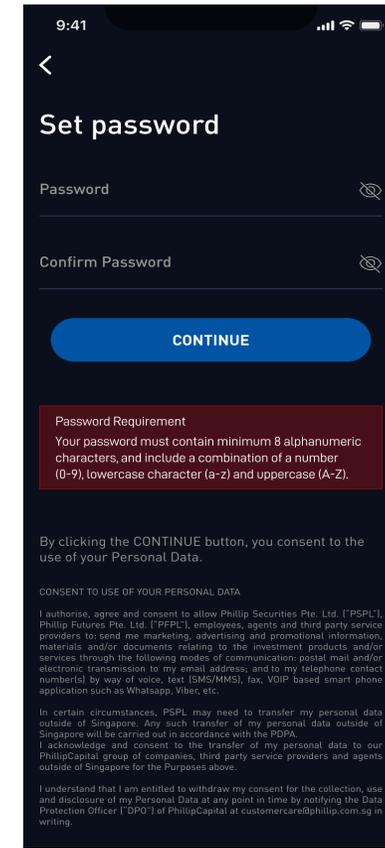
**Step 1:** Launch the POEMS Mobile 3 App and select the "SIGNUP" button



**Step 2:** Enter your Email Address



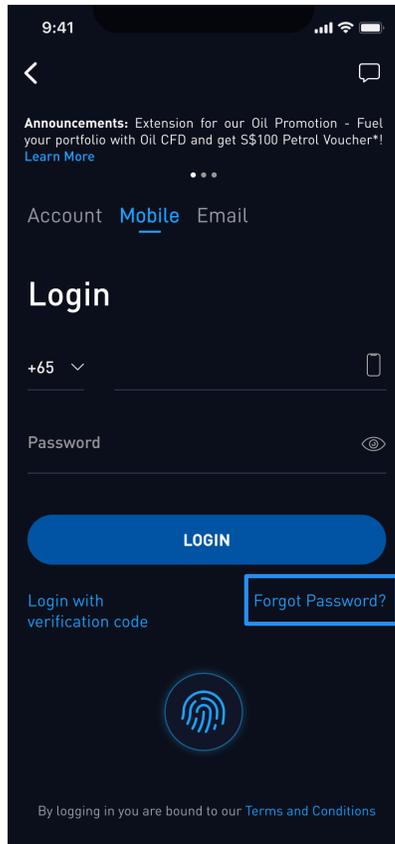
**Step 3:** Enter the code sent to your email address for verification



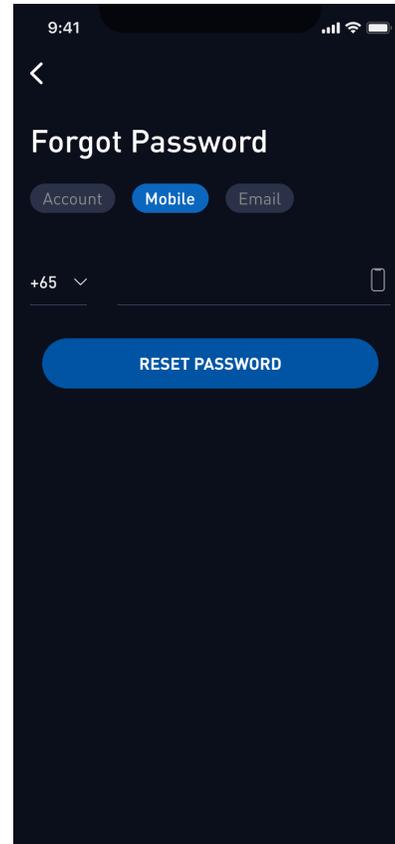
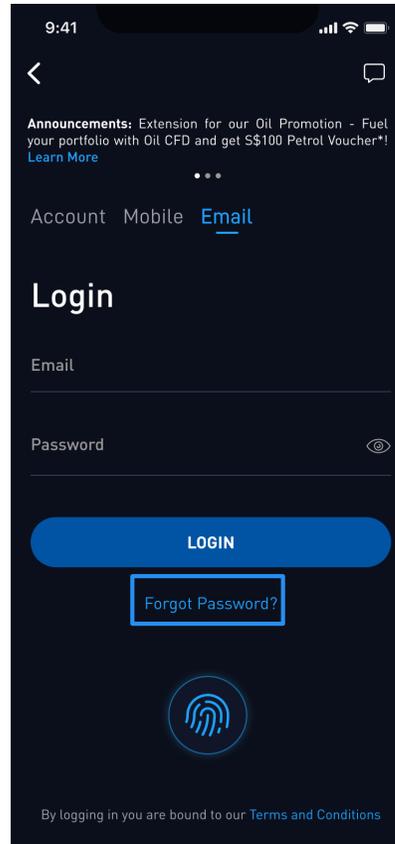
**Step 4:** Set your password to register

# New Users Registration

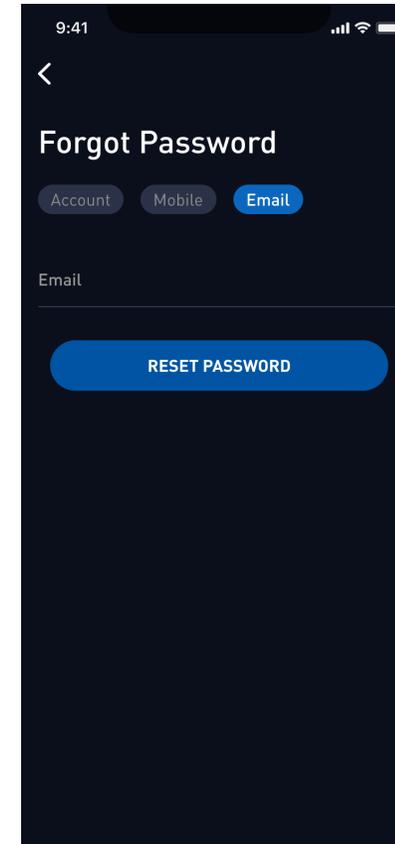
## Mobile Number | Email Address | Password Reset



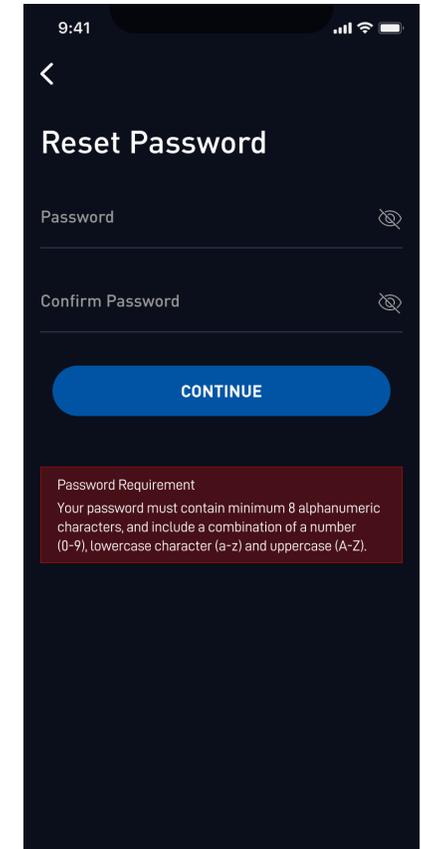
**Step 1:** Launch the POEMS Mobile 3 App and select the "Forgot Password"



**Step 2:** Enter your Mobile Number



**Step 2:** Enter your Email Address

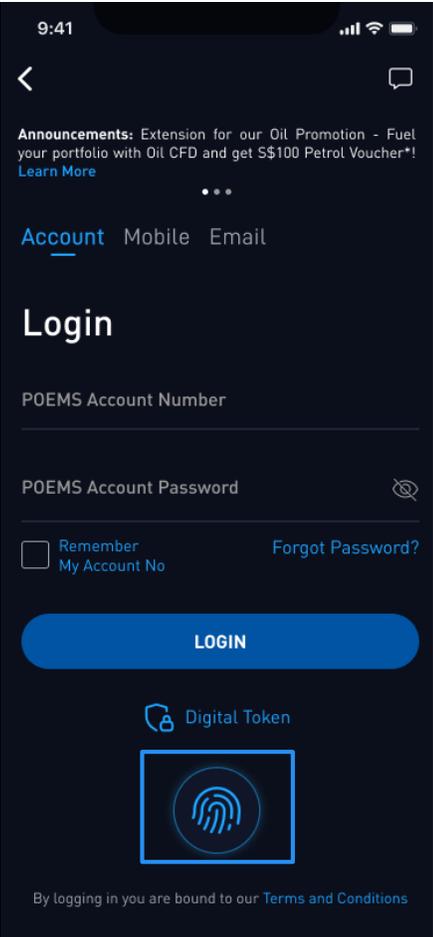


**Step 3:** Enter the new password and click Continue

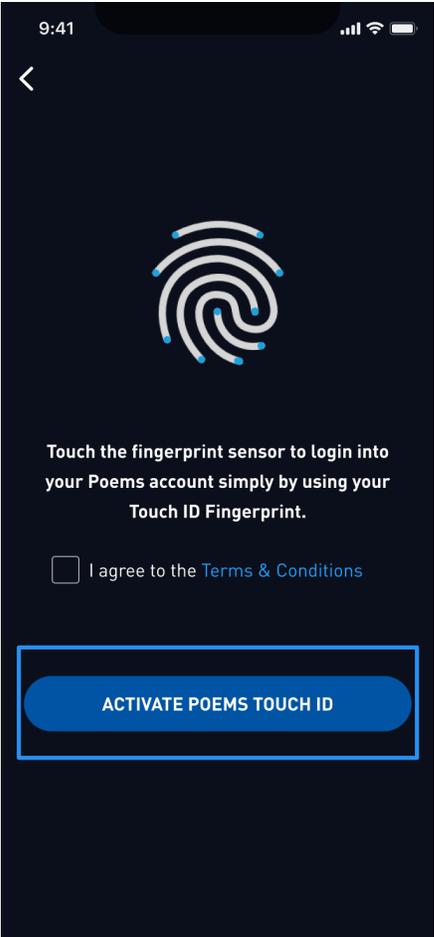
# Getting Started

Touch ID/Face ID | POEMS Digital Token | One-Time Pin (OTP) using POEMS Digital Token | Scenarios for setting up 2FA on different Mobile Apps | Switch Accounts

## Touch ID

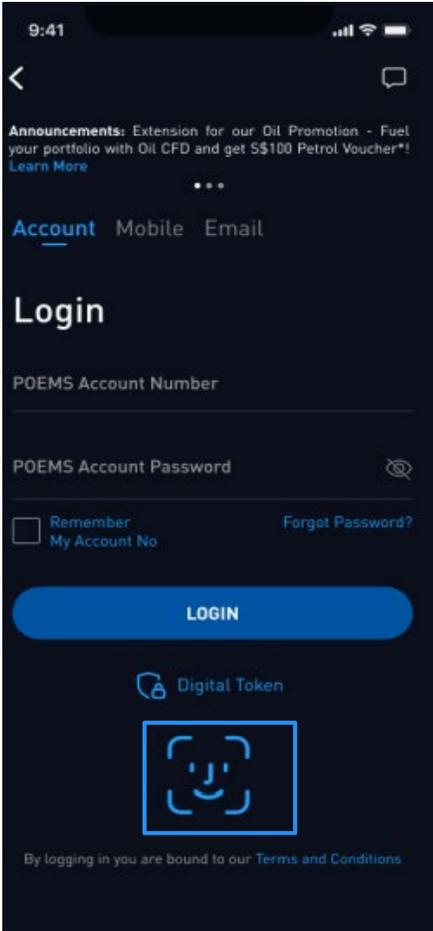


**Step 1:** Launch the POEMS Mobile 3 App and select the fingerprint

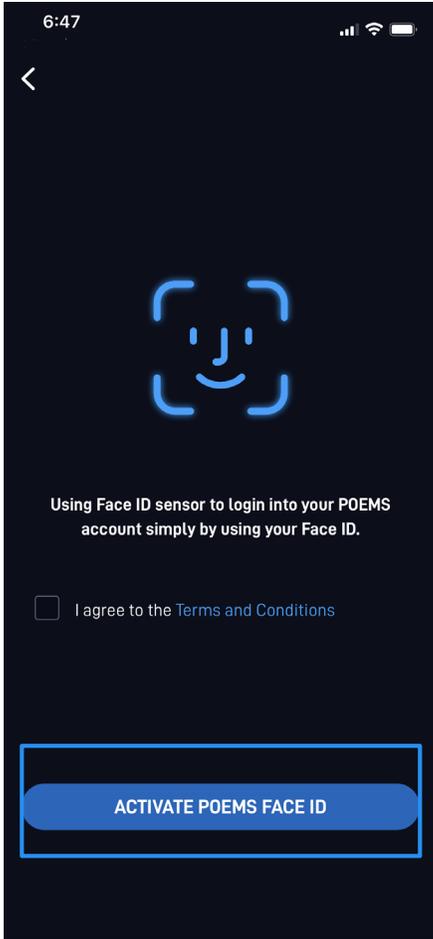


**Step 2:** Tick the Terms & Conditions and select activate POEMS Touch ID

## Face ID



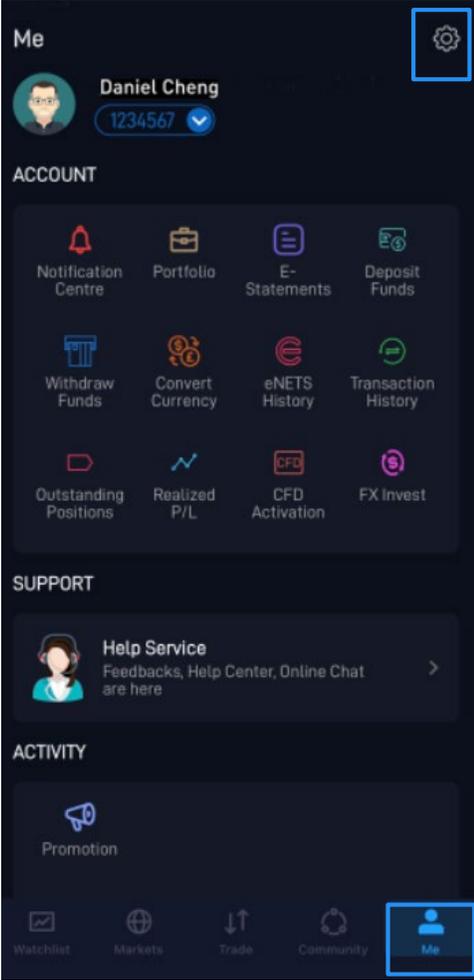
**Step 1:** Launch the POEMS Mobile 3 App and select the face icon



**Step 2:** Tick the Terms & Conditions and select activate POEMS Face ID

# Getting Started

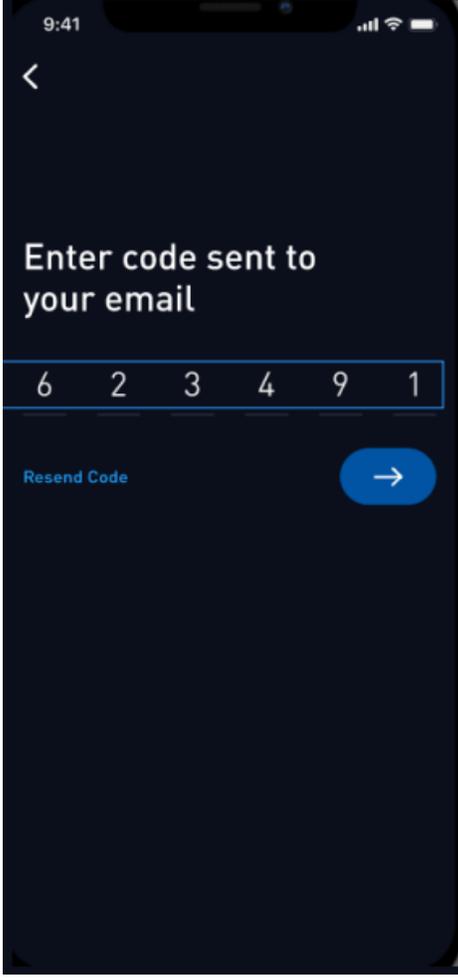
Touch ID/Face ID | **POEMS Digital Token** | One-Time Pin (OTP) using POEMS Digital Token | Scenarios for setting up 2FA on different Mobile Apps | Switch Accounts



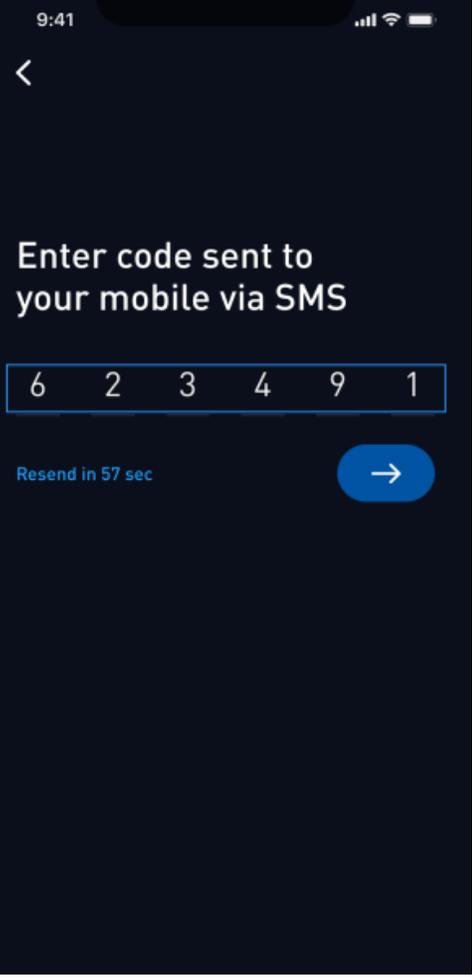
**Step 1:** Go to “Me” tab > select Settings



**Step 2:** Select “Digital Token” > select ‘Active Token’.



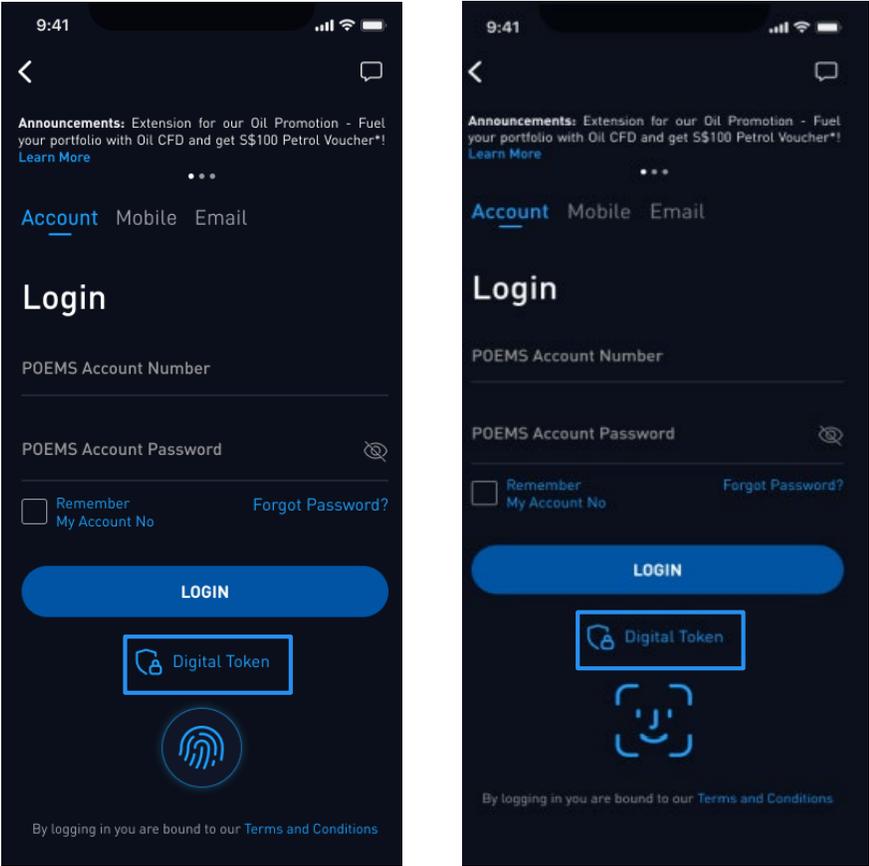
**Step 3:** Enter the activation code that will be sent to you via Email or SMS.



# Getting Started

Touch ID/Face ID | POEMS Digital Token | **One-Time Pin (OTP) using POEMS Digital Token** | Scenarios for setting up 2FA on different Mobile Apps | Switch Accounts

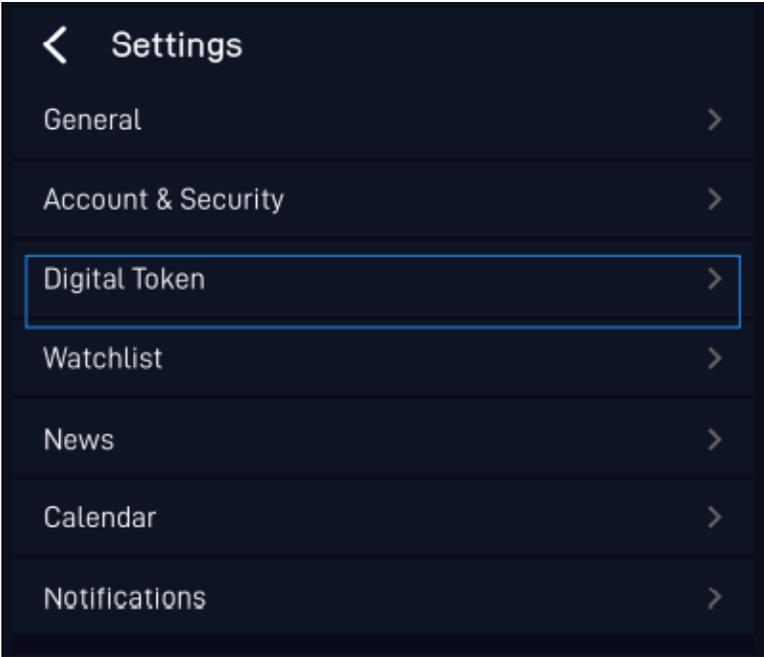
### Method 1:



**Step 1:** Tap on the Digital Token icon on the login screen of the POEMS Mobile 3 App

OR

### Method 2:

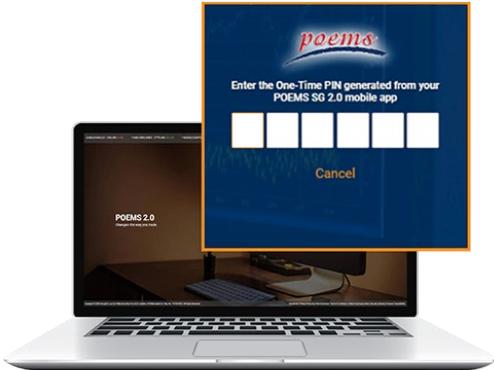


**Step 1:** Login to your Account and select 'Digital Token' under Settings

# Getting Started

Touch ID/Face ID | POEMS Digital Token | **One-Time Pin (OTP) using POEMS Digital Token** | Scenarios for setting up 2FA on different Mobile Apps | Switch Accounts

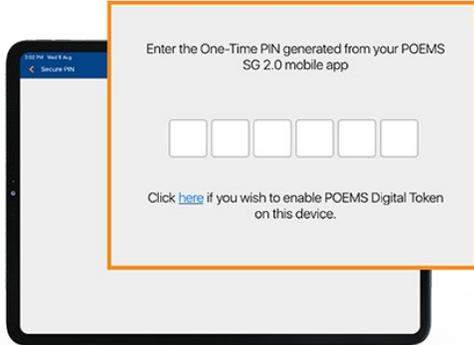
**POEMS 2.0**



**POEMS Pro**



**POEMS Mobile 2.0**



**POEMS Mobile 3**



**Step 2:** Enter the generated OTP on the platform of your choice to access your Account.

# Getting Started

Touch ID/Face ID | POEMS Digital Token | One-Time Pin (OTP) using POEMS Digital Token | **Scenarios for setting up 2FA on different Mobile Apps** | Switch Accounts

## 1) What if I have only downloaded POEMS Mobile 3 App?

You can set up 2FA via POEMS Mobile 3 App, either via the system prompt when you first login or Go to “Me” tab > select Settings > select “Digital Token” > select ‘Active Token’.



## 2) What if I have only downloaded POEMS Mobile 2.0 App?

You can still continue to use 2FA on POEMS Mobile 2.0 App.



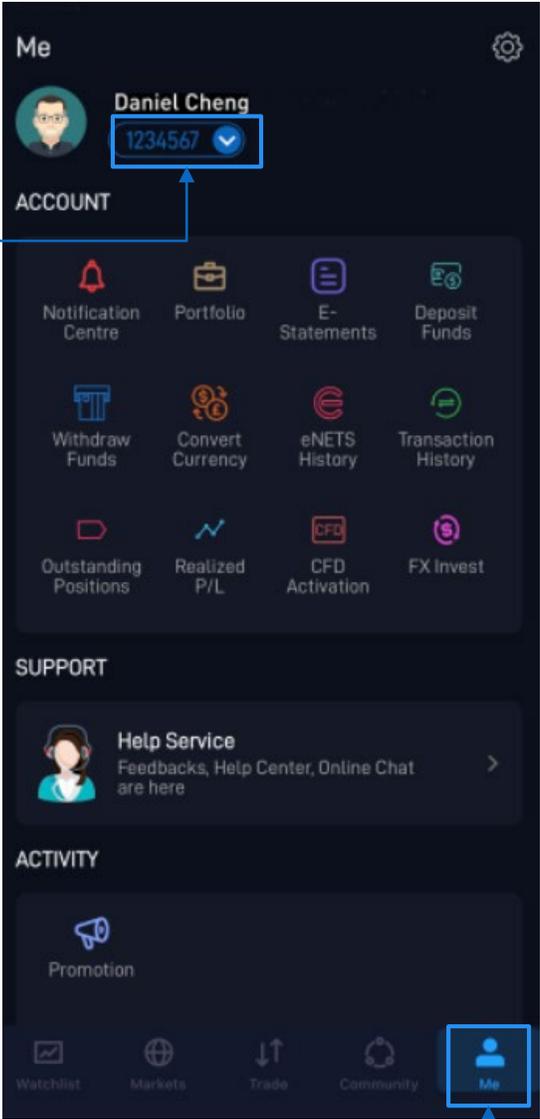
## 3) What if I have only downloaded both POEMS Mobile 3 App & POEMS Mobile 2.0 App?

- 2FA will only appear on the App that you have last set the digital token up.
- If you have set up 2FA on POEMS Mobile 3 App, you will need the OTP from POEMS Mobile 3 App to login to POEMS Mobile 2.0 App.
- If you wish to revert to POEMS Mobile 2.0 App to retrieve the OTP, click on the link provided on the OTP page from POEMS Mobile 2.0 App.
- If you choose not to set up 2FA on POEMS Mobile 3 App, please head over to POEMS Mobile 2.0 App for the OTP to login.



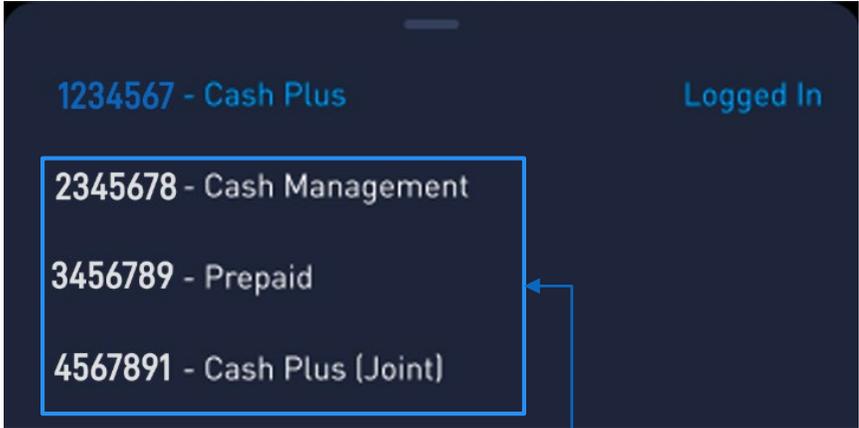
# Getting Started

Touch ID/Face ID | POEMS Digital Token | One-Time Pin (OTP) using POEMS Digital Token | Scenarios for setting up 2FA on different Mobile Apps | **Switch Accounts**



**Step 2:** Select the drop-down menu on the account no.

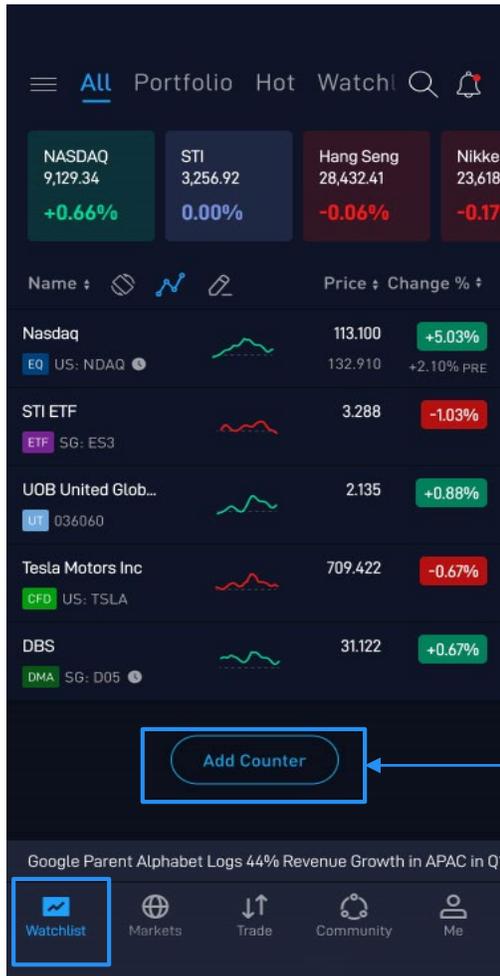
**Step 1:** Select 'Me' on the shortcut bar



**Step 3:** Select the account no. that you want to switch

# Navigation

Add Counters to Watchlist | View Positions | View Order Status | Currency Conversion | View/Download E-Statement(s) | View Outstanding Position(s) | Set Price Notification(s)

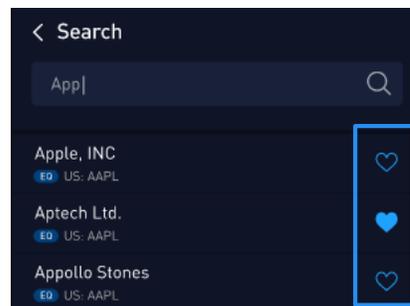


## Method 1:

**Step 1:** Select 'Watchlist' on the shortcut bar

**Step 2:** Select 'Add Counter' at the bottom of the watchlist

**Step 3:** Search for your desired counter and tap on the Heart icon. The "Add to Watchlist" pop-up list will be shown and select the watchlist(s) you would like to add the counter by ticking the checkbox(s).

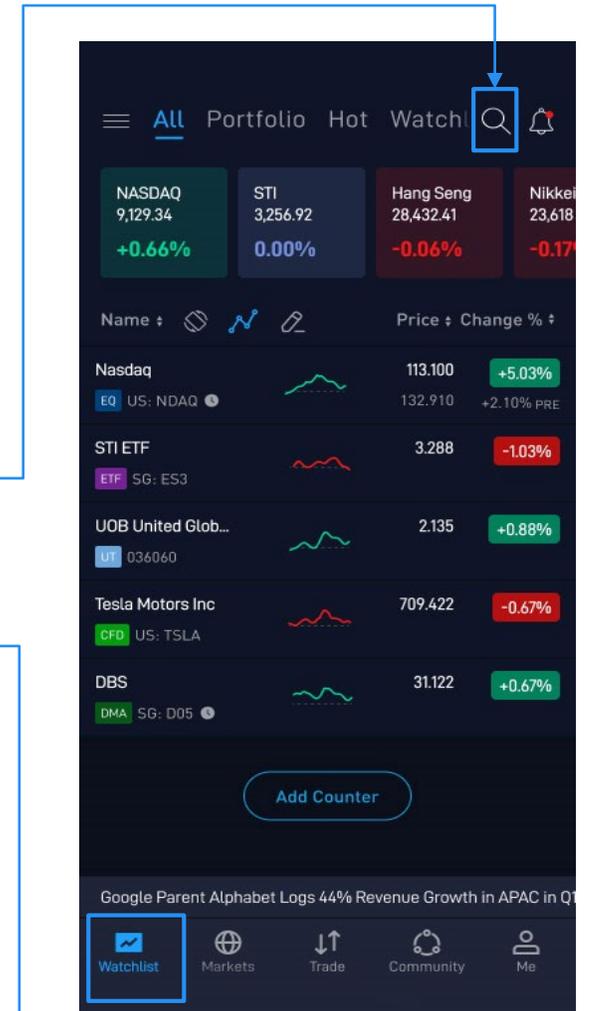
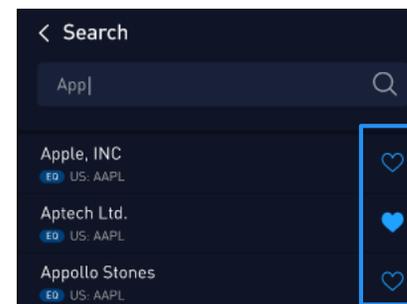


## Method 2:

**Step 1:** Select 'Watchlist' on the shortcut bar

**Step 2:** Select the Search icon at the top

**Step 3:** Search for your desired counter and tap on the Heart icon. The "Add to Watchlist" pop-up list will be shown and select the watchlist(s) you would like to add the counter by ticking the checkbox(s).

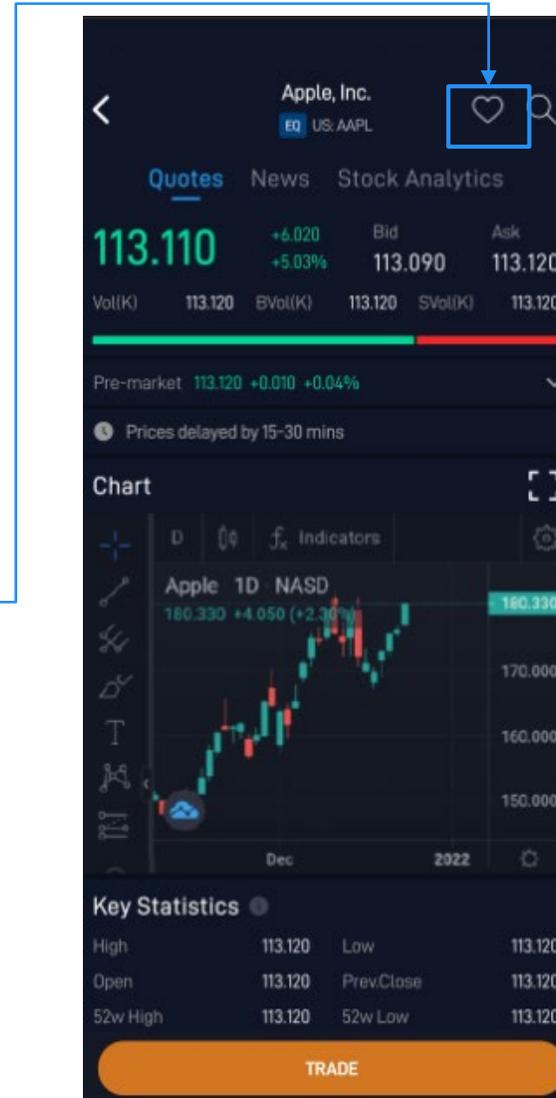


# Navigation

[Add Counters to Watchlist](#) | [View Positions](#) | [View Order Status](#) | [Currency Conversion](#) | [View/Download E-Statement\(s\)](#) | [View Outstanding Position\(s\)](#) | [Set Price Notification\(s\)](#)

## Method 3:

**Step 1:** In the counter details page, tap on the Heart icon (Follow) at the top of the page and the counter will be added into the watchlist



# Navigation

Add Counters to Watchlist | **View Positions** | View Order Status | Currency Conversion | View/Download E-Statement(s) | View Outstanding Position(s) | Set Price Notification(s)

The image shows a mobile trading application interface. At the top, there are tabs for 'Stocks', 'UT', 'CFD', and 'RSP'. Below this, account information is displayed: 'Cash Plus: 1234567' with a 'View Details' button, 'Cash Balance: 700,000.00', and 'Buying Power: 700,000.00'. A large orange 'TRADE' button is prominent. Below the trade button, there are tabs for 'Positions', 'Orders', and 'Cash'. Under 'Positions', there are sub-tabs for 'Intraday' and 'Holdings'. A list of positions is shown, with 'Apple, Inc.' (EQ US: AAPL) highlighted. A 'Position Details' modal is open for Apple, Inc., showing various metrics like Unrealised P/L, Quantity on Hand, and Market Value. At the bottom of the app, there is a navigation bar with icons for Watchlist, Markets, Trade, Community, and Me. The 'Trade' icon is highlighted with a blue box.

**Step 1:** Select 'Trade' on the shortcut bar

**Step 2:** Select 'Positions' > 'Holdings'

**Step 3:** Select the desired counter

Name	Quantity	Last Price	Unrealized
	Market Value	Avg. Price	P/L
Apple, Inc. EQ US: AAPL	10 1,131.00	113.100 101.100	+10.03% +120.00
ASIAN PAY TELEVISION TRUST EQ SG: S70U	63 8.314	0.575 0.555	-76% -26.703
BIIND CENTER INVESTMENT LTD EQ SG: BTE	13,089 6,544.5	0.775 0.763	-34% -3,443.385
ARA LOGOS LOGISTICS TRUST	0	0.835	0

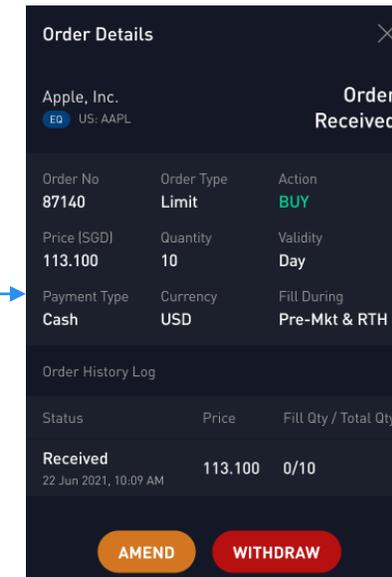
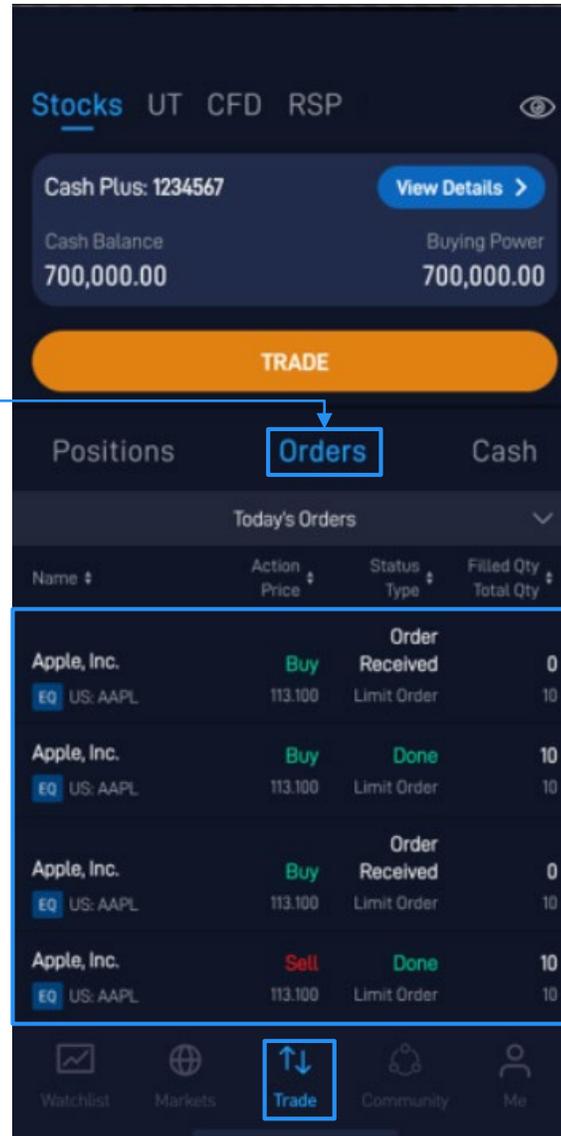
Unrealised P/L	Quantity on Hand (a)	Unsettled Purchases (b)
+120.00	1,131.000	0
Unsettled Sales (c)	Total Quantity (a+b+c)	Market Value
0	1,131.000	113.100
Average Cost Price	Traded Currency	
113.050	USD	

# Navigation

Add Counters to Watchlist | View Positions | **View Order Status** | Currency Conversion | View/Download E-Statement(s) | View Outstanding Position(s) | Set Price Notification(s)

**Step 1:** Select 'Trade' on the shortcut bar

**Step 2:** Select 'Orders'



To view more details, simply tap on the order

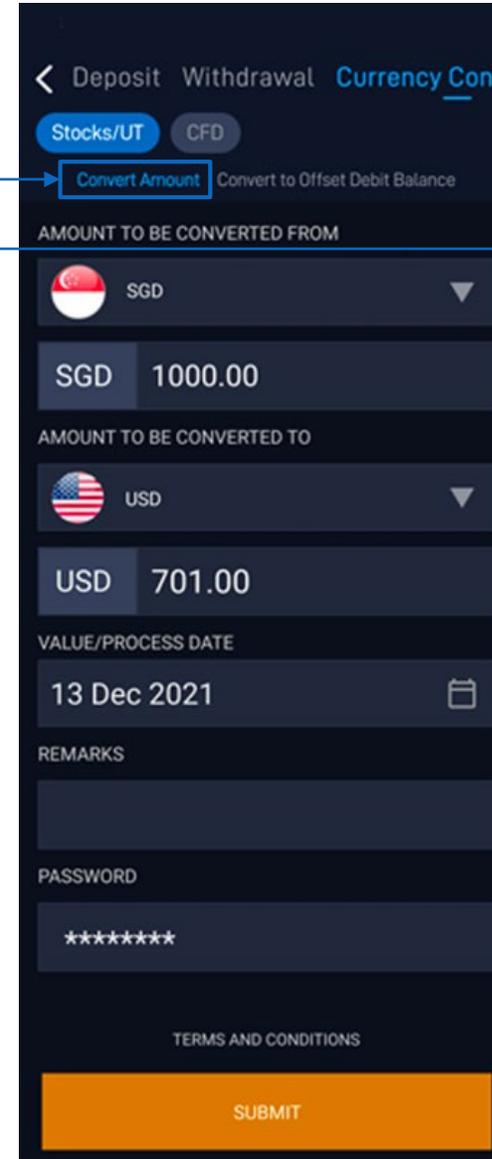
# Navigation

Add Counters to Watchlist | View Positions | View Order Status | **Currency Conversion** | View/Download E-Statement(s) | View Outstanding Position(s) | Set Price Notification(s)



**Step 2:** Select 'Cash' > 'Currency Conversion'

**Step 1:** Select 'Trade' on the shortcut bar



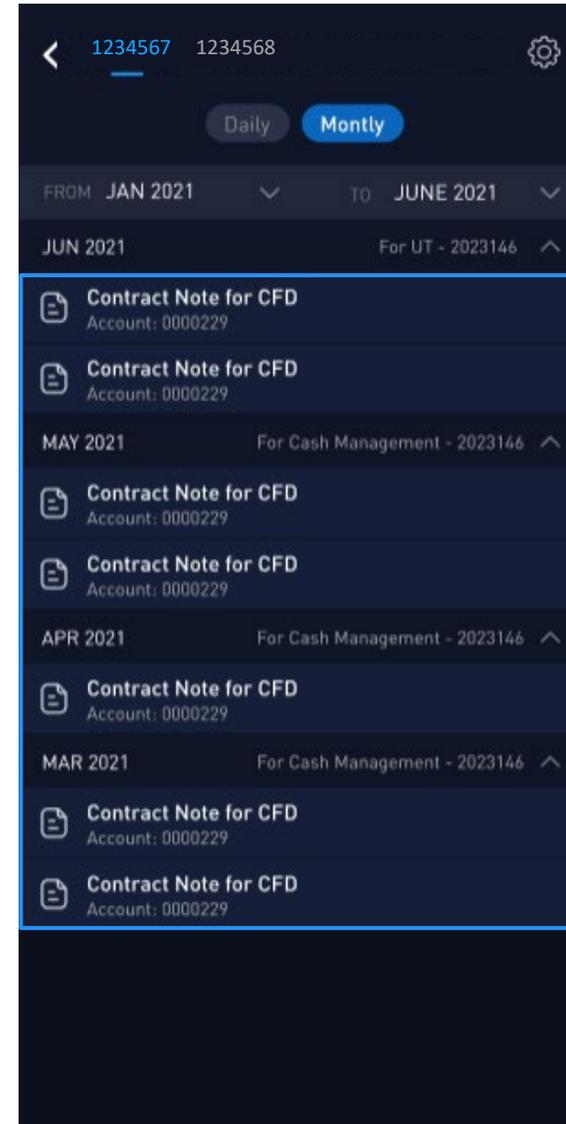
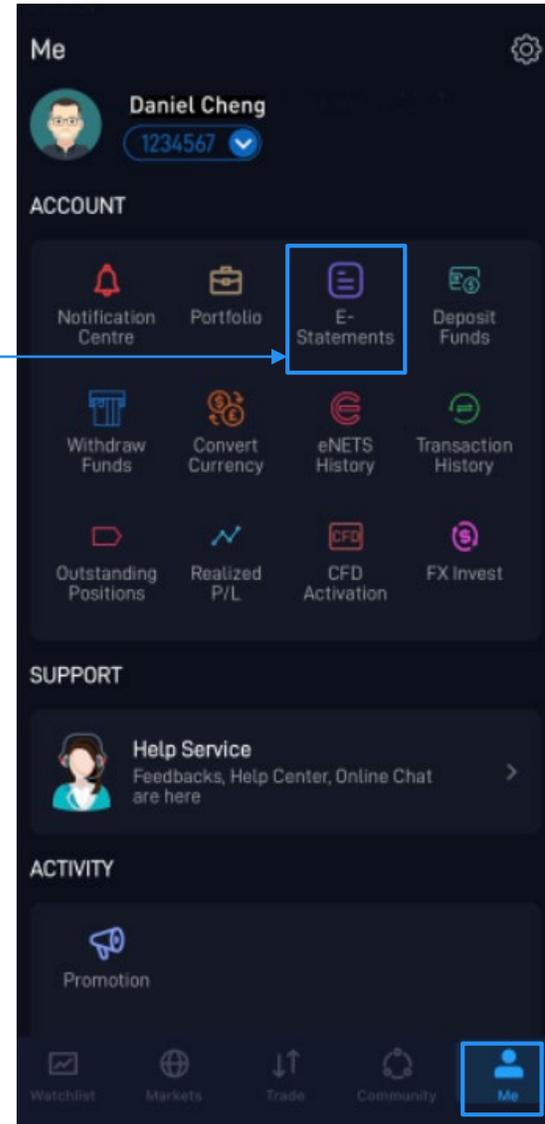
**Step 3:** Select 'Convert Amount' and key in the amount that you want to convert

# Navigation

Add Counters to Watchlist | View Positions | View Order Status | Currency Conversion | **View/Download E-Statement(s)** | View Outstanding Position(s) | Set Price Notification(s)

**Step 1:** Select 'Me' on the shortcut bar

**Step 2:** Select 'E-Statements'



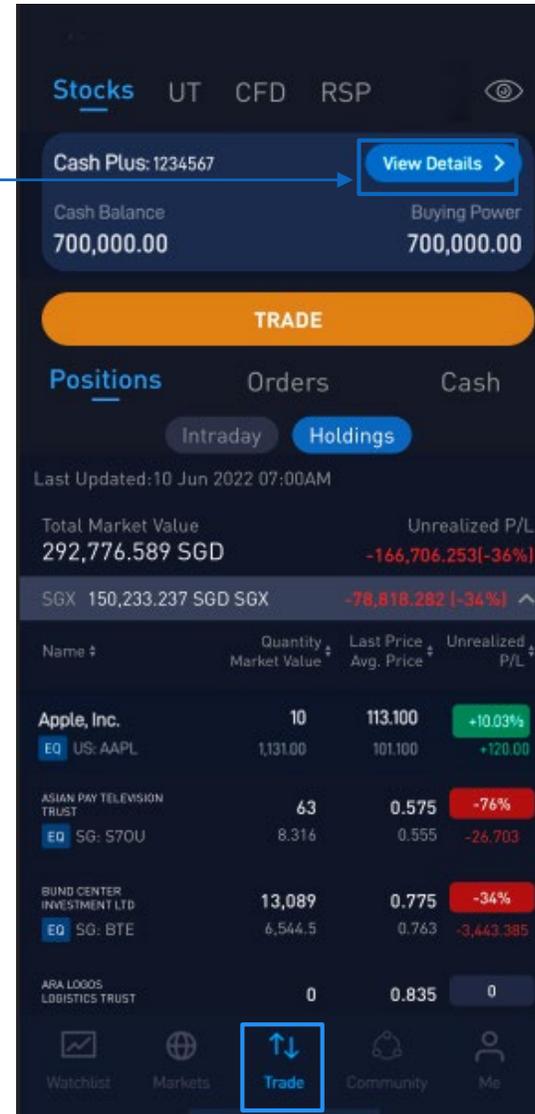
**Step 3:** Select the statement you wish to view or download

# Navigation

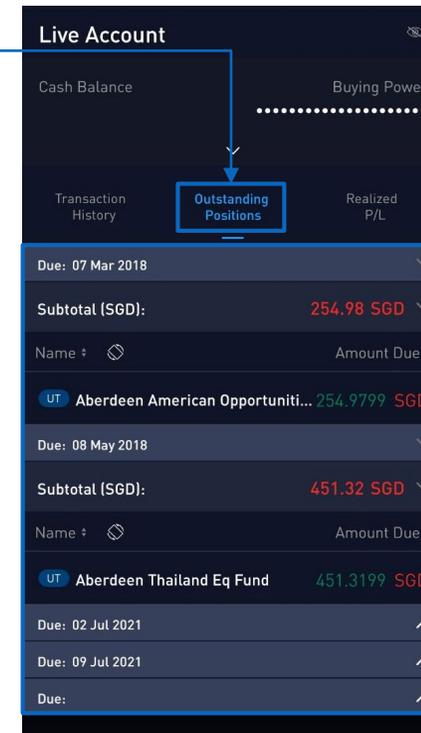
Add Counters to Watchlist | View Positions | View Order Status | Currency Conversion | View/Download E-Statement(s) | **View Outstanding Position(s)** | Set Price Notification(s)

**Step 1:** Select 'Trade' on the shortcut bar

**Step 2:** Select 'View Details'



**Step 3:** Select 'Outstanding Positions'



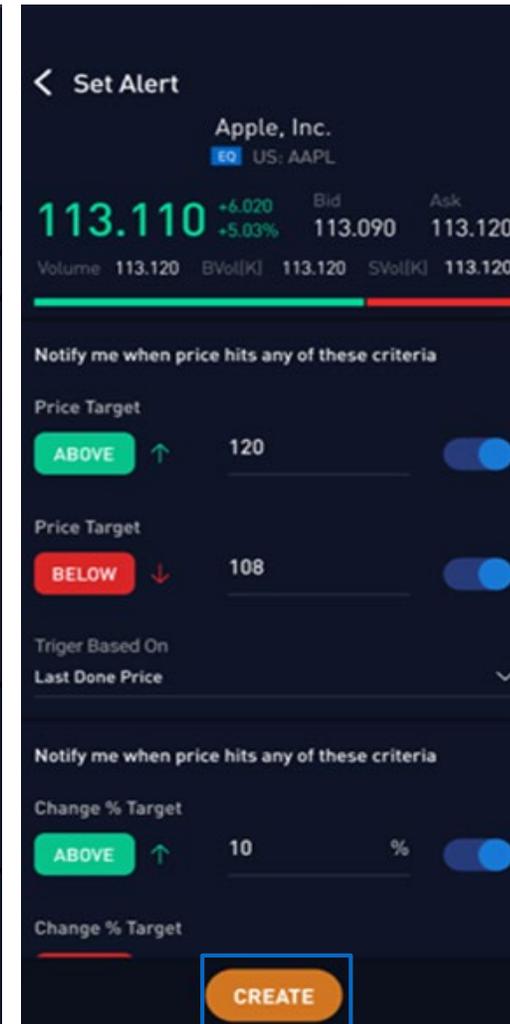
# Navigation

Add Counters to Watchlist | View Positions | View Order Status | Currency Conversion | View/Download E-Statement(s) | View Outstanding Position(s) | **Set Price Notification(s)**

**Step 1:** In the counter details page, tap on the Set Price Alert (CUSTOM) at the bottom



**Step 2:** Key in the relevant information and tap 'CREATE' at the bottom



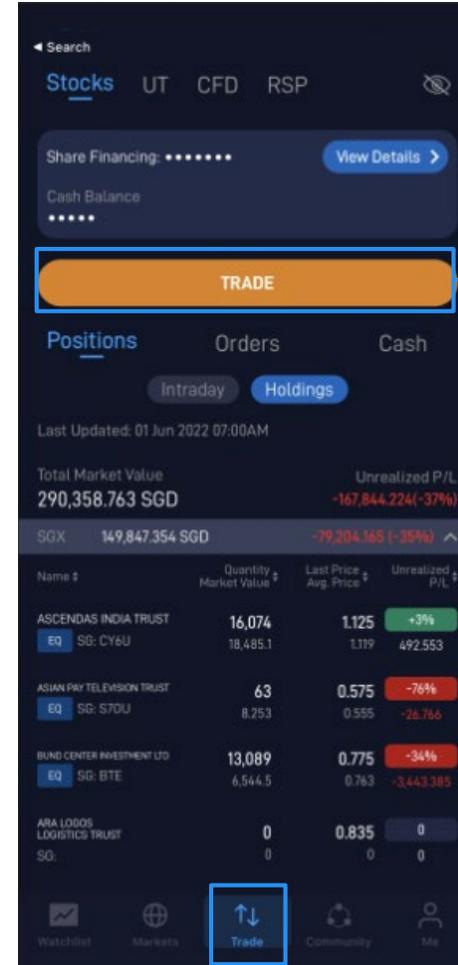
# Trade

Place a trade | Amend or withdraw a trade | Trade US Market Trading (Asian hrs)



## Method 1:

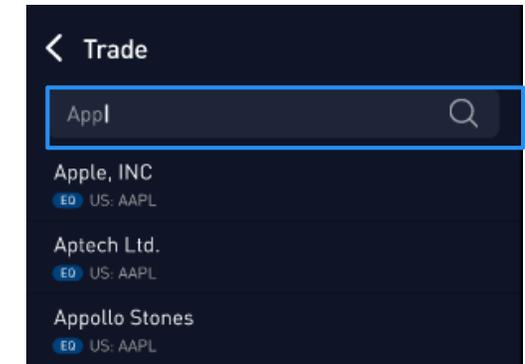
Step 1: In the counter details page, tap on 'TRADE' to open a trade ticket



## Method 2:

Step 1: Select 'Trade' on the shortcut bar

Step 2: Tap on 'TRADE' button



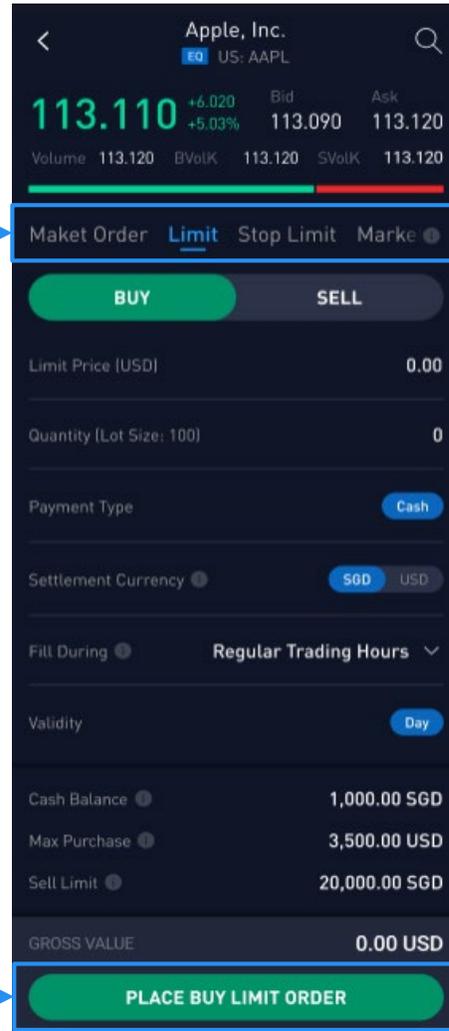
Step 3: Search and tap on your desired counter to open a trade ticket

# Trade

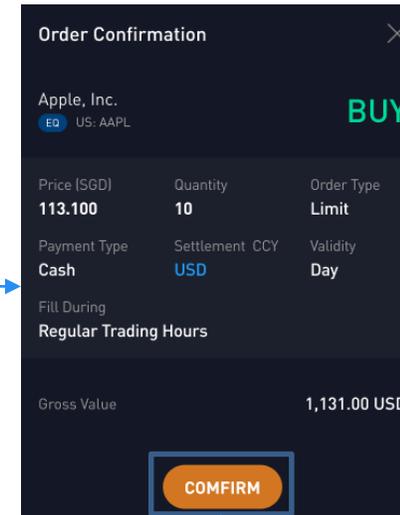
Place a trade | Amend or withdraw a trade | Trade US Market Trading (Asian hrs)

**Step 1:** In the trade ticket, key in the relevant information including the order type, price, quantity, payment type, currency, fill during and validity

**Step 2:** Select 'PLACE ORDER'



Swipe left and right to see the available order types



**Step 3:** An Order Confirmation window will appear; double check your order details and tap on 'CONFIRM'

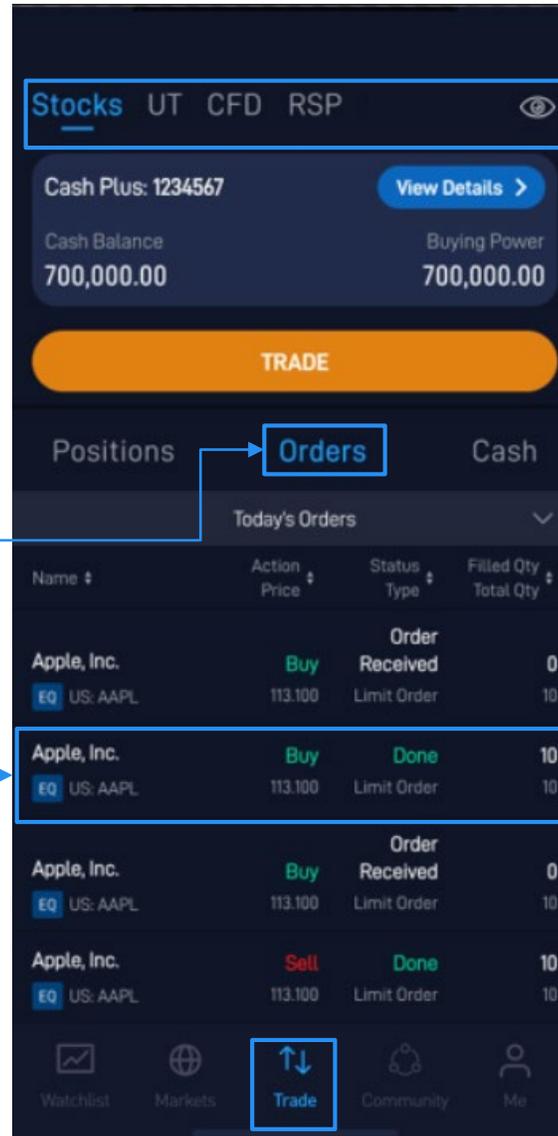
# Trade

Place a trade | **Amend or withdraw a trade** | Trade US Market Trading (Asian hrs)

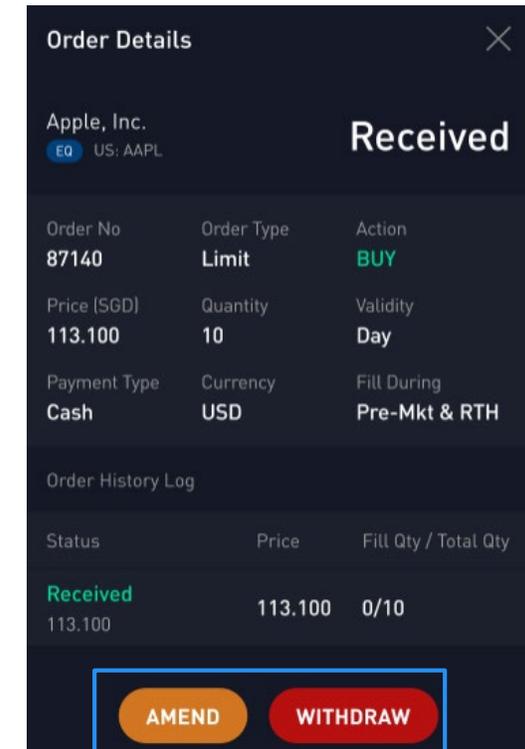
**Step 1:** Select 'Trade' on the shortcut bar

**Step 2:** Select 'Orders'

**Step 3:** Select the order you would like to withdraw/amend



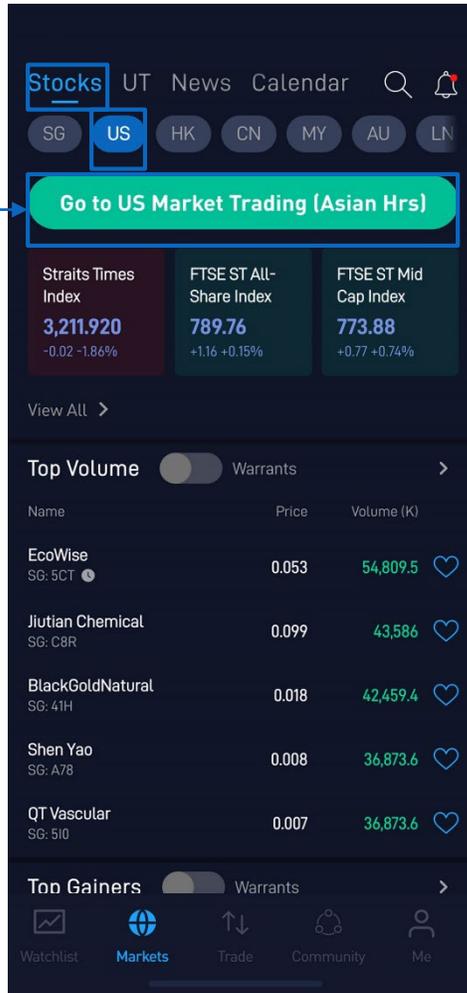
Swipe left and right and select the asset type to view the respective positions



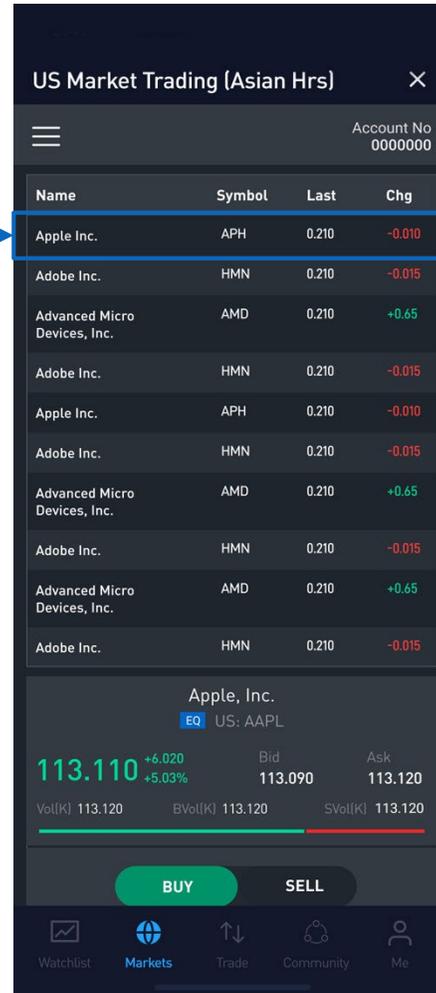
**Step 4:** On the Order Details page, tap 'AMEND' or 'WITHDRAW'

# Trade

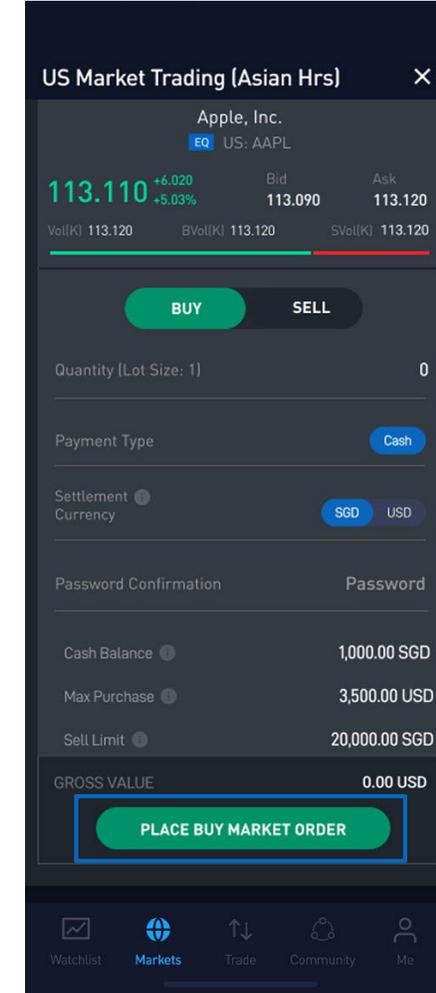
Place a trade | Amend or withdraw a trade | Trade US Market Trading (Asian hrs)



**Step 1:** Go to 'Markets' Tab > "Stocks" > "US" > "Go to US Market Trading (Asian Hrs)"



**Step 2:** Select the desired counter

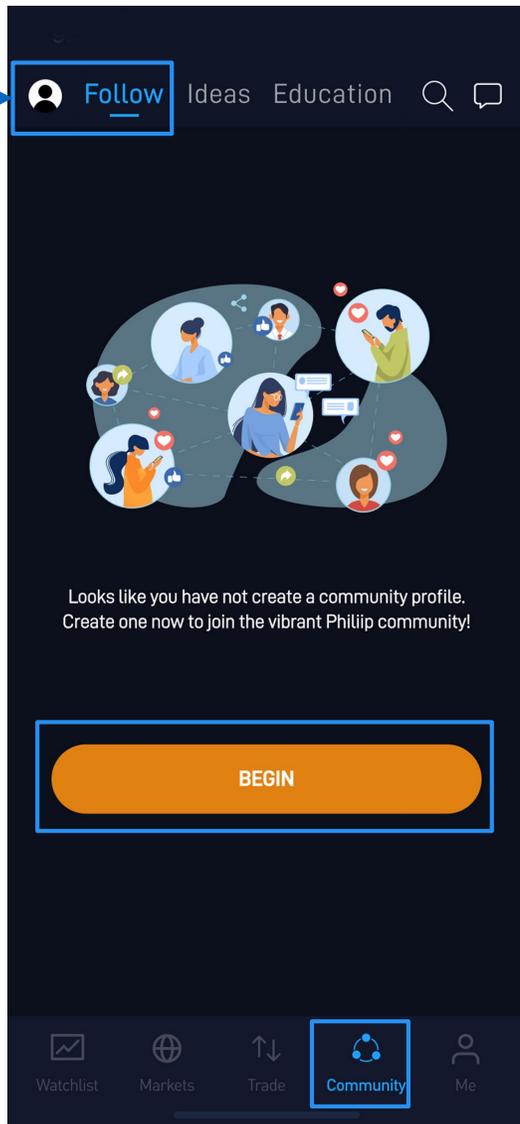


**Step 3:** Select "Place Buy Market Order" to place order

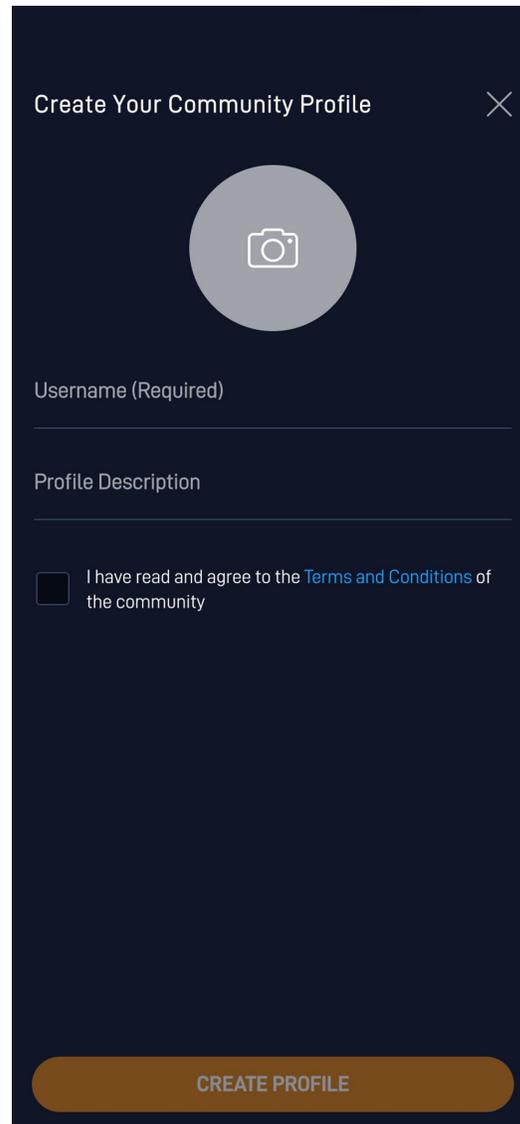
# Community

Create a Profile | Join the interest group(s) | Ideas | Education

**Step 2:** Select 'Follow' Tab > Select "Begin"



**Step 1:** Select 'Community' on the shortcut bar

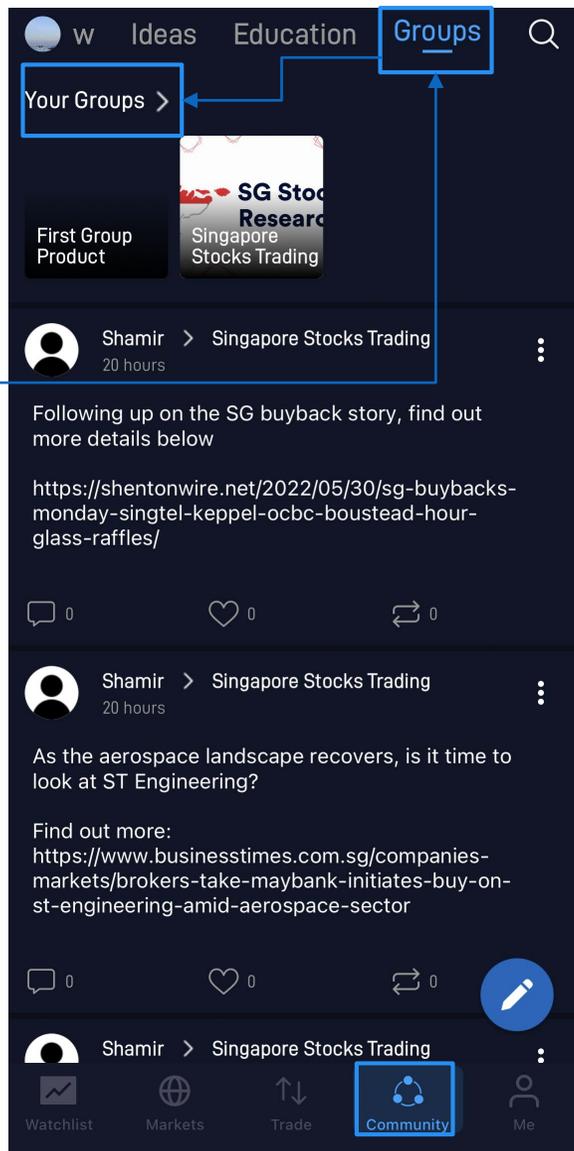


**Step 3:** Enter your username, bio on the profile description, upload your picture, and tick the T&Cs > Select "Create Profile"

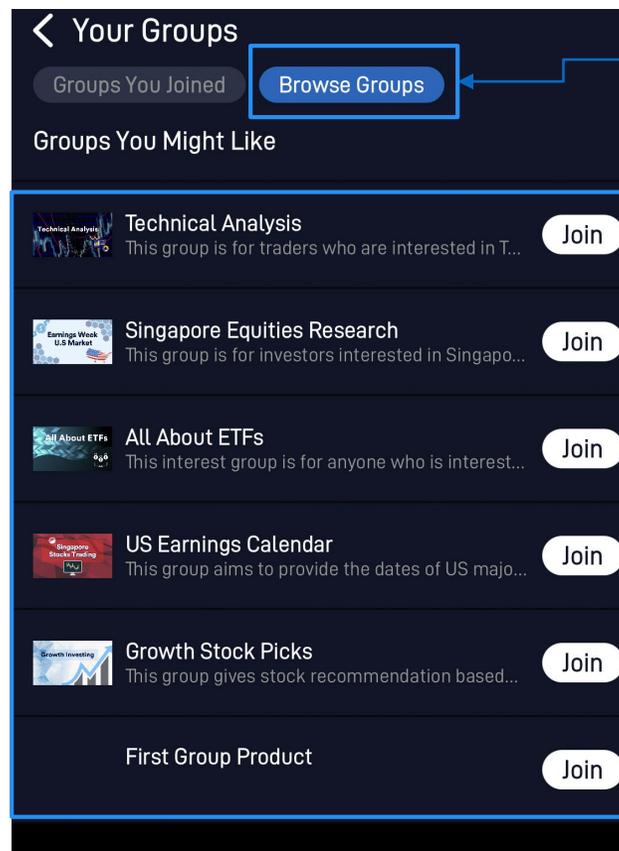
# Community

Create a Profile | Join the interest group(s) | Ideas | Education

**Step 2:** Select 'Groups' Tab > Select "Your Groups"



**Step 1:** Select 'Community' on the shortcut bar



**Step 3:** Select 'Browse Groups' Tab > Select "Join" to the group/s that you want to join

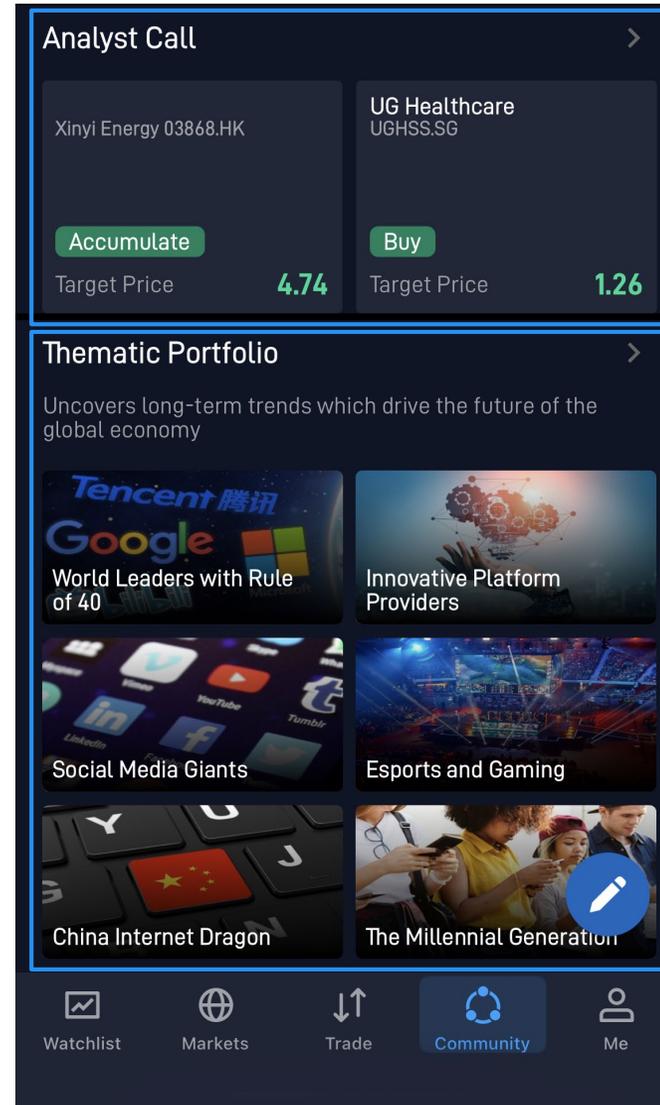
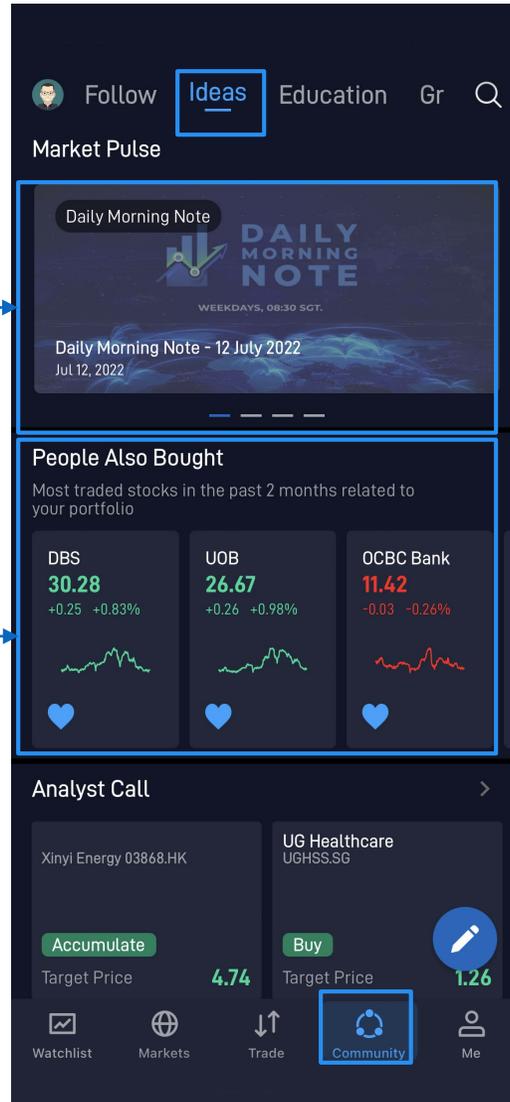
# Community

Create a Profile | Join the interest group(s) | Ideas | Education

**Step 2:** Select Ideas tab > check out our daily morning note, market journal, weekly market call, and analyst research reports on the sliding tab

**Step 3:** Check out the most traded stocks that is tailored to your portfolio using AI

**Step 1:** Select 'Community' on the shortcut bar



**Step 4:** Scroll down to keep track of our in-house research analysts' call on stocks with the target price

**Step 5:** Explore our thematic portfolio that covers various topics including rule of 40, social media, gaming, and many more.

# Community

Create a Profile | Join the interest group(s) | Ideas | Education

**Step 2:** Head to “Education” tab > “Seminars” to sign up for free seminars/webinars

**Step 1:** Select ‘Community’ on the shortcut bar



**Step 3:** Head to “Articles” and “Guides” sections to read our investment articles/guides that covers trending topics based on the market

